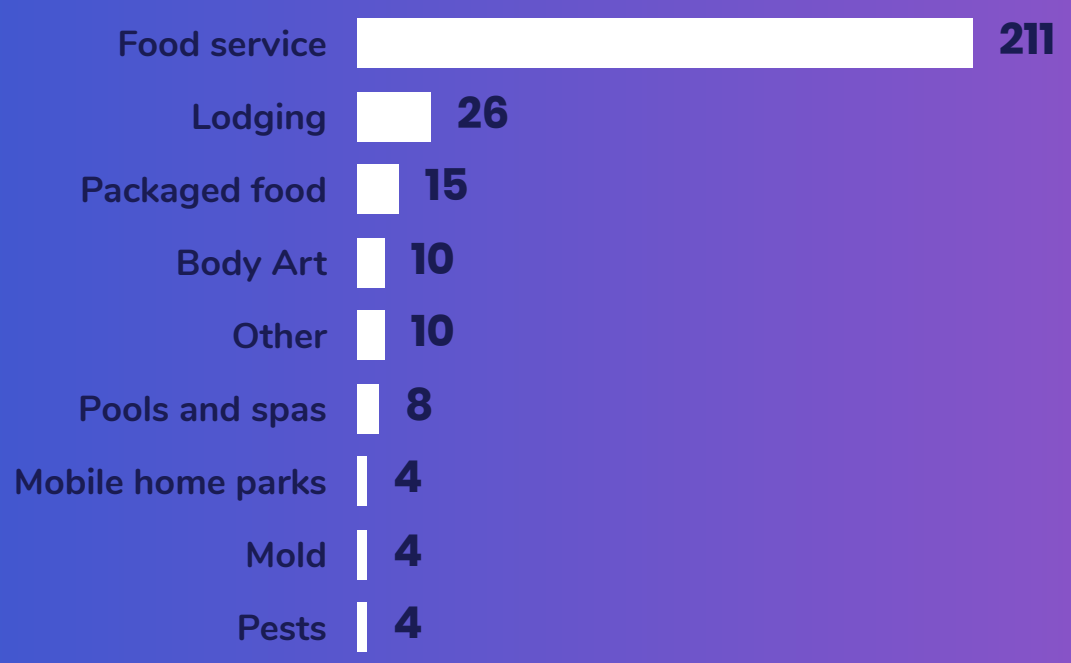
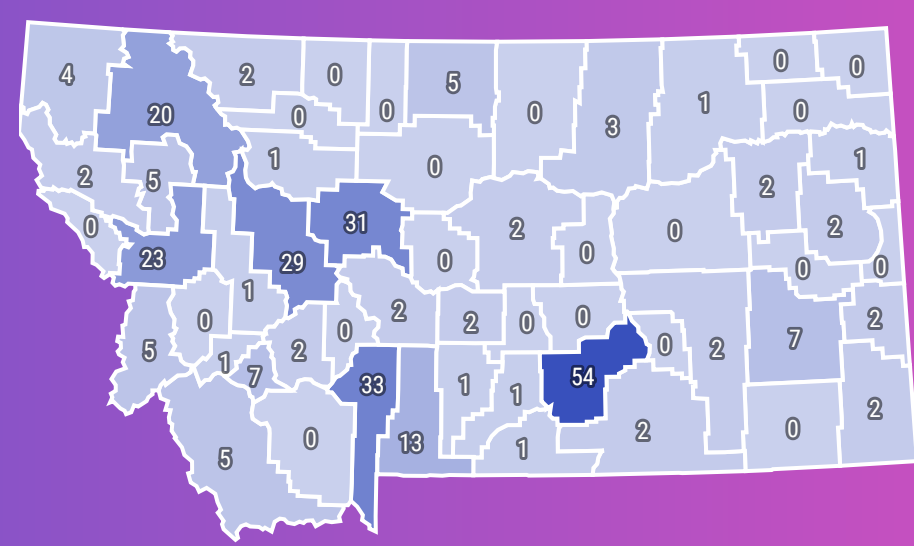
Food and Consumer Safety

online complaints received in 2019



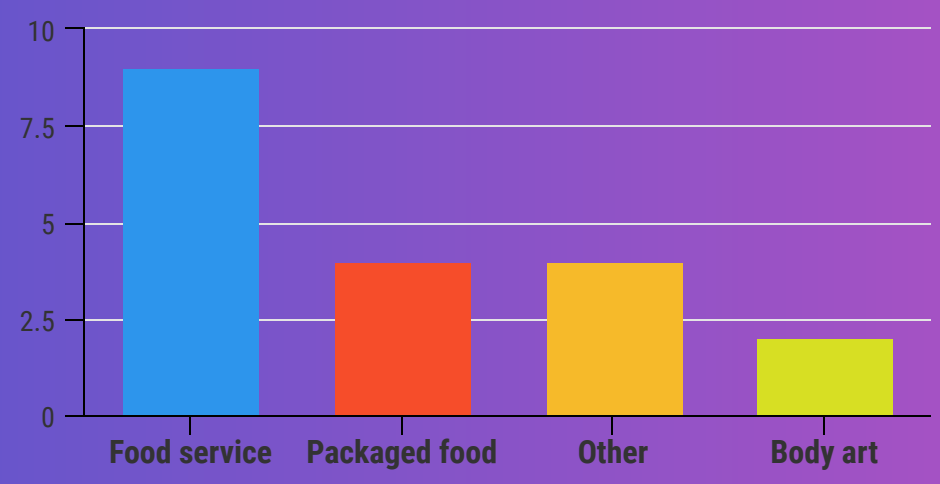
Complaints by category



Complaints by county

● Food poisoning ● other

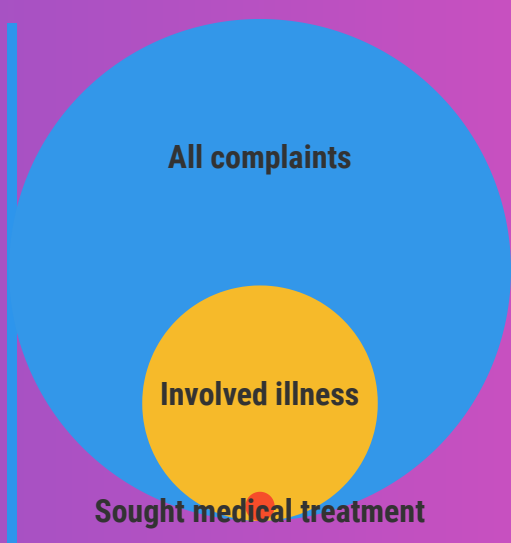
Food service includes restaurants, bars, bakeries, meat markets, and delis. Of the 211 food service complaints, 87 mentioned food poisoning or symptoms. Food poisoning generally takes 8-48 hours to hit. The culprit is usually not the last thing you ate prior to becoming sick.



Complaints of operating without a license by category

PublicHealth IN THE 406

MONTANA FOOD & CONSUMER SAFETY PROGRAM



137 of all complaints received reported an illness. Of those, only 17 sought medical attention.

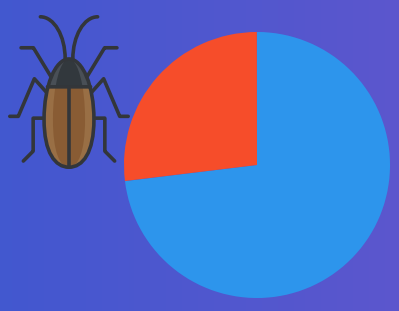
What happens after a complaint is made?

- Complaint is received
- Complaint is forwarded to health jurisdiction or applicable regulatory authority
- FCS provided technical assistance when needed
- Complaint is followed up on, usually within 24 hours

  * onsite visit to verify validity of complaint
  * Appropriate action is decided on, which could include: education, closure, or correcting the violation on site.

● Animal at large
● other

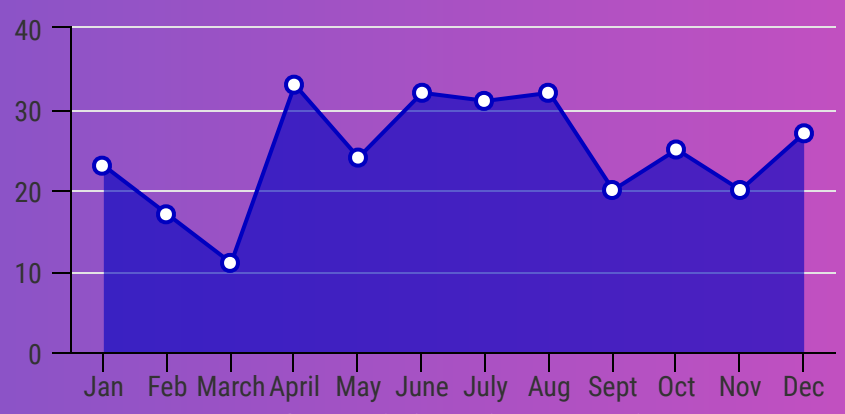
3 of the 4 complaints involving mobile home parks were about animals at large. Pets must be kept on a leash or in a yard.



● Other lodging complaints
● All bed bug complaints

There were 7 complaints involving bed bugs. Some were submitted as lodging complaints, others as pest complaints.

After many years of not being present in Montana, there have been several confirmed infestations in the state.



Complaints by month