



May 3, 2023

Attention Montana Healthcare Programs Providers!

Dear Providers:

Montana Department of Public Health and Human Services (DPHHS), is implementing Netsmart's Electronic Visit Verification (EVV) system to electronically verify the delivery of services for Medicaid members receiving personal care or home health care services to comply with the 21st Century Cures Act.

Netsmart is conducting a survey to determine which providers will use the State's EVV solution or use an Alternate EVV Vendor. Click on the survey link, [Montana Provider EVV Survey](#) to complete the survey for your organization. This is very important, and we encourage you to complete the survey as soon as possible. See <https://mobilecaregiverplus.com/mt-dphhs/> for more information. Montana's EVV solution will be implemented in September 2023.

At end of the survey, organizations planning to use an Alternate EVV vendor will need to share an additional survey link with their Alternate EVV vendor. This survey allows Netsmart to gather information related to your Alternate EVV Vendor and register as an Alternate EVV Solution with Netsmart Mobile Caregiver+ for Montana Medicaid. Once your EVV vendor submits their survey, Netsmart will begin communicating with your vendor and provide next steps.

Questions?

For more information about EVV, please visit: [Montana Electronic Visit Verification](#) and subscribe to receive updates. Your subscription will ensure you receive email notifications each time information is added or updated to the website.

The Department will also conduct Town Halls where we will share key project updates and give you an opportunity to get your questions answered. At any time you can also ask questions by emailing: evvquestions@mt.gov.

We look forward to working with you to successfully implement the Montana DPHHS EVV system.