

# Montana Electronic Visit Verification

External Stakeholder Meeting

Montana  
Department of  
Public Health  
and Human  
Services



# EVV Stakeholder Agenda

- Implementation Goals
- Introduce Netsmart
- Website Updates
  - Services subject to EVV
  - Subscribe for updates
- Surveys
  - Department Survey – Sent 3/3, ends 3/17
  - Netsmart Provider Survey (expected to open late March)
  - Netsmart Third Party Survey (expected to open late March)
- Next Steps
- Questions



# EVV Implementation Goals

1. Achieve minimum compliance with the 21st Century Cures Act
2. Receive CMS approval for Operational Readiness and Certification
3. Where possible, reduce the administrative burden to Providers while maintaining compliance with the 21st Century Cures Act
4. Ensure that we achieve compliance with any guidance provided by the Federal Office of Inspector General related to EVV



# Introduce Netsmart

- Lindsey Mack – Netsmart EVV Contract Manager
- Irlande Germain – Netsmart EVV Project Manager
- Kaley Boyd – Netsmart EVV Solution Delivery Manager
- Mary Grace Ruhlman – Netsmart EVV Integration and Testing Lead
  
- Netsmart will be part of our future Stakeholder Meetings (Townhalls)
  - For April's meeting, Netsmart will demonstrate the Mobile Caregiver+ components (i.e., provider and mobile application)
  - Visit <https://mobilecaregiverplus.com/mt-dphhs/> for more information



# Website Updates: EVV Services Subject to Verification

- EVV Services (i.e., Medicaid Services subject to EVV requirements)
  - Behavioral Health and Developmental Disabilities
    - BHDD - SDMI Waiver PT88
  - Senior and Long-Term Care
    - CFC - Community First Choice PT12
    - PAS - Personal Assistance Services PT12
    - BSW - Big Sky Waiver PT28
  - Behavioral Health and Developmental Disabilities
    - DSD - 0208 Waiver PT82
- Home Health Services
  - HHS – Home Health Services PT53
- Private Duty Nursing
  - PDN – Private Duty Nursing PT14
- You can find the full list of procedure codes for each program on our website:  
<https://dphhs.mt.gov/assets/sltc/EVV/ServicesSubjecttoEVV.pdf>
- Services were finalized and last updated on the website on 3/3/23.



# Website Updates: Subscribe for Updates

- Go to <https://dphhs.mt.gov/sltc/EVV>
- Subscribe For Updates
  - EVV Bulletin
    - Enter your email address and click submit
  - If you've been added as a subscriber, but you no longer want to receive updates, you can unsubscribe
    - At the bottom of an email you received, click Manage Subscriptions, check the box to delete subscription from Electronic Visit Verification Newsletter



# Surveys

## 1. EVV Department Survey

- Was sent out on 3/3/23 by our program staff
- The purpose of this survey is to collect information, at the request of a legislative committee, from Montana Medicaid providers to identify if providers already have an EVV system or if they intend to use the EVV solution provided by the Department.

## 2. Netsmart Provider EVV survey

- A notification will be sent out in late March to participate in a survey.
- This survey allows Netsmart to determine if you have an existing EVV system, plan to acquire an EVV system or if you plan to use the Department's EVV system. If you have or plan to acquire an EVV system, Netsmart will begin communicating with your Vendor and providing next steps.

## 3. Netsmart Alternate EVV Vendor survey

- A notification will be sent out in early April to participate in a survey.
- This survey allows Netsmart to gather information related to your Alternate EVV Vendor. Netsmart will then be able to start communicating with your Vendor to register their system and being the process to establish integration with to send EVV visit information.



# EVV Key Dates and Milestones

- Project kicked off on 01/11/23
- Services were finalized on 3/3/23
- Completed design sessions with Netsmart through the month of January
- EVV Website is up to date and will continue to update as project evolves
- Train Users for Internal & External User Acceptance Testing
  - 07/13/23 – 08/01/23 – Will have more details later
- User Acceptance Testing
  - R1 08/01/23 – 08/09/23 – Internal User Acceptance Testing
  - R2 08/10/23 – 08/17/23 – Internal & Provider User Acceptance Testing
  - R3 08/18/23 – 08/31/23 – Internal & Provider User Acceptance Testing
- Operational Readiness
  - 09/11/23 – 09/15/23 – Conduct ORR Meeting with CMS
- Final Training Prior to Production Implementation
  - 08/28/23 – 09/27/23 – External/Provider User Acceptance Testing \*

*\* Live training sessions continue monthly indefinitely. Training also available on-line on-demand for internal and external users.*





# EVV Timeline

Step	Planned Start Date	Planned End Date
Update and Finalize EVV Requirements	06/1/22	09/16/22
Finalize EVV Vendor Selection		10/07/22
Submit EVV Contract to CMS	11/22/22	
Conduct External Stakeholder Work Group Sessions	12/14/22	12/21/2023
Receive CMS Approval for EVV Contract		12/29/2022
Kick-off EVV Project	01/10/23	
Conduct Quarterly Stakeholder Town Hall Sessions	~01/25/23	~09/30/2023
Implement EVV Application	09/21/23	
Provider Full Compliance for EVV	07/10/24	



# Next Steps

- Receive CMS Approval of EVV Contract ✓
- Execute the Contract ✓
- Finalize list of Services subject to EVV ✓
- Kick-off Project ✓
- Finalize EVV Implementation Approach/Rules – ***In Progress***
- Conduct EVV Town Hall Meetings for EVV Stakeholders with Netsmart (April/May/June)
- Draft and publish the DPHHS EVV Administrative Rule (~Spring 2023)
- Complete State Plan Amendment Updates
- Update Policy Manuals/Provider Facing Communications for EVV



# Questions?

Feel free to submit questions to the following email address:

**[EVVQuestions@mt.gov](mailto:EVVQuestions@mt.gov)**



- Mike Randol
- Shellie McCann
- Tim Peterson
- Jennifer Carlson