



**Montana Department of Public Health and Human Services  
Section 1115 Demonstration  
Fast-Track Extension Application**

***Montana Waiver for Additional Services and  
Populations (WASP) Demonstration Program***

{Submitted June 30, 2022}

Effective Date: January 1, 2023

This document, together with the supporting documentation outlined below, constitutes Montana's application to the Centers for Medicare & Medicaid Services (CMS) to extend the Waiver for Additional Services and Populations (WASP), Project number 11-W-00181/8, for a period of 5-years pursuant to section 1115(a) of the Social Security Act.

## **Section 1115(a) extension with no program changes**

This constitutes the state's application to the Centers for Medicare & Medicaid Services (CMS) to extend its demonstration without any programmatic changes. The state is requesting to extend approval of the demonstration, subject to the same Special Terms and Conditions (STCs) and expenditure authorities currently in effect. The current demonstration period covers January 1, 2018 through December 31, 2022.

The state is submitting the following items that are necessary to ensure that the demonstration is operating in accordance with the objectives of title XIX and/or title XXI as originally approved. The state's application will only be considered complete for purposes of initiating federal review and federal-level public notice when the state provides the information as requested in the below appendices.

*Please see Attachments 1, 2, and 3 at the end of this document.*

- *Attachment 1 - for a copy of the currently effective CMS-approved STCs.*
- *Attachment 2 – Summary of comments received and responses given by the state during the 60-day Public Comment Period.*
- *Attachment 3 – Individual comments received during the 60-day Public Comment Period.*

*These attachments will follow the appendices.*

*For required application documentation, please see, towards the end of this document, Appendices A through E, listed below.*

- **Appendix A:** A historical narrative summary of the demonstration project, which includes the objectives set forth at the time the demonstration was approved, evidence of how these objectives have or have not been met, and the future goals of the program.
- **Appendix B:** Budget/allotment neutrality assessment, and projections for the projected extension period. The state will present an analysis of budget/allotment neutrality for the current demonstration approval period, including status of budget/allotment neutrality to date based on the most recent expenditure and member month data, and projections through the end of the current approval that incorporate the latest data. CMS will also review the state's Medicaid and State Children's Health Insurance Program Budget and Expenditure System (MBES/CBES) expenditure reports to ensure that the demonstration has not exceeded the federal

expenditure limits established for the demonstration. The state's actual expenditures incurred over the period from initial approval through the current expiration date, together with the projected costs for the requested extension period, must comply with CMS budget/allotment neutrality requirements outlined in the STCs.

- **Appendix C:** Interim evaluation of the overall impact of the demonstration that includes evaluation activities and findings to date, in addition to plans for evaluation activities over the requested extension period. The interim evaluation should provide CMS with a clear analysis of the state's achievement in obtaining the outcomes expected as a direct effect of the demonstration program. The state's interim evaluation must meet all the requirements outlined in the STCs.
- **Appendix D:** Summaries of External Quality Review Organization (EQRO) reports, managed care organization and state quality assurance monitoring, and any other documentation of the quality of and access to care provided under the demonstration.
- **Appendix E:** Documentation of the state's compliance with the public notice process set forth in 42 CFR 431.408 and 431.420.

**A. Expenditure Authorities.** List any proposed modifications, additions to, or removal of currently approved expenditure authorities. Indicate how each new expenditure authority is necessary to implement the proposed changes and also how each proposed change furthers the state's intended goals and objectives for the requested extension period.

*No modifications, additions or removal of currently approved expenditure authorities are proposed.*

**B. Waiver Authorities.** List any proposed modifications, additions to, or removal of currently approved waiver authorities. Indicate how each new waiver authority is necessary to implement the proposed changes and also how each proposed change furthers the state's intended goals and objectives for the requested extension period.

*No modifications, additions or removal of currently approved waiver authorities are proposed.*

**C. Eligibility.** List any proposed changes to the population(s) currently being served under the demonstration.

If the state is proposing to remove any demonstration populations, please include in the justification how the state intends to transition affected beneficiaries into other eligible coverage as outlined in the Special Terms and Conditions (STCs).

*No changes to the populations currently being served under the demonstration are proposed. The non-expansion Medicaid-covered individuals whose eligibility is based on Modified Adjusted Gross Income (MAGI), also known as the Parent and Caretaker Relatives (PCR) population, is removed from the WASP by the March 30, 2022 approval of the amendment requesting removal of 12-month continuous eligibility (CE) for the PCR population. This population's only benefit under the WASP is CE. A continuation of 12-month CE remains in effect for all Montana Medicaid programs until the end of the federal public health emergency (PHE). This applies to the PCR population under WASP. At this writing, the end of the federal PHE is expected to occur before December 31, 2022. When these flexibilities end, beneficiaries will be notified in advance, according to a CMS approved plan of unwinding PHE flexibilities.*

- D. Benefits and Cost Sharing.** Describe any proposed changes to the benefits currently provided under the demonstration and any applicable cost sharing requirements. The justification should include any expected impact these changes will have on current and future demonstration enrollment.

*No changes to the benefits under the demonstration are proposed. Montana does not have cost sharing requirements for the WASP demonstration.*

- E. Delivery System.** Describe any proposed changes to the healthcare delivery system by which benefits will be provided to demonstration enrollees. The justification should include how the state intends a seamless transition for demonstration enrollees and any expected impact on current and future demonstration enrollment.

*Montana's healthcare delivery system is fee-for-service. No changes to the healthcare delivery system by which benefits will be provided to enrollees under the demonstration are proposed.*

- F. Budget/Allotment Neutrality.** Describe any proposed changes to state demonstration financing (i.e., sources of state share) and/or any proposed changes to the overall approved budget/allotment neutrality methodology for determining federal expenditure limits (other than routine updates based on best estimate of federal rates of change in expenditures at the time of extension).

*There are no proposed changes to state demonstration financing or overall approved budget/allotment neutrality methodology for determining federal expenditure limits.*

- G. Evaluation.** Describe any proposed changes to the overall demonstration evaluation design, research questions or hypotheses being tested, data sources, statistical methods, and/or outcome measures. Justification should include how these changes furthers and does not substantially alter the currently approved goals and objectives for the demonstration.

*The only proposed change to the overall demonstration evaluation design is prompted by the March 30, 2022 approval of the September 3, 2021 amendment application. The approval of this amendment will remove the Parent and Other Caretaker Relatives (PCR) population from coverage under WASP following the end of the federal PHE. The draft evaluation design revision (expected to be submitted before the effective date of this extension/renewal application) would simply remove any references to the PCR population from the current evaluation design.*

**H. Other.** Describe proposed changes to any other demonstration program feature that does not fit within the above program categories. Describe how these change(s) furthers the state's intended goals and objectives for the requested extension period.

*There are no proposed changes to any other demonstration program features that do not fit within the above program categories.*

**State Contact Person(s)**

Please provide the contact information for the state's point of contact for this demonstration extension application.

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# Appendix A

A historical narrative summary of the demonstration project, which includes the objectives set forth at the time the demonstration was approved, evidence of how these objectives have or have not been met, and the future goals of the program.

## HISTORICAL NARRATIVE SUMMARY OF THE DEMONSTRATION

### Introduction

*The Section 1115 Montana Waiver for Additional Services and Populations was previously titled the Basic Medicaid Waiver.*

### Basic Medicaid Waiver History:

In 1996, under the authority of an 1115 Welfare Reform Waiver referred to as Families Achieving Independence in Montana (FAIM), Montana implemented a limited Medicaid benefit package of optional services to the same group of adults eligible for Medicaid under Sections 1925 or 1931 of the Social Security Act. The limited Medicaid benefit package was referred to as "Basic Medicaid." The FAIM Welfare Reform Waiver expired on January 31, 2004, (confirmed by correspondence dated October 7, 2003, from Mr. Mike Fiore, Director, Family and Children's Health Program Group, Centers for Medicare and Medicaid Services).

### Basic Medicaid Waiver 2004:

On October 23, 2003, the State of Montana, Department of Public Health and Human Services (Department) submitted a request for an 1115 Basic Medicaid Waiver of amount, duration and scope of services, Section 1902(a)(10)(B) of the Social Security Act, to provide a limited Medicaid benefit package of optional services for those adults age 21 to 64 who are not pregnant or disabled. The Waiver was approved to operate beginning February 1, 2004, and end January 31, 2009 for those Able-Bodied Adults who are eligible for Medicaid under Sections 1925 or 1931 of the Social Security Act.

### Amendments and Extension/Renewals:

A Health Insurance Flexibility and Accountability (HIFA) waiver proposal was submitted on June 27, 2006. The 1115 Basic Medicaid Waiver amendments were submitted on March 23, 2007 and January 28, 2008, requesting seven new optional and expansion populations. Tribal Consultation was completed on December 14, 2007. As a result of discussions with CMS, Montana submitted a revised 1115 Basic Medicaid Waiver amendment on June 6, 2008, requesting four new populations. Further discussion resulted in a July 30, 2009, submittal requesting only one population, Waiver Mental Health Service Plan (WMHSP) individuals (individuals previously covered under a State-funded program who had schizophrenia, severe depression, or bipolar disease),

in addition to Able Bodied Adults. Small changes were made to the July 30, 2009, application as a result of continuing conversations with CMS and the Basic Medicaid Waiver was approved December 2010. The Basic Medicaid Waiver Renewal was approved December 24, 2013, effective January 1, 2014. A Waiver amendment to increase coverage for the MWHSP group to cover all individuals with Severe Disabling Mental Illness (SDMI) was submitted on June 30, 2014 and became effective August 1, 2014.

The amendment submitted on November 15, 2015, with an effective date of January 1, 2016, made the following changes:

- Removed able-bodied adults from the Waiver;
- Removed individuals under age 65 with SDMI who are not covered by or eligible for Medicare and who are between 0-138% of the MAGI income level;
- Covered individuals age 18 or older with SDMI who are otherwise ineligible for Medicaid benefits and either:
  - Have income 0-138% of the Federal Poverty Level (FPL) and are eligible for or enrolled in Medicare; or
  - Have income 139-150% of the FPL regardless of Medicare status (they can be covered or not covered by Medicare and be eligible).
- Aligned the Basic Medicaid benefit package with the Standard Medicaid benefit package. Basic Medicaid previously did not cover or had very limited coverage of audiology, dental and dentist, durable medical equipment (DME), eyeglasses, optometry and ophthalmology for routine eye exams, personal care services, and hearing aids; and
- Adopted a 12-month continuous eligibility period for all non-expansion Medicaid-covered individuals whose eligibility is based on MAGI.

The amendment submitted on March 7, 2016, effective March 1, 2016, changed the name of the Waiver to Section 1115 Montana Waiver for Additional Services and Populations (WASP) and covered individuals determined categorically eligible for Aged, Blind, or Disabled (ABD) for dental treatment services above the Medicaid State Plan cap of \$1,125.

The extension/renewal submitted by DPHHS on July 15, 2016 for the Section 1115 WASP was approved December 15, 2017 and effective January 1, 2018, through December 31, 2022. This extension/renewal made no changes to the waiver.

An amendment was submitted September 3, 2021, to remove the expenditure authority for 12-month continuous eligibility for all non-expansion Medicaid-covered individuals whose eligibility was based on MAGI, also known as Parents and Other Caretaker Relatives (PCR). This amendment was approved March 30, 2022. The state requests to extend approval of the demonstration, subject to the same Special Terms and Conditions (STCs), and expenditure authorities in effect following that approval. The removal of the 12-month continuous eligibility for all non-expansion Medicaid covered individuals whose eligibility is based on MAGI removes this population from any coverage under WASP, as this is the only benefit they received under the waiver.

The coverage WASP provides for the MHSP SDMI population, including 12-month continuous eligibility, and for the ABD population, for dental treatment services above the State Plan annual cap of \$1,125, remains the same.

This amendment also grants the removal of cost sharing and copayments for demonstration enrollees, to align with the removal of cost sharing from the Montana Medicaid plan effective January 1, 2020. This applies to WMHSP enrollees as well as the categorically eligible ABD individuals who receive expanded dental treatment services through WASP.

The submission of this amendment introduced a barrier to Montana meeting the December 31, 2021 extension/renewal deadline as it was unknown if/when the amendment would be approved and thus created content ambiguity of what the extension/renewal application should ask to extend/renew. Additionally, the state needed to make adjustments to the WASP fiscal reporting prior to submission of the extension/renewal. The needed onset of the 60-day public comment period was approaching with these issues still pending. Montana requested a temporary extension of the application deadline (and accompanying interim evaluation report) to give more time to resolve these issues. On November 3, 2021, via email confirmation, CMS granted a temporary extension of both the extension/renewal application and the interim evaluation report with a new deadline of June 30, 2022.

In the waiver authorities due to expire December 31, 2022, a third population receives coverage under the WASP. The PCR population, under WASP, receives the single benefit of 12-month continuous eligibility. This benefit will be removed by the above-mentioned amendment submitted September 3, 2021, which effectively removed the PCR population from the WASP. However, the effective date of this removal commences at the currently unknown date of the federal PHE cessation. For the purposes of this extension/renewal application, we will assume the PCR will remain under WASP coverage for this benefit through December 31, 2022. The state requests approval of the demonstration that includes/extends the changes requested in the approved September 3, 2021 amendment request.

## **OBJECTIVES SET FORTH AT THE TIME THE DEMONSTRATION WAS APPROVED AND EVIDENCE OF HOW THESE OBJECTIVES HAVE OR HAVE NOT BEEN MET**

Please refer to the age and multiple changes of this demonstration noted in the Historical Narrative above. Very little electronic information remains related to this demonstration approval in 1996. We are not even certain this was considered a “demonstration” waiver at the time.

The most recent paper document we were able to obtain was an October 23, 2003 Section 1115 Waiver Application for Health Care Reform. In this document, no specific goals or objectives were set forth, and no evaluation plans were noted. The application does include this statement saying, “It is our intention to have no gap in the time the



FAIM waiver expires and the new 1115 waiver becomes effective. All the systems are appropriately programmed to continue with the 'Basic' Medicaid coverage.”

The oldest Evaluation Report located covers the dates of February 2014 – January 2016. This report indicates the goal was as follows:

**Section 1115 Basic Medicaid Waiver Goal**

*Montana’s goal is to provide Basic Medicaid coverage, originally designed to replicate a basic health plan benefit as a Welfare Reform Waiver, for Able-Bodied Adults while using the generated Federal Waiver savings to provide Basic coverage for the previously uninsured WMHSP.*

The Evaluation Report consists of survey findings. These findings are repeated, below.

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**Section 1115 Montana Basic Medicaid Waiver**

**Primary Survey Findings**

In October, 2015, DPHHS mailed 2,760 surveys to all currently enrolled WMHSP individuals. As in the previous survey, completed in 2012, a drawing for \$50 gift certificate to a grocery store of their choice was provided as an incentive to complete and return the survey in the pre-paid envelope by November 15. In all, 26% of the surveys were returned (705), which was comparable to the 2012 return rate (26.5%).

The survey addressed six different components, which are: General Coverage, Demographics, Health Status, Access to Health Care, Quality of Health Care, and Travel to Healthcare. The 2012 survey data was intended as a baseline. Five percent of the 2015 surveys were second-time respondents; the remaining 672 surveys (95% of the returned 2015 surveys) were first-time respondents. Comparison of results showed; members reported a greater understanding of their benefits, reported a greater percentage had seen their physician for their physical health in the past month, reported a smaller percentage where there were zero days in which poor physical or mental health kept them from doing their usual activities, and reported a greater percentage of members receiving Medicaid travel reimbursement to see specialists outside of their community. Additionally, all the 2015 responses are compared with the 2012 responses, which are included in the findings under the Baseline Comparison heading.

Primary findings from the 2015 survey data are below. Additional details are provided in the attached Detailed Analysis Report.\*

\*(Note: the detailed analysis report is not included as what is available now, is only graphs showing visual comparisons of the numbers/percentages indicated in the verbiage below.)

General Coverage:

- More than half (55%) said they understood their Basic Medicaid benefits well or very well; 45% said they did not understand their benefits well at all (Q1).

- Two-thirds (66%) did not have additional coverage; 28% had Medicare in addition to Medicaid (Q2).
- 84% currently indicated having a primary physician for physical health while only 58% had a primary physician prior to receiving Basic Medicaid (a 31% increase) (Q3+Q4).
- Half (50%) had seen a physician for physical healthcare within the past month, while an additional 40% (280) last saw their physician within the past 2-12 months. Ten percent had last seen a physician two or more years ago (Q5).

#### Demographics:

- Race, ethnicity, gender and age of the respondents reflected that of publicly funded adult mental health members in Montana, but with an underrepresentation of American Indians (3% of survey respondents vs. 6.6%); however, five percent of the respondents categorized as having more than one race most often were of American Indian/Alaska Native descent (Q6-Q8).
- 38% had completed high school and an additional 49% of the sample had attended college (Q9); the percent who had attended college was not representative of publicly funded adult mental health clients in Montana (which was reported to be 22% in 2015).
- One-fourth (26%) were employed (Q10), 66% owned or rented a home (Q11), and four percent considered themselves homeless (Q11) (including some who lived with others in their home).

#### Health Status:

- 44% considered their general health to be good, very good, or excellent; 36% fair; and 19% poor (Q12).
- 38% believed their general health had *improved* since receiving the Basic Medicaid benefits; 30% believed it had stayed the same; 10% felt their health had gotten worse; and 22% were not sure (Q13).
- Members presented themselves as being healthier physically than mentally:
  - 34% said their *physical* health was not good for 14 or more days out of the past 30 days (Q14), while 51% said their *mental* health was not good for 14 or more days out of the past 30 days (Q15).
  - Similarly, 51% said their *physical* health was *not* good for just 0-7 days out of the past 30 days (Q14), while only 29% said their *mental* health was *not* good for just 0-7 days out of the past 30 days (Q15).
- When asked the number of days, in the past 30 days, that poor physical *or* mental health kept them from doing their usual activities, 16% said zero days; 17% said 1-7 days; nine percent said 8-13 days; 20% said 14-20 days; and 20% said 21-30 days (Q16).

- Most (91%) said they had received mental or physical health care in the last three months, and 88% had received care from their physician (Q17-Q18).
- In the last three months, 23% received physical or mental health care at the Emergency Room, and 11% were hospitalized (Q19-Q20).

#### Access to Health Care:

- For *physical* care in the last three months, 19% could get an appointment with their physician within one day, 43% within a week, 22% within two weeks, and 16% greater than two weeks. For physical care in general, 83% found their wait-time to be satisfactory. (Q21)
- Members had to wait longer for mental health care than physical care for wait-times that exceeded one day: 19% could get an appointment with their mental health physician within one day, 34% within a week, 24% within two weeks, and 23% greater than two weeks. For mental care in general, 71% found their wait-time to be satisfactory, which was a 12% lower satisfaction rate than that for physical appointment wait-times. (Q21). (Satisfaction rates and comments suggest that some members may have felt they needed to be seen for mental health care more often than the once-a-week appointments they were given.)
- For those who had to wait *over* two weeks for an appointment, 53% found the wait-time to be unsatisfactory for physical care, and 54% found the wait-time to be unsatisfactory for mental care (Q21).
- For those who were able to get an appointment *within* two weeks, 24% found the wait-time unsatisfactory for physical care and 23% found the wait-time unsatisfactory for mental care (Q21).
- When asked if they were unable to see a physician for physical or mental health care in the past three months because of *cost*, 72% said no, and 28% said yes or sometimes (Q22). One member said, “No, I have Medicaid.” Some members commented that \$4-\$5 co-pays for appointments and medications are not always affordable; others said that medication is cheaper, and that without Medicaid they would not be able to afford physicians, specialists, and needed procedures.

#### Quality of Health Care:

- The majority (81%) felt their physician always or usually spent enough time listening to their concerns, answering their physical and mental health questions, and explaining their medical conditions, treatment options and medications; 16% felt their physician sometimes spent enough time; and three percent said their physician never spent enough time with them (Q23-Q24). Comments suggested that the amount of time spent listening varied from provider to provider, and that specialists tended to spend less time than Primary Care Providers (PCPs), therapists, or case managers.

- The majority (70%) said that in the past three months they were able to get all the physical and mental health care services they thought they needed (Q25). One member said, “Medicaid has helped me a lot. I have been very sick and out of work and seeing a lot of physicians.”
- In the comments, three percent of respondents expressed a desire for dental coverage, some of them with dire needs; and two percent expressed a need for vision care. (Fortunately, both dental and vision will be covered for nearly all these members when they move from Basic Medicaid to Standard Medicaid in January, 2016.)
- 88% were prescribed medication, and 94% of respondents said they take their medication as prescribed every day (Q26).

#### Travel to Health Care:

- Two-thirds (64%) traveled no more than 20 miles roundtrip for healthcare; 17% traveled 22-60 miles; 15% traveled 62-200 miles; and five percent traveled 202 or more roundtrip miles (Q27).
- The most common reason for traveling outside one’s community for healthcare was to see a specialist (45%); 37% said their physician did not live in their community; and 18% traveled outside their community for health care because they did not live in a large enough community (Q28).
- Only 12% received Medicaid travel reimbursement; 88% did not. One member who asked for information on travel reimbursement wrote, “A roundtrip to the physician is over 200 miles—and in a pickup. Have missed many appointments.” Three percent of respondents requested travel reimbursement information or said they were unaware of travel reimbursement coverage; another ten members asked for assistance with transportation (Q29).

#### Baseline Comparison

Although only 33, 2015 surveys were returned by members who had also completed the 2012 baseline survey; we can still compare the responses between the three years. Comparing the averaged responses of the 705 members in 2015 with the averaged responses of the 209 members who returned the 2012 surveys, we find:

- A greater percentage of Waiver members understood their Basic Medicaid benefits well or very well in 2015 than in 2012 (55% vs. 50%).
- A smaller percentage of members had *Medicare* in addition to Medicaid in 2015 compared to 2012 (28% vs. 38%); and a greater percent did *not* have additional coverage in 2015 compared to 2012 (66% vs. 52%).
- A greater percent of 2015 members had seen their physician for *physical* health care within the last month compared to the 2012 respondents (50% vs. 45%).
- A greater percent of 2015 members felt their general health was *poor* compared to the 2012 respondents (19% vs. 12%).

- A greater percent of 2015 members felt their general health had gotten *worse* since being on the Basic Medicaid Waiver compared to the 2012 respondents (10% vs.4%).
- A greater percent of 2015 members said their *mental* health was not good for *14 days or more days* out of the past 30 compared to the 2012 respondents (51% vs. 40%).
- A smaller percent of 2015 members said there were zero days in which poor physical *or* mental health kept them from doing their usual activities (16% vs. 24% in 2012).
- The *same* percent of 2015 members were hospitalized overnight in the last three months for physical or mental health as the 2012 respondents (11% each).
- A smaller percent of 2015 members were able to get a *physical* health care appointment within one day compared to 2012 respondents (19% vs. 27%).\*
- A smaller percent of 2015 members were able to get a *mental* health care appointment within one day compared to 2012 respondents (19% vs. 25%).\*
- A greater percent of 2015 members had to wait over two weeks to get a *mental* health care appointment compared to 2012 respondents (23% vs. 16%).\*
- A greater percent of 2015 members were *dissatisfied with the wait-time for mental health* services compared to 2012 respondents (29% vs. 24%); likewise, fewer 2015 members were *satisfied* with the mental health wait-time (71% vs. 76% in 2012).\*
- A smaller percent of 2015 members said their physician never spends enough time explaining their medical condition, treatment options and medications compared to 2012 respondents (3% vs. 6%).
- *12% fewer* 2015 members felt they were able to get all of the physical or mental health care services they needed compared to 2012 respondents (70% vs. 82%). Likewise, a greater percent of 2015 members said they were *not* able to get all the health care services they needed (30% vs. 18%).\*
- A greater percent of 2015 members said the reason they needed to travel was to see a specialist outside their community (45% vs. 36% in 2012).\*
- A greater percent of 2015 members received Medicaid travel reimbursement compared to 2012 respondents (12% vs. 4%).\*

#### Comments of Appreciation:

- Fifty-four members (8%) took the initiative to express appreciation for their Medicaid services in the Comments section. One member summed up the comments of many others when stating, “Since I have had Medicaid, I have finally been able to get the medical and mental help so desperately needed. Thank you.”

\*2012 percent adjusted to exclude those not needing an appointment in the past three months to allow for equitable comparison with 2015.

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The next Evaluation Report available was relevant to February 2016 – July 2017. At that time the stated goal mirrored the goal of the February 2014 – January 2016 goal.

### **Section 1115 Basic Medicaid Waiver Goal**

*Montana's goal is to provide Basic Medicaid coverage, originally designed to replicate a basic health plan benefit as a Welfare Reform Waiver, for Able-Bodied Adults while using the generated Federal Waiver savings to provide Basic coverage for the previously uninsured WMHSP.*

The Evaluation Report again consists of survey findings. These findings are repeated, below.

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### **Section 1115 Montana Medicaid Waiver for Additional Services and Populations (WASP)**

#### **Primary 2017 Survey Findings**

In April, 2017, DPHHS mailed and hand-delivered a consumer satisfaction survey to 350 individuals who had been enrolled in the WASP between February, 2016 and July, 2017. Thirty percent (n=104) completed and returned the surveys.

The surveys were comprised of the 36 standard questions from the Mental Health Statistical Improvement Program (MHSIP) survey that measure member satisfaction with services and service outcomes over the past six months. The survey also included an additional five questions on general health, length of time in services, and open-ended responses on what has been most helpful, and what would make their mental health services better. Entry into a drawing for a \$100 gift certificate to a grocery store of their choice was provided as an incentive to complete and return the survey in the pre-paid envelope by July 31, 2017.

The primary findings from the survey are provided below, along with comparisons of survey responses from the 2015 Basic Medicaid Waiver, and comparisons with the responses of members on Standard Medicaid receiving mental health services.

DOMAIN	FY17 WASP RESPONDENTS	FY17 NON-WASP RESPONDENTS	LEGEND
General Satisfaction	89.3%	86.5%	% Positive
	1.6	1.7	Mean Score (1=strongly agree; 5=strongly disagree)
	103	903	# of Responses
Access	81.7%	81.2%	% Positive
	1.7	1.8	Mean Score (1=strongly agree; 5=strongly disagree)
	104	897	# of Responses
Quality and Appropriateness	83.2%	85.5%	% Positive
	1.7	1.8	Mean Score (1=strongly agree; 5=strongly disagree)
	101	860	# of Responses
Participation in Treatment	89.9%	83.1%	% Positive
	1.5	1.6	Mean Score (1=strongly agree; 5=strongly disagree)
	99	850	# of Responses
Treatment Outcomes	58.2%	65.7%	% Positive
	2.3	2.2	Mean Score (1=strongly agree; 5=strongly disagree)
	98	870	# of Responses
Improved Functioning	63.7%	65.3%	% Positive
	2.3	2.2	Mean Score (1=strongly agree; 5=strongly disagree)
	102	890	# of Responses
Social Connectedness	53%	64%	% Positive
	2.5	2.2	Mean Score (1=strongly agree; 5=strongly disagree)
	104	902	# of Responses
<b>Average of all 7 domains:</b> Average Percent Responding Positively	<b>FY17 WASP RESPONDENTS</b> 74%	<b>FY17 NON-WASP RESPONDENTS</b> 76%	

#### General Satisfaction with Services:

Nine out of 10 respondents (89%) responded positively to being generally satisfied with their mental health services. This domain of “General Satisfaction” was measured through three questions:

- I like the services that I received at my agency (90% positive);
- If I had other choices, I would still get services from this agency (83% positive);  
and
- I would recommend this agency to a friend or family member (88% positive).

#### Access to Services:

Eight out of 10 respondents (82%) responded positively to having adequate access to their mental health services. “Access” was measured through six questions:

- The location of services was convenient (parking, public transportation, distance, etc.) (88% positive);
- Staff were willing to see me as often as I felt it was necessary (86% positive);

- Staff returned my call in 24 hours (82% positive);
- Services were available at times that were good for me (92% positive);
- I was able to get all the services that I thought I needed (84% positive; 9% negative); and
- I was able to see a psychiatrist when I wanted to (66% positive; 23% negative).

Comparison with 2015: The last two questions above reduced the overall percent responding positively on the Access domain. Two similar questions were also asked in the 2015 Basic Medicaid Waiver survey.

- In 2015, the question on getting all the services the member needed pertained to both physical and mental health: “In the last three months, have you been able to get all the physical and mental health care that you needed?” In 2015, 30% said no; in 2017, when asked only about mental health services, only 9% said no. This likely reflects, at least in part, the greater access members now have to all their health needs in 2017, as their covered services now include the following medically necessary services that had not been covered in 2015: audiology, dental and denturist, durable medical equipment, eyeglasses, optometry and ophthalmology for routine eye exams, personal care services, home infusion and hearing aids. As members’ coverage increased, their satisfaction with access to services increased.
- In 2015, the question on being able to see a psychiatrist was also worded differently. It stated: “Was the timeframe in which you waited to receive an appointment [with your doctor] for mental care satisfactory?” In 2015, 29% said the wait time was unsatisfactory. In 2017, 23% said they were not able to see a psychiatrist when they wanted. Although the questions were slightly different, the important finding is that Montanans, including those on the Section 1115 Montana Medicaid WASP, continue to struggle with adequate access to psychiatrists. The 6% reduction in complaints regarding access to psychiatrists (from 29% in 2015 down to 23% in 2017) is not a reliable measure of improvement due to sample size and inconsistent wording of the question.

Quality and Appropriateness of Services:

Eight out of 10 respondents (83%) responded positively to the “Quality and Appropriateness” of their mental health services. This domain was comprised of nine questions:

- Staff believe that I can grow, change and recover (76% positive);
- I felt free to complain (77% positive);
- I was given information about my rights and the grievance procedure (83% positive);
- Staff encouraged me to take responsibility for how I live my life (85% positive);
- Staff told me what side effects to watch out for (70% positive);
- Staff respected my wishes about who is and who is not to be given information about my treatment (89% positive);
- Staff were sensitive to my cultural/ethnic background (race, religion, language, etc.) (82% positive);
- Staff helped me obtain the information I needed so I could take charge of managing my illness (84% positive); and



- I was encouraged to use consumer-run programs (support groups, drop-in centers, crisis phone lines, etc.) (70% positive).

#### Participation in Treatment:

Nine out of 10 respondents (90%) responded positively to their participation in their mental health treatment. This domain was measured through two questions:

- I felt comfortable asking questions about my treatment and medication (96% positive); and
- I, along with staff, decided my treatment goals (89% positive).

The three remaining domains pertained to improved outcomes from treatment. Consistent with past surveys from all adult survey respondents, a lower percent of members responded positively to these items, suggesting that different and more effective mental health treatment options are still needed for many.

#### Treatment Outcomes:

Nearly six out of 10 respondents (58%) responded positively to their perception of treatment outcomes. This domain was measured through eight questions, which all began with “As a direct result of the services I received...”:

- I deal more effectively with daily problems (77% positive);
- I am better able to control my life (79% positive);
- I am better able to deal with crisis (72% positive);
- I am getting along better with my family (68% positive);
- I do better in social situations (52% positive; 22% negative);
- I do better in school and/or work (38% positive; 14% negative);
- My housing situation has improved (55% positive); and
- My symptoms are not bothering me as much (53% positive; 23% negative).

Eight percent fewer members on the Section 1115 Montana Medicaid WASP responded positively on the Treatment Outcomes domain compared with those on Standard Medicaid (58% vs. 66%), perhaps because 100% of those on the WASP have a Serious and Disabling Mental Illness (SDMI) whereas only some of those on Standard Medicaid receiving mental health services have an SDMI.

#### Improved Functioning:

Greater than six out of 10 respondents (64%) responded positively to their perception that their functioning had improved. This domain was measured through five questions, which all began with “As a direct result of the services I received...”:

- My symptoms are not bothering me as much (53% positive; 23% negative);
- I do things that are more meaningful to me (71% positive; 13% negative);
- I am better able to take care of my needs (71% positive; 12% negative);
- I am better able to handle things when they go wrong (60% positive; 18% negative); and
- I am better able to do things I want to do (61% positive; 16% negative).

Members on the Section 1115 Montana Medicaid WASP had similar scores on the Improved Functioning domain compared to respondents on Standard Medicaid (64% positive vs. 65% positive).

### Social Connectedness:

Slightly more than half (53%) responded positively to questions on social connectedness in relation to people other than their mental health provider. The four questions in this domain included:

- I am happy with the friendships I have (61% positive; 13% negative);
- I have people with whom I can do enjoyable things (60% positive; 16% negative);
- I feel I belong in my community (41% positive; 21% negative); and
- In a crisis, I would have the support I need from family or friends (66% positive; 12% negative).

Eleven percent fewer members on the Section 1115 Montana Medicaid WASP responded positively in the Social Connectedness domain compared with those on Standard Medicaid (53% vs. 64%). One potential explanation is that the Waiver sample size was much smaller than the sample size for Standard Medicaid (104 vs. 902).

### Demographics:

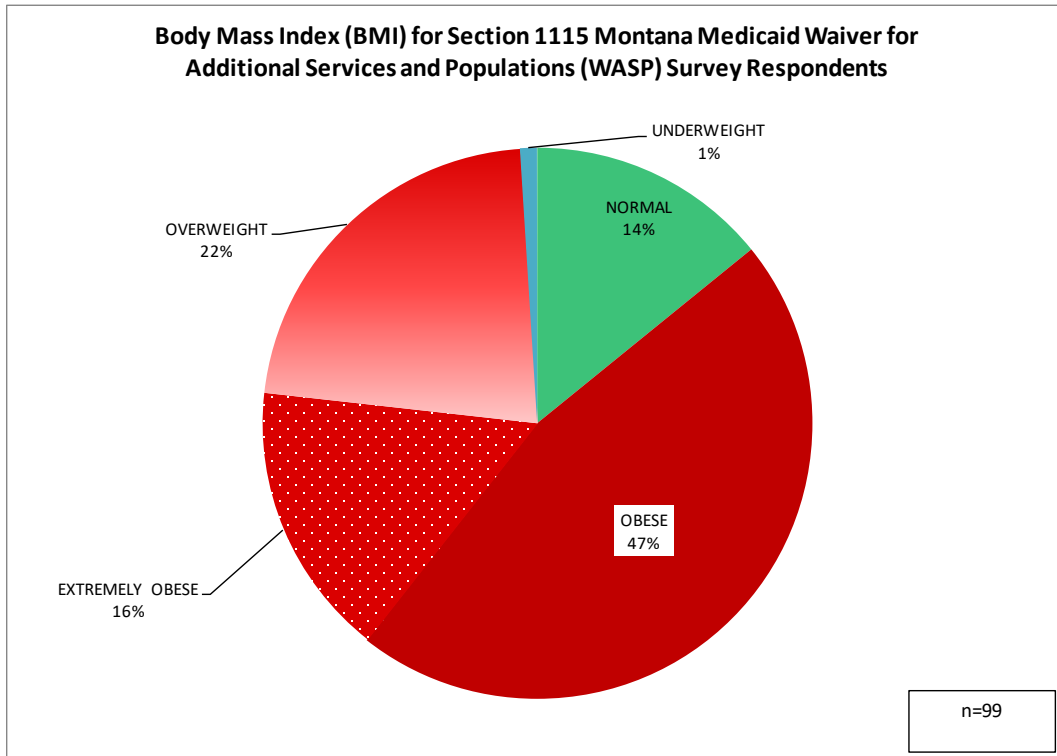
The average age of respondents was 55. Ninety-seven percent were Caucasian; 2% were American Indian; 4% were more than one race; and 1% was "Other" race. One-third of respondents were male (n=34), and two-thirds were female (n=70). Members resided in all parts of the state and were receiving treatment from Western Montana Mental Health Center (n=39); South Central Montana Mental Health Center (n=25); Center for Mental Health (n=19); Eastern Montana Community Mental Health Center (n=7), and several other mental health centers and private providers. Members had been in mental health services for an average of 20 years. Forty-one percent of the respondents qualified for the Section 1115 Montana Medicaid WASP due to a primary diagnosis of Major Depression disorder; 36% qualified due to Bipolar Disorder; 10% qualified due to a Schizophrenia Spectrum disorder; and the remaining 14% qualified due to Anxiety, Post-Traumatic Stress Disorder, and other primary mental health diagnoses.

### Health Status

Over half (54%) considered their general health to be good, very good, or excellent; 34% fair; and 13% poor. These results are an improvement compared to responses to the same question on the 2015 Basic Medicaid Waiver, in which 44% considered their general health to be good, very good, or excellent; and 19% considered their health to be poor.

The two most common self-reported general health conditions were allergies/environmental sensitivities (38%) and chronic pain (34%). These were followed by lung disease (27%), diabetes (26%), asthma (22%), and obesity (21%). Eleven percent reported heart disease, and 8% reported liver disease. A greater percentage of women compared to men were more likely to have allergies/sensitivities (43% vs. 26%), chronic pain (40% vs. 21%), asthma (29% vs. 9%), and obesity (26% vs. 12%). Respondents were also asked to provide their height and weight. Using this information, the average Body Mass Index (BMI) was 33 (obese) and differed little by gender. Members in the normal BMI range were younger (average age=50) compared

to those who were overweight (average age = 61), obese (53), or extremely obese (58). Asking members to provide height and weight appears to be a more accurate method to determine the percent of respondents who weigh more than their ideal weight, as nearly three times as many respondents were obese or very obese using height and weight calculations (62%) compared to asking respondents to mark a checkbox labeled “Obese” among a list of health conditions (21%).



Respondents were also asked about their current tobacco use. Nearly one-third used tobacco every day (30%); nearly one-third had quit using (30%); one-third had never used tobacco (32%); and 8% used tobacco only some days.

### Improved Quality

Respondents were asked directly if they believed the quality of their mental health services in the past three years had improved, stayed the same, or decreased. Fifty-eight percent of respondents said their mental health services had improved; 27% said they had stayed the same; and only 12% of respondents said the quality of their mental health services had decreased.

### What Was Most Helpful:

Members mentioned as being most helpful medication/psychiatrist (34%), case manager (33%), and therapist (28%), with all three often mentioned by the same respondent.

One respondent wrote:

“My current counselor and med provider have been fantastic and addressing problems and helping me in ways that I have never encountered in all my 20 years of needing mental help. They understand me and my problems and make me feel like a person.”

#### What Would Make Services Better:

The most frequently mentioned suggestions for making services better were more availability/ better care/smaller caseloads (n=12). Less turnover/more consistency were mentioned almost as much (n=11). Comments from members include:

- “I needed help from case worker because it was recommended by my provider, but they kept quitting and I would have to start over, which I did not like. Will now stumble on my own to avoid more frustration.”; and
- “[I have not been receiving therapy from the MHC] because my therapist kept leaving (5 in 6 years) so I left to see the last one who opened her own practice.”

Seven members also suggested longer sessions (30 minutes is the limit for some), and/or a greater number of sessions. Other suggestions included better psychiatrists and meds (n=4); coverage for art supplies and mental health resources (n=3); substantial transportation assistance (n=2); not having to worry about cuts to case managers and Medicaid (n=2); larger parking lots (n=2). One member each suggested better communication between primary care doctor and psychiatrist; a group home; employment; a psych peer group; a way for staff to work around a member’s severe chemical sensitivity; and a cure. Nine people also said that there was nothing that would make services better because “services are excellent,” they are “satisfied,” and “they do a wonderful job.”

Overall, survey responses suggest that members on the Section 1115 Montana Medicaid WASP are generally satisfied with the quality of their mental health services, access to services, and their own participation in treatment. They are less satisfied with their treatment outcomes, functioning, and social connectedness outside of treatment. They appreciate their services and service providers—prescribers, therapists and case managers, alike—but wish they were more available with less turnover. The majority of members are overweight and suffer most often with allergies/environmental sensitivities, chronic pain, lung disease, diabetes, and asthma. Twelve percent of surveyed members believe that the quality of their mental health services have decreased over the past three years; 27% believe they have stayed the same; and 57% believe the quality of their mental health services have improved.

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### **2019 Survey Findings**

A new, though less extensive survey of the WASP MHSP population was completed in September of 2019. The results show a positive increase in member experience in SFY 2019 compared to the prior year. Additionally, the results show an overall higher level of satisfaction with services compared to the non-WASP Montana Medicaid population.

Domain	SFY18	SFY19
General Satisfaction	84%	90%
Access to Services	76%	87%
Quality & Appropriateness of Services	81%	86%
Participation in Treatment	79%	86%
Outcomes	62%	68%
Improved Functioning	60%	66%
Improved Social Connectedness	54%	69%
<b>Average of all 7 Domains</b>	<b>71%</b>	<b>79%</b>

Domain	SFY19 WASP	SFY19 NON-WASP
General Satisfaction	90%	85%
Access to Services	87%	83%
Quality & Appropriateness of Services	86%	87%
Participation in Treatment	86%	86%
Outcomes	68%	64%
Improved Functioning	66%	65%
Improved Social Connectedness	69%	66%
<b>Average of all 7 Domains</b>	<b>79%</b>	<b>77%</b>

### A New Evaluation Design

In the summer of 2020, over three months into the federal PHE, CMS informed Montana that the WASP Medicaid Demonstration evaluation design draft was overdue. This design draft, due 120 days after approval of the extension, had been due on May 1, 2018. It is believed that change in staffing at both CMS and the State of Montana contributed to this oversight. On August 19, 2020 CMS provided Montana with recommendations for developing an evaluation design draft with a suggested due date 60-days following.

In prior years, the approved WASP evaluation designs have been limited to the Mental Health Savings Plan (MHSP) population only. For this new demonstration period, CMS requested the other two populations: Aged, Blind and Disabled (ABD) and Parent & Caretaker Relatives (PCR) be included in the evaluation design draft. This presented some barriers to Montana. Since the MHSP population of the WASP is under the oversight of the Behavioral Health and Developmental Disorders Division (BHDDD) formally known as the Addictive and Mental Disorders Division (AMDD) of DPHHS, this division has been responsible for the evaluation plan and reports, whereas the Health Resources Division (HRD) has been responsible for the monitoring reports. Additionally, HRD struggled with how to evaluate the very limited benefit the WASP offers to the ABD and PCR populations. WASP offers the ABD population only dental treatment services above the \$1,125 State Plan dental treatment cap. WASP offers the PCR population a 12-month continuous eligibility period only.

Weeks of discussion and clarification followed, while both CMS and Montana were enmeshed in the federal PHE response. By late November, 2020, CMS provided direction to Montana on how to proceed with the draft evaluation design giving minimal attention to measuring and evaluating WASP's effect on the ABD and PCR populations. In early December, 2020 CMS and Montana agreed upon a due date for the draft evaluation design. Montana submitted the draft evaluation design on January 13, 2021. The evaluation design was formally approved by CMS on April 5, 2021. The new evaluation design was utilized in the Interim Evaluation Report that is included with this extension/renewal application.

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## **FUTURE GOALS OF THE PROGRAM**

The goal of the Waiver for Additional Services and Populations (WASP) Demonstration mirrors the state's Medicaid goal, that is to assure medically necessary medical care is available to all eligible Montanans within available funding resources.

The three populations currently covered under WASP differ significantly from each other and the benefit each population derives from inclusion in WASP also differ. The MHSP population receives the broadest service package and is therefore the principal focus of this evaluation design.

### **MHSP Population Goal**

The goal of WASP for the MHSP population is threefold. The goals include improving (1) access to mental health care, (2) utilization of mental health care, and (3) mental health outcomes for individuals age 18 or older, with Severe Disabling Mental Illnesses (SDMI) who qualify for, or are enrolled in, the Section 1115 Waiver for Additional Services and Populations (WASP) by providing coverage to receive Standard Medicaid benefits for mental health services. The evaluation plan utilizes three research questions that seek to understand how the provision of Standard Medicaid benefits coverage for the MHSP population of WASP impacts their (1) access to mental health care, (2) utilization of mental health care, and their (3) mental health outcomes. The evaluation design and research questions enable an understanding of the impact of WASP on the MHSP population by hypothesizing that the provision of Standard Medicaid benefits will enable the MHSP population to receive timely and appropriate mental health care, including community-based mental health care services and psychotropic prescription drug services, that improves their mental health outcomes by reducing the MHSP population's utilization of emergency rooms, crisis facilities, inpatient behavioral health units and the Montana State Hospital for mental health care.

The State will conduct the evaluation for the MHSP population using survey responses and claims data specific to the MHSP population over a defined time period. The distinct measurements evaluate access to and utilization of services covered by Standard Medicaid benefits, which would be unavailable to the MHSP population without WASP. The defined data sources ensure that the evaluation design utilizes measurements

primarily effected by the provision of Standard Medicaid benefits to ensure the evaluation is isolated from other initiatives within the State.

### **ABD Dental Population Goal**

The goal of including the ABD Dental population into the WASP coverage is to provide individuals determined categorically eligible for ABD with dental treatment services above the \$1,125 State Plan dental treatment cap.

The ABD population began receiving this singular benefit under WASP on March 1, 2016. There are no similar groups to compare with this ABD population or any additional services covered for them under WASP, only the absence of the dental treatment cap. Likely, most ABD WASP members do not realize they are participants in the WASP as its action is invisible to them. The ABD population is aged, blind and disabled. They are offered this additional annual coverage because of the hardship inherent in providing dental services incrementally. This population is especially difficult to serve with dental care, sometimes needs to be anesthetized, often prone to behavioral combativeness and emotional trauma. The service itself is offered at the request of providers who find this population especially in need of dental care that is not limited by timeframe or dollar amount. This is a population who, if offered a survey, would likely have it completed by a proxy if able to complete one at all. Therefore, member satisfaction surveys and outside comparisons for this population are purposely excluded.

Note: At this writing the current Evaluation Design also contains a goal for the Parent and Caretaker Relatives (PCR) population. The state's most recent amendment (submitted to CMS on September 3, 2021) and approved March 30, 2022 removes the PCR population from the WASP. The state requests to extend approval of the demonstration, subject to the same STCs and expenditure authorities that are included/extended in the approval of this amendment. This amendment approval necessitates a revision to the Evaluation Design. That revision will be a relatively simple removal of the goal and measures related to the PCR population. Montana expects to submit a draft revised Evaluation Design to CMS in 2023. This extension/renewal application requests implementation on January 1, 2023, a date expected to follow the implementation of the amendment. Since this amendment effectively removes the PCR population from the WASP, Montana has removed the PCR population goal from this list of future goals of the program.

## Appendix B

The WASP waivers using the CMS Schedule C and waiver Member Months for DYs 15-18 are Budget Neutral. The final projected DY of the current approval period is projected to be Budget Neutral.

### Expenditure History and Projections Under the Proposed Demonstration Extension/Renewal

**(History)**

Waiver Name	1/1/2018 DY15	1/1/2019 DY16	1/1/2020 DY17	1/1/2021 DY18	1/1/2022 DY19
WASP ABD-Dental	\$618,061	\$663,692	\$770,471	\$1,101,373	\$1,167,455
WASP PCR – 12-Month CE	\$579,190	\$3,353,27	\$8,885,098	\$6,396,906	\$6,765,915
WASP MHSP – Mental Health	\$6,576,024	\$7,327,712	\$7,570,842	\$7,318,996	\$7,737,704
<b>TOTAL</b>	<b>\$7,773,275</b>	<b>\$11,344,631</b>	<b>\$17,226,411</b>	<b>\$14,817,275</b>	<b>\$15,671,075</b>

**(Projections)**

Waiver Name	1/1/2023 DY20	1/1/2024 DY21	1/1/2025 DY22	1/1/2026 DY23	1/1/2027 DY24
WASP ABD-Dental	\$1,313,354	\$1,475,324	\$1,655,834	\$1,860,822	\$2,088,754
WASP MHSP – Mental Health	\$8,208,744	\$8,708,687	\$9,239,019	\$9,801,396	\$10,398,241
<b>TOTAL</b>	<b>\$95,22,098</b>	<b>\$101,84,011</b>	<b>\$108,94,853</b>	<b>\$116,62,218</b>	<b>\$124,86,995</b>

The WASP PCR population is not included in the projections as that population is expected to be removed from WASP on or before the implementation of the requested extension/renewal period, January 1, 2023. The pending removal is authorized by the approval of an amendment approved March 30, 2022.



## **Appendix C**

Interim evaluation of the overall impact of the demonstration that includes evaluation activities and findings to date, in addition to plans for evaluation activities over the requested extension period. The interim evaluation should provide CMS with a clear analysis of the state's achievement in obtaining the outcomes expected as a direct effect of the demonstration program. The state's interim evaluation must meet all the requirements outlined in the STCs.

### **INTERIM EVALUATION THAT INCLUDES EVALUATION ACTIVITIES AND FINDINGS TO DATE**

# **Montana Section 1115 Waiver for Additional Services and Populations (WASP) Demonstration Waiver**

**June 2022 Extension/Renewal Submission**

**Effective Date: January 1, 2023**

## **INTERIM EVALUATION REPORT**

Montana submitted the Evaluation Design for this report on January 13, 2021 and it was approved by the Center for Medicare & Medicaid Services (CMS) on April 5, 2021. This Interim Evaluation Report is the first implementation of that design. The brevity of the evaluation period for the Mental Health Services Plan (MHSP) population combined with the overall chaotic healthcare period of the COVID-19 federal PHE makes it difficult to draw many clear conclusions from the information obtained for this report. The evaluation design specific to the Parent and Caretaker Relatives (PCR) and Aged, Blind, and Disabled (ABD) covered populations reflects on five years of data providing information for interpretation. Montana's complete findings and analysis of those findings are included in this report.

A Revised Evaluation Design will be submitted based on the changes required due to the approval of the September 3, 2021 amendment request to remove 12-month continuing eligibility for the PCR population which will remove that population from the WASP. A draft of the Revised Evaluation Design is included with the June 2022 Extension/Renewal Submission as Attachment C of both the Early and Final Comprehensive Description of the Demonstration documents.

Montana plans to update the evaluation measures that have data available, annually, for the full prior year. Providers are given 365-days for claims submission making complete data obtained from processed claims, subject to a one-year lag time. The state will report that update on the WASP annual monitoring report. Updates to analysis will be included if statistically significant changes are noted. Full Evaluation Reports, with measures analysis, will be completed and submitted according to the Special Terms and Conditions requirements.

## **Demonstration Objectives/Goals**

The goal of the Waiver for Additional Services and Populations (WASP) Demonstration mirrors the state's Medicaid goal, that is to assure medically necessary medical care is available to all eligible Montanans within available funding resources.

The three populations covered under WASP differ significantly from each other and the benefit each population derives from inclusion in WASP also differ. The MHSP population receives the broadest service package and is therefore the principal focus of this evaluation design.

### **MHSP Population Goal**

The goal of WASP for the MHSP population is threefold. The goals include improving (1) access to mental health care, (2) utilization of mental health care, and (3) mental health outcomes for individuals age 18 or older, with Severe Disabling Mental Illnesses (SDMI) who qualify for, or are enrolled in, the Section 1115 Waiver for Additional Services and Populations (WASP) by providing coverage to receive Standard Medicaid benefits for mental health services. The evaluation plan utilizes three research questions that seek to understand how the provision of Standard Medicaid benefits coverage for the MHSP population of WASP impacts their (1) access to mental health care, (2) utilization of mental health care, and their (3) mental health outcomes. The evaluation design and research questions enable an understanding of the impact of WASP on the MHSP population by hypothesizing that the provision of Standard Medicaid benefits will enable the MHSP population to receive timely and appropriate mental health care, including community-based mental health care services and psychotropic prescription drug services, that improves their mental health outcomes by reducing the MHSP population's utilization of emergency rooms, crisis facilities, inpatient behavioral health units and the Montana State Hospital for mental health care.

The State will conduct the evaluation for the MHSP population using survey responses and claims data specific to the MHSP population over a defined time period. The distinct measurements evaluate access to and utilization of services covered by Standard Medicaid benefits, which would be unavailable to the MHSP population without WASP. The defined data sources ensure that the evaluation design utilizes measurements primarily effected by the provision of Standard Medicaid benefits to ensure the evaluation is isolated from other initiatives within the State.

## Evaluation Questions and Hypotheses

### Research Questions:

1. How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact their access to covered services?
2. How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact utilization of covered services?
3. How does the provision of Standard Medicaid benefits coverage impact health care outcomes in the WASP population?

### Hypotheses:

1. Access to care will improve for members of the WASP population who receive Standard Medicaid benefits for mental health services.
2. Utilization of community-based mental health services and psychotropic prescription drug services will increase.
3. Utilization of emergency department services for mental health services and admission to crisis stabilization facilities, inpatient psychiatric facilities, and the Montana State Hospital will decrease for members of the WASP population who receive Standard Medicaid benefits for mental health services.

## **Summary of Key Evaluation Questions, Hypotheses, Data Sources, and Analytic Approaches Mental Health Services Plan (MHSP) Population**

**Demonstration Goal 1:** Improve access to mental health care, improve utilization of mental health care and improve mental health outcomes for individuals age 18 or older, with Severe Disabling Mental Illness (SDMI) who qualify for, or are enrolled in, the Section 1115 Waiver for Additional Services and Populations (WASP) by providing coverage to receive Standard Medicaid benefits for mental health services.

**Table 1. Illustrative Demonstration Goal with Examples of Related Research Questions, Hypotheses, and Measures**

<p><b>Demonstration Goal</b></p>	<p>Improve access to mental health care, improve utilization of mental health care and improve mental health outcomes for individuals age 18 or older, with Severe Disabling Mental Illnesses (SDMI) who qualify for, or are enrolled in, the Section 1115 Waiver for Additional Services and Populations (WASP) by providing coverage to receive Standard Medicaid benefits for mental health services.</p>
<p><b>Research Questions</b></p>	<ol style="list-style-type: none"> <li>1. How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact their access to covered services?</li> <li>2. How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact utilization of covered services?</li> <li>3. How does the provision of Standard Medicaid benefits coverage impact health care outcomes in the WASP population?</li> </ol>
<p><b>Hypotheses</b></p>	<ol style="list-style-type: none"> <li>1. Access to care will improve for members of the WASP population who receive Standard Medicaid benefits for mental health services.</li> <li>2. Utilization of community-based mental health services and psychotropic prescription drug services will increase.</li> <li>3. Utilization of emergency department services for mental health services and admission to crisis stabilization facilities, inpatient psychiatric facilities, and the Montana State Hospital will decrease for members of the WASP population who receive Standard Medicaid benefits for mental health services.</li> </ol>
<p><b>Measures</b></p>	<ol style="list-style-type: none"> <li>1a. Enrollee perception of difficulty getting care.</li> <li>2a. Number of enrollees receiving community-based mental health services, specifically Outpatient Therapy services, Targeted Case Management services, Behavioral Health Day Treatment services, Rehabilitation &amp; Support services, Illness Management and Recovery services, Behavioral Health Group Home services, Program of Assertive Community Treatment services, Peer Support services, and Adult Foster Care services.</li> <li>2b. Number of enrollees receiving psychotropic prescription drug services.</li> <li>3a. Number of enrollees utilizing emergency department services for mental health services.</li> <li>3b. Number of enrollees admitted to a crisis stabilization facility.</li> <li>3c. Number of enrollees admitted to an inpatient psychiatric facility.</li> <li>3d. Number of enrollees admitted to the Montana State Hospital.</li> </ol>

**Table 2. Design Measure Structure**

<b>Evaluation Component</b>	<b>Evaluation Question</b>	<b>Evaluation Hypotheses</b>	<b>Measure (to be reported for each Demonstration Year)</b>	<b>Recommended Data Source</b>	<b>Analytic Approach</b>
Process MEASURE #1	How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact their access to covered services?	Access to care will improve for members of the WASP population who receive Standard Medicaid benefits for mental health services.	Enrollee perception of difficulty accessing care.	Mental Health Statistical Improvement Survey (MHSIP); Domain: Access.	Baseline data will be MHSIP survey responses from 1/1/2019-7/30/2019 in the Access Domain of the survey. Will track annual trends to monitor if beneficiaries perceive their ability to access care has improved.
Process MEASURE #2	How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact utilization of covered services?	Utilization of community-based mental health services and psychotropic prescription drug services will increase.	Number of enrollees receiving community-based mental health services, specifically Outpatient Therapy services, Targeted Case Management services, Behavioral Health Day Treatment services, Rehabilitation & Support services, Illness Management and Recovery services, Behavioral Health Group Home services, Program of Assertive Community Treatment services, Peer Support services, and Adult Foster Care services.	Community-based mental health services claim data from the MT claims reporting system.	Baseline data will be claims with Dates of Service between 1/01/2019-12/31/2019. Will track annual trends to monitor if beneficiaries are accessing increased number of community-based mental health services.

<b>Evaluation Component</b>	<b>Evaluation Question</b>	<b>Evaluation Hypotheses</b>	<b>Measure (to be reported for each Demonstration Year)</b>	<b>Recommended Data Source</b>	<b>Analytic Approach</b>
Process MEASURE #3	How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact utilization of covered services?	Utilization of community-based mental health services and psychotropic prescription drug services will increase.	Number of enrollees receiving psychotropic prescription drug services.	Psychotropic prescription drug claims data from the MT claims reporting system.	Baseline data will be claims with Dates of Service between 1/01/2019-12/31/2019. Will track annual trends to monitor if beneficiaries are accessing increased number of psychotropic prescription drug services.
Process MEASURE #4	How does the provision of Standard Medicaid benefits coverage impact health care outcomes in the WASP population?	Utilization of emergency department services for mental health services will decrease.	Number of enrollees utilizing emergency department services for mental health services.	Emergency department claims data from the MT claims reporting system.	Baseline data will be claims with Dates of Service between 1/01/2019-12/31/2019. Will track annual trends to monitor if beneficiaries are accessing emergency department services for mental health services less frequently.
Process MEASURE #5	How does the provision of Standard Medicaid benefits coverage impact health care outcomes in the WASP population?	Admission to crisis stabilization facilities, inpatient psychiatric facilities, and the Montana State Hospital will decrease for members of the	Number of enrollees admitted to a crisis stabilization facility.	Crisis stabilization facility claims data from the MT claims reporting system.	Baseline data will be claims with Dates of Service between 1/01/2019-12/31/2019. Will track annual trends to monitor if beneficiaries are

<b>Evaluation Component</b>	<b>Evaluation Question</b>	<b>Evaluation Hypotheses</b>	<b>Measure (to be reported for each Demonstration Year)</b>	<b>Recommended Data Source</b>	<b>Analytic Approach</b>
		WASP population who receive Standard Medicaid benefits for mental health services.			being admitted to crisis stabilization facility less frequently.
Process MEASURE #6	How does the provision of Standard Medicaid benefits coverage impact health care outcomes in the WASP population?	Admission to crisis stabilization facilities, inpatient psychiatric facilities, and the Montana State Hospital will decrease for members of the WASP population who receive Standard Medicaid benefits for mental health services.	Number of enrollees admitted to an inpatient psychiatric facility.	Inpatient psychiatric facility claims data from the MT claims reporting system.	Baseline data will be claims with Dates of Service between 1/01/2019-12/31/2019. Will track annual trends to monitor if beneficiaries are being admitted to inpatient psychiatric facilities less frequently.
Process MEASURE #7	How does the provision of Standard Medicaid benefits coverage impact health care quality and outcomes in the WASP population?	Admission to crisis stabilization facilities, inpatient psychiatric facilities, and the Montana State Hospital will decrease for members of the WASP population who receive Standard Medicaid benefits for mental health services.	Number of enrollees admitted to the Montana State Hospital.	Admission and discharge data from the Montana State Hospital.	Baseline data will be admission and discharge data with dates between 1/01/2019-12/31/2019. Will track annual trends to monitor if beneficiaries are being admitted to the Montana State Hospital less frequently.



## MHSP Data and Analysis

MEASURE	Baseline CY2019	CY2020	Analysis
#1	84% of consumers in Montana were satisfied with the ability to access Mental Health Services 2019. In the same year 87% of respondents also reported positively on the quality & appropriateness of care provided.	In 2020, Montana saw an average of 1% increase in positive responses from Mental Health Service Consumers, resulting in an 85% positive rating on Montana's accessibility to care over the 2019 data results. The perceived quality and appropriateness of care provided remained the same at 87%.	Current trend lines show an overall increase in the consumers perception of accessibility to care. In comparison to the National average Montana is only 4% behind consumers perceived ability to access care. Continued efforts are being made in order to increase our sample sizes in order to decrease our standard deviation, so we may continue to conduct process improvements.
#2	774 out of 1143 WASP MHSP members	653 out of 1014 WASP MHSP members	From CY19 to CY20, there was a 3.3% decrease in the percentage of WASP MHSP beneficiaries receiving community-based MH services. For CY19, 67.7% of the total number of member of beneficiaries received these services and for CY20, only 64.4% of members received these services.
#3	106 out of 1143 WASP members	100 out of 1014 WASP members	When comparing CY20 to CY19, there was a 0.6% increase in the percentage of WASP beneficiaries with a prescription for psychotropic medications
#4	301 out of 1143 WASP members	247 out of 1014 WASP members	When comparing CY20 to CY19, there was a 2% decrease in the percentage of WASP beneficiaries accessing the emergency department.
#5	58 out of 1143 WASP members	37 out of 1014 WASP members	When comparing CY20 to CY19, there was an 1.4% decrease in the percentage of WASP beneficiaries admitted to a crisis stabilization facility.
#6	36 out of 1143 WASP members	33 out of 1014 WASP members	When comparing CY20 to CY19, there was a 0.2% increase in the percentage of WASP beneficiaries admitted to an inpatient hospital or inpatient psychiatric facility.
#7	48 out of 1143 WASP members	30 out of 1014 WASP members	When comparing CY20 to CY19, there was an 1.2% decrease in the percentage of WASP beneficiaries admitted to the Montana State Hospital.

## Summary of MHSP Findings

Based on the measures currently established within the Waiver for Additional Services and Populations (WASP); access to mental health care, utilization of mental health care, and the mental health outcomes, Montana has experienced a decrease of 3% in individuals utilizing/seeking outpatient mental health care services, an additional 2% decrease in individuals having to utilize an Emergency Department; although, our population has expressed a minor positive increase of 1% regarding the aggregate perception of accessibility. Montana has also identified a decrease of the individuals admitting to Crisis Stabilization Facilities as well as the Montana State Hospital by over 1% and identified a 0.2% decrease to those needing to be admitted into to Psychiatric Facilities.

Though no correlation can yet be established to determine final outcomes when the observation timeline is only 1 year, as well as having multiple variables able to influence results (to include the PHE Pandemic), Montana will continue to observe trendlines of the collected data better determine trends within our population.

**Table 3. Quantitative Methods**

Evaluation Question	Method of Evaluation
How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact their access to covered services?	Measure trend over the demonstration life cycle.
How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact utilization of covered services?	Measure trend over the demonstration life cycle.
How does the provision of Standard Medicaid benefits coverage impact healthcare outcomes in the WASP population?	Measure trend over the demonstration life cycle.

**Table 4. Data Collection Process**

Measure	Source
Enrollee perception of difficulty getting care.	Mental Health Statistical Improvement Survey (MHSIP); Domain: Access.
Number of enrollees receiving community-based mental health services, specifically Outpatient Therapy services, Targeted Case Management services, Behavioral Health Day Treatment services, Rehabilitation & Support services, Illness Management and Recovery services, Behavioral Health Group Home services, Program of Assertive Community Treatment services, Peer Support services, and Adult Foster Care services.	Community-based mental health services claim data from the MT claims reporting system.
Number of enrollees receiving psychotropic prescription drug services.	Psychotropic prescription drug claims data from the MT claims reporting system.
Number of enrollees utilizing emergency department services for mental health services.	Emergency department claims data from the MT claims reporting system.
Number of enrollees admitted to a crisis stabilization facility.	Crisis stabilization facility claims data from the MT claims reporting system.
Number of enrollees admitted to an inpatient psychiatric facility.	Inpatient psychiatric facility claims data from the MT claims reporting system.
Number of enrollees admitted to the Montana State Hospital.	Admission and discharge data from the Montana State Hospital.

**PCR Population Goal**

The goal of including the PCR population into the WASP coverage is to provide a 12-month continuous eligibility period for all non-expansion Medicaid-covered individuals whose eligibility is based on MAGI. The PCR population receives the standard Medicaid benefit already, without the aid of WASP eligibility. Including this population into the WASP coverage eliminates the redetermination burden on the member and the state while aligning these members with an annual redetermination schedule that mirrors most other Montana Healthcare Program members.

The PCR population began receiving this singular benefit under WASP on January 1, 2016. There are no similar groups for which to compare the PCR population or any additional services covered for them under WASP, only the absence of an extra eligibility requirement. Likely, most PCR WASP members do not realize they are participants in the WASP as its action is invisible to them. Therefore, member satisfaction surveys and outside comparisons for this population are purposely excluded.

**PCR Goal: provide a 12-month continuous eligibility period for all non-expansion Medicaid-covered individuals whose eligibility is based on MAGI.**

Evaluation Component	Evaluation Question	Evaluation Hypotheses	Measure (to be reported for each Demonstration Year)	Recommended Data Source	Analytic Approach
Process MEASURE 1	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize PCR services during the transitional period.	Number of beneficiaries who had at least one service encounter in each year of the demonstration/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system. Both the numerator and the denominator will be a distinct count of PCR transitional beneficiaries, counting the beneficiary only once regardless of the number of services covered by their PCR transitional Enrollment.	Base line data will be claims with Dates of Service between 01/01/2016-12/31/2016. Will track annual trends over time to monitor if a higher proportion of beneficiaries are using services.
Process MEASURE 2	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize PCR services during the transitional period.	Number of services utilized/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system. Will pull the total count of services to get an average annual per beneficiary count of services utilized.	Base line data will be claims with Dates of Service between 01/01/2016-12/31/2016. Will track annual trends to see if service utilization per beneficiary increases, decreases, or remains flat.
Process MEASURE 3	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize PCR services during the transitional period.	Top ten utilized services in each year of the demonstration/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system. Will pull the total services each year by total count of claims and report the top ten most highly utilized services/ total PCR count to get the Top 10 service per beneficiary.	Base line data will be claims with Dates of Service between 01/01/2016-12/31/2016. Will compare the top services from one year to the next to see how the services change or remain the same over time. Compare the trend of like services to see if service utilization per beneficiary increases, decreases, or remains flat.

## PCR Data

Process Measure	Baseline CY2016	CY2017	CY2018	CY2019	CY2020					
#1	93.288% Members Treated /Total Members	98.533%	91.339%	93.319%	97.486%					
#2	19.26	0.99	0.91	0.93	0.97					
#3	<b>Top 10 Services</b>		<b>Top 10 Services</b>		<b>Top 10 Services</b>		<b>Top 10 Services</b>		<b>Top 10 Services</b>	
	<b>Service</b>	<b>Service Utilization Per Beneficiary</b>	<b>Service</b>	<b>Service Utilization Per Beneficiary</b>	<b>Service</b>	<b>Service Utilization Per Beneficiary</b>	<b>Service</b>	<b>Service Utilization Per Beneficiary</b>	<b>Service</b>	<b>Service Utilization Per Beneficiary</b>
	<b>99213- Office/ Outpatient Visit Est</b>	4,308	<b>99213- Office/ Outpatient Visit Est</b>	376	<b>99213- Office/ Outpatient Visit Est</b>	332	<b>99213- Office/ Outpatient Visit Est</b>	2,064	<b>90837- PSYTX PT&amp;/Family 60 Minutes</b>	4,871
	<b>T1016- Case Management</b>	3,042	<b>99214- Office/ Outpatient Visit Est</b>	207	<b>99214- Office/ Outpatient Visit Est</b>	197	<b>90837- PSYTX PT&amp;/Family 60 Minutes</b>	1,885	<b>99213- Office/Outpatient Visit Est</b>	4,061
	<b>90837- PSYTX PT&amp;/Family 60 Minutes</b>	2,599	<b>90837- PSYTX PT&amp;/Family 60 Minutes</b>	176	<b>97110- Therapeutic Exercises</b>	165	<b>S0109- Methadone Oral 5mg</b>	1,364	<b>99214- Office/ Outpatient Visit Est</b>	2,594
	<b>99214- Office/ Outpatient Visit Est</b>	1,991	<b>T1016- Case Management</b>	99	<b>90837- PSYTX PT&amp;/Family 60 Minutes</b>	142	<b>99214- Office/ Outpatient Visit Est</b>	1,312	<b>S0109- Methadone Oral 5mg</b>	2,546
	<b>99283- Emergency Dept Visit</b>	1,015	<b>97140- Manual Therapy 1/&gt; Regions</b>	97	<b>97140- Manual Therapy 1/&gt; Regions</b>	114	<b>97530- Therapeutic Activities</b>	562	<b>97530- Therapeutic Activities</b>	1,432
	<b>H2020- Ther Behav Svc, Per Diem</b>	823	<b>99283- Emergency Dept Visit</b>	78	<b>97113- Aquatic Therapy/ Exercises</b>	65	<b>90471- Immunization Admin</b>	452	<b>97110- Therapeutic Exercises</b>	1,129

Process Measure	Baseline CY2016		CY2017		CY2018		CY2019		CY2020	
		<b>H2019-</b> Ther Behav Svc, Per 15 Min	725	<b>90471-</b> Immunization Admin	73	<b>90471-</b> Immunization Admin	60	<b>J0572-</b> Buprenorphin/ Nalox up to 3mg	433	<b>J0574 -</b> Buprenorph/ Nalox 6.1 to 10mg
	<b>90471-</b> Immunizati on Admin	626	<b>9507-</b> Speech/ Hearing Therapy	72	<b>99283-</b> Emergency Dept Visit	59	<b>97140-</b> Manual Therapy 1/> Regions	427	<b>97140-</b> Manual Therapy 1/> Regions	1,023
	<b>92015-</b> Determine Refractive State	615	<b>92015-</b> Determine Refractive State	62	<b>36415-</b> Routine Venipuncture	46	<b>97110-</b> Therapeutic Exercises	401	<b>9507-</b> Speech/ Hearing Therapy	915
	<b>V2020-</b> Vision Svcs Frames Purchases	605	<b>97110-</b> Therapeutic Exercises	50	<b>92015-</b> Determine Refractive State	45	<b>36415-</b> Routine Venipuncture	371	<b>H0016-</b> Alcohol and/or Drug Services	816

## PCR Data Analysis

Process Measure	Analysis
<b>#1</b>	The percent of members receiving services was an overall increase.
<b>#2</b>	The baseline data was significantly higher than all subsequent years. CY 2017 through CY 2020 was consistent with an overall slight decrease from CY 2017 to CY 2020.
<b>#3</b>	The top services for the PCR group did vary from one year to the next, but office visits and therapies were consistently in the top services.

## Summary of PCR Findings

All three evaluation measures are within reason to what was expected. PCR recipients are using the benefits and utilizing the benefits as we would expect. Measure one showed a slight decrease, however the percent of recipients using benefits is above 90% for every year. The top services rendered as shown in measure three are in line with the top physician services we are seeing in other areas of Medicaid.

### PCR Goal: Data Collection Process

Measure	Source
Number of beneficiaries who had at least one service encounter in each year of the demonstration/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system.
Number of services utilized/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system.
Top ten utilized services in each year of the demonstration/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system.

### PCR Quantitative Methods

Evaluation Question	Method of Evaluation
How did beneficiaries utilize covered health services?	Measure trend over the demonstration life cycle.
Does the demonstration improve health outcomes?	Measure trend over the demonstration life cycle.
Are beneficiaries satisfied with services?	n/a

## **ABD Dental Population Goal**

The goal of including the ABD Dental population into the WASP coverage is to provide individuals determined categorically eligible for ABD with dental treatment services above the \$1,125 State Plan dental treatment cap.

The ABD population began receiving this singular benefit under WASP on March 1, 2016. There are no similar groups to compare with this ABD population or any additional services covered for them under WASP, only the absence of the dental treatment cap. Likely, most ABD WASP members do not realize they are participants in the WASP as its action is invisible to them. The ABD population is aged, blind and disabled. They are offered this additional annual coverage because of the hardship inherent in providing dental services incrementally. This population is especially difficult to serve with dental care, sometimes needs to be anesthetized, often prone to behavioral combativeness and emotional trauma. The service itself is offered at the request of providers who find this population especially in need of dental care that is not limited by timeframe or dollar amount. This is a population who, if offered a survey, would likely have it completed by a proxy if able to complete one at all. Therefore, member satisfaction surveys and outside comparisons for this population are purposely excluded.



**ABD Dental Goal: provide individuals determined categorically eligible for ABD with dental treatment services above the \$1,125 State Plan dental treatment cap.**

<b>Evaluation Component</b>	<b>Evaluation Question</b>	<b>Evaluation Hypotheses</b>	<b>Measure (to be reported for each Demonstration Year)</b>	<b>Recommended Data Source</b>	<b>Analytic Approach</b>
Process MEASURE 1	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize ABD dental services above the dental treatment cap.	Number of beneficiaries who had at least one dental service encounter above the cap in each year of the demonstration/total number of beneficiaries above the dental cap.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system. Both the numerator and the denominator will be a distinct count of ABD beneficiaries above the dental limit, counting the beneficiary only once regardless of the number of services covered by their ABD transitional Enrollment.	Base line data will be claims with Dates of Service between 03/01/2016-02/28/2017. Will track annual trends over time to monitor if a higher proportion of beneficiaries are using services.
Process MEASURE 2	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize ABD dental services above the dental treatment cap.	Number of services utilized/total number of beneficiaries.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system. Will pull the total count of services to get an average annual per beneficiary count of services utilized.	Base line data will be claims with Dates of Service between 03/01/2016-02/28/2017. Will track annual trends to see if service utilization per beneficiary increases, decreases, or remains flat.
Process MEASURE 3	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize ABD dental services above the dental treatment cap.	Top ten utilized dental services in each year of the demonstration/total number of beneficiaries.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system. Will pull the total services each year by total count of claims and report the top ten most highly utilized services/ total ABD count to get the Top 10 service per beneficiary.	Base line data will be claims with Dates of Service between 03/01/2016-02/28/2017. Will compare the top services from one year to the next to see how the services change or remain the same over time. Compare the trend of like services to see if service utilization per beneficiary increases, decreases, or remains flat.

## ABD Data and Analysis

Process Measure	Baseline 3/1/2016 through 2/28/2017	3/1/2017 through 2/28/2018	3/1/2018 through 2/28/2019	3/1/2019 through 2/28/2020	3/1/2020 through 2/28/2021
<b>#1</b>	1.022% Members Treated /Total Members	3.010%	2.377%	2.811%	2.994%
<b>#2</b>	0.019	0.060	0.057	0.061	0.062
<b>#3</b>	<b>Top 10 Services</b>	<b>Top 10 Services</b>	<b>Top 10 Services</b>	<b>Top 10 Services</b>	<b>Top 10 Services</b>
	<b>Service</b>	<b>Service</b>	<b>Service</b>	<b>Service</b>	<b>Service</b>
	<b>Utilization Per Beneficiary</b>	<b>Utilization Per Beneficiary</b>	<b>Utilization Per Beneficiary</b>	<b>Utilization Per Beneficiary</b>	<b>Utilization Per Beneficiary</b>
	<b>D7210- Rem Imp Tooth w Mucoper Flp</b>	<b>D7210- Rem Imp Tooth w Mucoper Flp</b>	<b>D7210- Rem Imp Tooth w Mucoper Flp</b>	<b>D7210- Rem Imp Tooth w Mucoper Flp</b>	<b>D7210- Rem Imp Tooth w Mucoper Flp</b>
	869	1,962	1,773	1,962	1,831
	<b>D7140- Extraction Erupted Tooth/Exr</b>	<b>D7140- Extraction Erupted Tooth/Exr</b>	<b>D7140- Extraction Erupted Tooth/Exr</b>	<b>D7140- Extraction Erupted Tooth/Exr</b>	<b>D7140- Extraction Erupted Tooth/Exr</b>
	826	1,617	1,512	1,725	1,194
	<b>D2751- Crown Porcelain Fused Base M</b>	<b>D2751- Crown Porcelain Fused Base M</b>	<b>D2392- Post 2 Srfc Resinbased Cmpst</b>	<b>D2751- Crown Porcelain Fused Base M</b>	<b>D2950- Core Build- up Incl any Pins</b>
	220	658	723	607	449
	<b>D7310- Alveoplasty W/ Extraction</b>	<b>D2392- Post 2 Srfc Resinbased Cmpst</b>	<b>D4341- Periodontal Scaling &amp; Root</b>	<b>D2392- Post 2 Srfc Resinbased Cmpst</b>	<b>D2740- Crown Porcelain/Ce ramic Subs</b>
	182	438	645	471	411
	<b>D2950- Core Build- up Incl any Pins</b>	<b>D4341- Periodontal Scaling &amp; Root</b>	<b>D2393- Post 3 Srfc Resinbased Cmpst</b>	<b>D7310- Alveoplasty W/ Extraction</b>	<b>D2392- Post 2 Srfc Resinbased Cmpst</b>
	148	401	542	396	407

Process Measure	Baseline 3/1/2016 through 2/28/2017		3/1/2017 through 2/28/2018		3/1/2018 through 2/28/2019		3/1/2019 through 2/28/2020		3/1/2020 through 2/28/2021	
		D2392- Post 2 Srfc Resinbased Cmpst	135	D2950- Core Build-up Incl any Pins	393	D2391- Post 1 Srfc Resinbased Cmpst	497	D4341- Periodontal Scaling & Root	381	D2751- Crown Porcelain Fused Base M
	D2391- Post 1 Srfc Resinbased Cmpst	123	D7310- Alveoplasty W/ Extraction	392	D2331- Resin Two Surfaces- Anterior	396	D2950- Core Build-up Incl and Pins	355	D4341- Periodontal Scaling & Root	307
	D4341- Periodontal Scaling & Root	115	D2391- Post 1 Srfc Resinbased Cmpst	345	D2330- Resin One Surfaces- Anterior	367	D2391- Post 1 Srfc Resinbased Cmpst	352	D7250- Tooth Root Removal	307
	D7250- Tooth Root Removal	112	D7250- Tooth Root Removal	338	D2335- Resin 4/> Surf or W Inscis An	330	D2393- Post 3 Srfc Resinbased Cmpst	304	D2391- Post 1 Srfc Resinbased Cmpst	300
	D2332- Resin Three Surfaces- Anterio	105	D2393- Post 3 Srfc Resinbased Cmpst	319	D2751- Crown Porcelain Fused Base	315	D2330- Resin One Surfaces- Anterior	291	D2393- Post 3 Srfc Resinbased Cmpst	296

### ABD Data Analysis

Process Measure	Analysis
#1	The percent of members receiving services was an overall slight increase.
#2	The baseline data was significantly lower than all subsequent years. CY 2017 through CY 2020 was consistent with an overall slight increase from 2017 to 2020.
#3	The top services for the ABD group were very consistent from one year to the next. The top code for each demonstration year was an extraction code.

## Summary of ABD Findings

All three evaluation measures are within reason to what was expected. ABD recipients are utilizing the benefits as we would expect. The waiver waives the adult dental limit for all Aged, Blind, and Disabled recipients. Measure one shows that approximately 3% of the ABD population is going above the max and utilizing the benefit. Measure one and two both showed slight increases. The top services rendered as shown in measure three are as expected and consistent across demonstration years.

### ABD Dental Goal: Data Collection Process

Measure	Source
Number of beneficiaries who had at least one dental service encounter above the cap in each year of the demonstration/total number of beneficiaries above the dental cap.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system.
Number of services utilized/total number of beneficiaries.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system.
Top ten utilized dental services in each year of the demonstration/total number of beneficiaries.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system.

### ABD Quantitative Methods

Evaluation Question	Method of Evaluation
How did beneficiaries utilize covered health services?	Measure trend over the demonstration life cycle.
Does the demonstration improve health outcomes?	Measure trend over the demonstration life cycle.
Are beneficiaries satisfied with services?	n/a

## **Summary of Interim Evaluation Findings**

As stated at the beginning of this report, the goal of the Waiver for Additional Services and Populations (WASP) Demonstration mirrors the state's Medicaid goal, that is to assure medically necessary medical care is available to all eligible Montanans within available funding resources.

During this evaluation period, WASP extended unique coverage opportunities for medically necessary medical care to three unique populations. The MHSP population utilized needed mental health services as well as other medical care in the single year evaluated. The ABD population were evaluated over a span of four years. During this time utilization of dental services above the standard benefit treatment cap grew slowly but steadily. Three percent of those eligible addressed those needs at the time attention was needed avoiding the hardship of necessary procedure delays. Assessing WASP's role in assuring medically necessary medical care for the PCR population is more difficult. The PCR population's single benefit under WASP is 12-month continuous eligibility for medical care for which they are already eligible. Since the percentage of medical care utilization was over 90% each year, it is clear this population was receiving the needed care. The 12-month continuous eligibility removed the currently unmeasurable barrier of members losing care due to more frequent eligibility determination.

Note an amendment approved March 30, 2022 removed the 12-month continuous eligibility for the PCR population, and thus removes this population from WASP coverage, effective at the end of the federal PHE. A revised Evaluation Design, omitting this population, is expected to be submitted to CMS in 2023.

## **Plans for Evaluation Activities Over the Requested Extension Period**

A new Evaluation Design will be submitted based on the changes required due to the approval of the September 3, 2021 amendment request to remove 12-month continuing eligibility for the PCR population which removes that population from the WASP. Montana plans to update the evaluation measures annually, for the full prior year. Providers are given 365-days for claims submission. The state will report that update on the WASP annual monitoring report. Full Evaluation Reports, with measures analysis, will be completed and submitted according to the Special Terms and Conditions requirements.

# Appendix D

Summaries of External Quality Review Organization (EQRO) reports, managed care organization and state quality assurance monitoring, and any other documentation of the quality of and access to care provided under the demonstration.

## SUMMARY OF EQRO REPORTS

*Not applicable.*

## SUMMARY OF MANAGED CARE ORGANIZATIONS

*Not applicable to Montana.*

## SUMMARY STATE QUALITY ASSURANCE MONITORING

*The Montana Department of Public Health and Human Services' Quality Assurance Division, the Program Compliance Bureau, has two units that review Medicaid for accuracy:*

- 1) *The Program Integrity Unit investigates allegations of intentional fraud in the SNAP, Medicaid, and TANF programs.*
  - *No allegations of intentional fraud were identified as applicable to the Montana WASP 1115 Demonstration Waiver.*
  - *The Intentional Program Violation (IPV) Unit does not track types of Medicaid programs reviewed*
- 2) *The Surveillance Utilization Review Section (SURS) is responsible for protecting the integrity of the Montana Medicaid Program from fraud, waste, and abuse by Medicaid Providers. There are no identified SURS findings directly related to the WASP Section 1115 Demonstration Waiver.*

*The Payment Error Rate Measurement (PERM) is a federal audit which monitors for improper payments in Medicaid programs on a three-year cycle. The PERM Reporting Year 2021 audit, for claims paid 07/01/2019 – 06/30/2020, resulted in minimal errors found. Overall errors consisted of the following: incorrect number of units billed, provider records missing documentations, Provider Enrollment errors, redeterminations not conducted timely, a missing application, and verifications not requested per the verification plan.*

- *424 Medical Record Reviews, resulting in 10 errors (0 of which were WASP)*
- *476 Data Processing Reviews, resulting in 6 errors (0 of which was WASP)*
- *140 Eligibility reviews, resulting in 16 errors and 2 Technical Deficiencies (1 of which were WASP)*

**SUMMARY OTHER DOCUMENTATION OF THE QUALITY OF AND  
ACCESS TO CARE PROVIDED UNDER THE DEMONSTRATION**

*No other documentation available.*

# Appendix E

Documentation of the state's compliance with the public notice process set forth in 42 CFR 431.408 and 431.420.

*Montana's Public Notice Documents are included within this application packet and posted on the June 2022 WASP Extension/Renewal Submission [webpage](#).*

*Montana's completed **Compliance with the Public Notice Process** document is included in the submission application and posted on the June 2022 WASP Extension/Renewal Submission [webpage](#) by June 30, 2022.*



# **Attachment 1**

**CENTERS FOR MEDICARE & MEDICAID SERVICES  
EXPENDITURE AUTHORITY**

**NUMBER:** 11-W-00181/8

**TITLE:** Section 1115 Waiver for Additional Services and Populations

**AWARDEE:** Montana Department of Public Health and Human Services

Under the authority of section 1115(a)(2) of the Social Security Act (the Act), expenditures made by the state for the items identified below, which are not otherwise included as expenditures under section 1903, shall, for the period of this demonstration extension, be regarded as expenditures under the state's Medicaid title XIX state plan. These expenditure authorities and not applicables are effective January 1, 2018, through December 31, 2022.

The state shall claim expenditures for federal matching at the regular matching rate. The expenditure authorities listed below promote the objectives of title XIX of the Social Security Act by providing flexibility for Montana to extend coverage to certain low-income individuals, and provide twelve month continuous eligibility period to individuals in the demonstration.

The following expenditure authorities shall enable Montana to implement this section 1115 demonstration.

**1. Expenditures for the Waiver Mental Health Services Plan Program (WMHSP) Population**

Expenditures for coverage of health care services for no more than 3,000 individuals age 18 or older, not otherwise eligible for Medicaid who have been diagnosed with a severe disabling mental illness of schizophrenia, bipolar disorder, major depression, or another severe disabling mental illness, and at the time of their initial enrollment were receiving (or meet the qualifications to receive) a limited mental health services benefit package through enrollment in the state-financed Mental Health Service Plan Program, and either: 1) have income above 133 up to and including 150 percent of the FPL, or 2) are eligible for or enrolled in Medicare and have income at or below 133 percent of the FPL.

**2. Expenditures for the Twelve Month Continuous Eligibility Period Population**

Expenditures for health care related costs for parents and caretaker relatives initially determined eligible under the state plan in the eligibility groups described in either section 1931 of the Act or section 1925 of the Act, and individuals initially determined eligible under the demonstration as WMHSP population, but who no longer meet those standards during some portion of a twelve month continuous enrollment period.



**CENTERS FOR MEDICARE & MEDICAID SERVICES**  
**SPECIAL TERMS AND CONDITIONS (STCs)**

**NUMBER:** 11-W-00181/8

**TITLE:** Montana Section 1115 Waiver for Additional Services and Populations  
**AWARDEE:** Montana Department of Public Health and Human Services

**DEMONSTRATION PERIOD:** January 1, 2018, through December 31, 2022

## **I. PREFACE**

The following are the special terms and conditions (STCs) for Montana’s Section 1115 Waiver for Additional Services and Populations (hereinafter referred to as “demonstration”) to enable Montana to operate this demonstration for the period of January 1, 2018, through December 31, 2022. The parties to this agreement are the Montana Department of Public Health and Human Services (“state”) and the Centers for Medicare & Medicaid Services (“CMS”). CMS has granted a waiver of specific requirements under section 1902(a) of the Social Security Act (the Act). All requirements of the Medicaid and CHIP programs expressed in law, regulation and policy statement, not expressly waived or made not applicable in the list of Waivers and Expenditure authorities, shall apply to the demonstration project.

The STCs set forth in detail the nature, character, and extent of federal involvement in the demonstration and the state’s obligations to CMS during the life of the demonstration. The STCs are effective as of the approval letter’s date, unless otherwise specified. Amendment requests, correspondence, documents, reports, and other materials that are submitted for review or approval shall be directed to the CMS Central Office project officer and the Regional Office state representative at the addresses shown on the award letter. All previously approved STCs, waivers, and expenditure authorities are superseded by the STCs set forth below. The STCs are effective the date of approval through December 31, 2022.

The STCs have been arranged into the following subject areas:

- I. Preface
- II. Program Description and Objectives
- III. General Program Requirements
- IV. Populations Affected By And Eligible For The Demonstration
- V. Continuous Eligibility
- VI. Benefits
- VII. Enrollment
- VIII. Cost Sharing
- IX. Delivery Systems For WMHSP Enrollees
- X. General Reporting Requirements
- XI. General Financial Requirements Under Title XIX
- XII. Monitoring Budget Neutrality For The Demonstration
- XIII. Evaluation Of The Demonstration
- XIV. Health Information Technology
- XV. T-MSIS Requirements
- XVI. Schedule Of State Deliverables During The Demonstration Extension

Attachment A - Annual Report Format and Content

Attachment B - Evaluation Design

## **II. PROGRAM DESCRIPTION AND OBJECTIVES**

The Montana Section 1115 Waiver for Additional Services and Populations is a statewide section 1115 demonstration administered by the state. The demonstration began in 1996, under the authority of an 1115 welfare reform demonstration referred to as Families Achieving Independence in Montana (FAIM). Under FAIM, Montana provided for all mandatory Medicaid benefits and a limited collection of optional services to approximately 8,500 able-bodied adults (aged 21 through 64 and neither pregnant nor disabled), eligible under the state plan because they are parents and caretaker relatives of dependent children at or below the state standard of need (i.e., otherwise eligible for Medicaid under section 1925 or 1931 of the Social Security Act). The FAIM welfare reform demonstration expired on January 31, 2004, and was replaced (without change) by a section 1115 Medicaid demonstration titled “Montana Basic Medicaid for Able-Bodied Adults,” which was approved for the period of February 1, 2004, through January 31, 2009. The demonstration was continued through a series of Temporary Extensions through November 30, 2010.

On January 25, 2008, Montana proposed to renew the Basic Medicaid for Able-Bodied Adults demonstration for eligible parents and caretaker relative adults eligible under the state plan, and in subsequent communications proposed to use demonstration savings generated through the use of a limited service delivery network and the elimination of certain benefits to expand eligibility. On July 30, 2009, and August 13, 2010, the state submitted revised proposals to CMS. Under the revised proposals, demonstration savings are used to provide basic Medicaid coverage to up to 800 individuals, aged 18 through 64, with incomes at or below 150 percent of the federal poverty level (FPL), who have been diagnosed with a severe disabling mental illness (SDMI) of schizophrenia, bipolar disorder, or major depression, and who would not otherwise be eligible for Medicaid benefits. Prior to enrollment of the Waiver Mental Health Services Plan (WMHSP) population in the section 1115 demonstration, these individuals received a very limited mental health benefit through enrollment in a state-financed Mental Health Services Plan (MHSP).

On the basis of the state’s July 30, 2009, and August 13, 2010, proposals, CMS approved the extension of the Basic Medicaid demonstration under authority of section 1115(a) of the Social Security Act (the Act). The demonstration was renewed for three years, December 1, 2010, through December 31, 2013.

On October 31, 2013, Montana submitted a completed application for a renewal of the demonstration. The state proposed to extend its demonstration with some changes, which included increasing enrollment in the WMHSP from 800 to 2000 individuals and covering home infusion services, which are services that were previously excluded under the benefits package in the demonstration. On November 8, 2013, the demonstration renewal was approved for three years, January 1, 2014, through December 31, 2016.

On June 30, 2014, Montana submitted a formal amendment to increase enrollment in the WMHSP from 2,000 to 6,000 individuals. The amendment updated eligible diagnostic codes and add severe disabling mental illness (SDMI) diagnoses to the enrollment process, updated the per member per month cost, and updated the money for maintenance of effort amount. This amendment request was approved on December 16, 2014.

On July 19, 2016, CMS approved Montana’s amendment request to reduce the enrollment cap from 6,000 to 3,000 and change the populations eligible for benefits only under the demonstration. The demonstration provides for coverage of health care services for no more than 3,000 individuals age 18 or older, not otherwise eligible for Medicaid who have been diagnosed with a SDMI of schizophrenia, bipolar disorder, major depression, or another SDMI, and at the time of their initial enrollment were receiving (or meet the qualifications to receive) a limited mental health services benefit package through enrollment in the state-financed MHSPP, and either: 1) have income above 133 up to and including 150 percent of the FPL, or 2) are eligible for or enrolled in Medicare and have income at or below 133 percent of the FPL. The demonstration offers a benefit package that aligns with the Medicaid state plan. In addition, the demonstration provides twelve months of continuous eligibility for parents and caretaker relative adults initially determined eligible under the state plan based on modified adjusted gross income (MAGI). CMS approval of this amendment reflects Montana’s recent approval of Medicaid expansion, which began January 1, 2016.

On December 5, 2016, CMS approved Montana’s third amendment request to change the name of the demonstration, from “Montana Basic Medicaid for Able-Bodied Adults” to the “Section 1115 Waiver for Additional Services and Populations,” and provides dental treatment services above the state plan dental services annual limit of \$1,125 for beneficiaries determined categorically eligible as aged, blind, and disabled (ABD).

On **December 15,** 2017 CMS approved Montana extension request to continue the demonstration for five years with no changes.

### III. GENERAL PROGRAM REQUIREMENTS

- 1. Compliance with Federal Non-Discrimination Statutes.** The state must comply with all applicable federal statutes relating to non-discrimination. These include, but are not limited to, the Americans with Disabilities Act of 1990, title VI of the Civil Rights Act of 1964, section 504 of the Rehabilitation Act of 1973, and the Age Discrimination Act of 1975.
- 2. Compliance with Medicaid and Children’s Health Insurance Program (CHIP) Law, Regulation, and Policy.** All requirements of the Medicaid and CHIP programs expressed in law, regulation, and policy statement not expressly waived or identified as not applicable in the waiver and expenditure authority documents of which these terms and conditions are part, must apply to the demonstration.
- 3. Changes in Medicaid and CHIP Law, Regulation, and Policy.** The state must, within the timeframes specified in law, regulation, or policy directive, come into compliance with any changes in Federal law, regulation, or policy affecting the Medicaid or CHIP programs that occur during this demonstration approval period, unless the provision being changed is expressly waived or identified as not applicable.

#### **4. Impact on Demonstration of Changes in Federal Law, Regulation, and Policy.**

- a. To the extent that a change in federal law, regulation, or policy requires either a reduction or an increase in federal financial participation (FFP) for expenditures made under this demonstration, the state must adopt, subject to CMS approval, a modified budget neutrality agreement for the demonstration as necessary to comply with such change. The modified agreement will be effective upon the implementation of the change. .
- b. If mandated changes in the federal law require state legislation, the changes must take effect on the day such state legislation becomes effective, or on the day such legislation was required to be in effect under federal law.

**5. State Plan Amendments.** The state will not be required to submit title XIX or title XXI state plan amendments for changes affecting any populations made eligible solely through the demonstration. If a population eligible through the Medicaid or CHIP state plan is affected by a change to the demonstration, a conforming amendment to the appropriate state plan may be required, except as otherwise noted in these STCs.

**6. Changes Subject to the Amendment Process.** Changes related to eligibility, enrollment, benefits, cost sharing, sources of non-federal share of funding, budget neutrality, and other comparable program elements must be submitted to CMS as amendments to the demonstration. All amendment requests are subject to approval at the discretion of the Secretary in accordance with section 1115 of the Act. The state must not implement changes to these elements without prior approval by CMS. Amendments to the demonstration are not retroactive and FFP will not be available for changes to the demonstration that have not been approved through the amendment process set forth in paragraph 7 below.

**7. Amendment Process.** Requests to amend the demonstration must be submitted to CMS for approval no later than 120 days prior to the planned date of implementation of the change and may not be implemented until approved. CMS reserves the right to deny or delay approval of a demonstration amendment based on non-compliance with these STCs, including but not limited to failure by the state to submit required reports and other deliverables in a timely fashion according to the deadlines specified herein. Amendment requests must include, but are not limited to, the following:

- a. An explanation of the public process used by the state, consistent with the requirements of paragraph 14, to reach a decision regarding the requested amendment;
- b. A data analysis which identifies the specific “with waiver” impact of the proposed amendment on the current budget neutrality agreement. Such analysis shall include current federal share “with waiver” and “without waiver” status on both a summary and detailed level through the current approval period using the most



recent actual expenditures, as well as summary and detailed projections of the change in the “with waiver” expenditure total as a result of the proposed amendment, which isolates (by eligibility group) the impact of the amendment;

- c. An up-to-date CHIP allotment neutrality worksheet, if necessary;
  - d. A detailed description of the amendment, including impact on beneficiaries, with sufficient supporting documentation; and
  - e. If applicable, a description of how the evaluation design will be modified to incorporate the amendment provisions.
- 8. Extension of the Demonstration.** If the state intends to request demonstration extensions under sections 1115(e) or 1115(f), the state must observe the timelines contained in those statute provisions. Otherwise, no later than 12 months prior to the expiration date of the demonstration, the chief executive officer of the state must submit to CMS either a demonstration extension request or a transition and phase-out plan consistent with the requirements of paragraph 9.

As part of the demonstration extension request, the state must provide documentation of compliance with the public notice requirements outlined in paragraph 14, as well as include the following supporting documentation:

- a. Demonstration Summary and Objectives. The state must provide a narrative summary of the demonstration project, reiterate the objectives set forth at the time the demonstration was proposed, and provide evidence of how these objectives have been met as well as future goals of the program. If changes are requested, a narrative of the changes requested along with the objective of the change and desired outcomes must be included.
- b. Special Terms and Conditions (STCs). The state must provide documentation of its compliance with each of the STCs. Where appropriate, a brief explanation may be accompanied by an attachment containing more detailed information. Where the STCs address duplicate areas, the STCs need not be documented a second time.
- c. Waiver and Expenditure Authorities. The state must provide a list along with a programmatic description of the waivers and expenditure authorities that are being requested in the extension.
- d. Quality. The state must provide summaries of External Quality Review Organization (EQRO) reports, managed care organization (MCO) and state quality assurance monitoring, and any other documentation of the quality of care provided under the demonstration.

- e. Compliance with the Budget Neutrality Agreement. The state must provide financial data (as set forth in the current STCs) demonstrating the State's detailed and aggregate, historical and projected budget neutrality status for the requested period of the extension as well as cumulatively over the lifetime of the demonstration. CMS will work with the state to ensure that Federal expenditures under the extension of this project do not exceed the Federal expenditures that would otherwise have been made. In addition, the state must provide up-to-date responses to the CMS Financial Management standard questions.
- f. Draft on Evaluation Status and Findings. The state must provide a narrative summary of the evaluation design, status including evaluation activities and findings to date, and plans for evaluation activities during the expansion period. The narrative is to include, but not be limited to, describing the hypotheses being tested and any results available. The state must report interim research and evaluation findings for key research questions as a condition of renewal.
- g. Compliance with Transparency Requirements at 42 CFR §431.412. As part of the demonstration extension requests the state must provide documentation of compliance with the transparency requirements 42 CFR §431.412 and the public notice and tribal consultation requirements outlined in STC 14, as well as include the following supporting documentation:
  - i. *Demonstration Summary and Objectives.* The state must provide a summary of the demonstration project, reiterate the objectives set forth at the time the demonstration was proposed and provide evidence of how these objectives have been met as well as future goals of the program. If changes are requested, a narrative of the changes being requested along with the objective of the change and desired outcomes must be included.
  - ii. *Special Terms and Conditions.* The state must provide documentation of its compliance with each of the STCs. Where appropriate, a brief explanation may be accompanied by an attachment containing more detailed information. Where the STCs address any of the following areas, they need not be documented a second time.
  - iii. *Waiver and Expenditure Authorities.* The state must provide a list along with a programmatic description of the waivers and expenditure authorities that are being requested in the extension.
  - iv. *Quality.* The State must provide summaries of External Quality Review Organization (EQRO) reports, managed care organization (MCO), state quality assurance monitoring and quality improvement activities, and any other documentation of the quality of care provided under the demonstration.

- v. *Compliance with the Budget Neutrality.* The state must provide financial data (as set forth in the current STCs) demonstrating that the state has maintained and will maintain budget neutrality for the requested period of extension. CMS will work with the state to ensure that federal expenditures under the extension of this project do not exceed the federal expenditures that would otherwise have been made. In doing so, CMS will take into account the best estimate of President's budget and historical trend rates at the time of the extension.
- vi. *Interim Evaluation Report.* The state must provide an evaluation report reflecting the hypotheses being tested and any results available.
- vii. *Demonstration of Public Notice 42 CFR 431.408.* The state must provide documentation of the state's compliance with public notice process as specified in 42 CFR 431.408 including the post-award public input process described in 42 CFR 431.420(c) with a report of the issues raised by the public during the comment period and how the state considered the comments when developing the demonstration extension application.

**9. Demonstration Transition and Phase Out.** The state may only suspend or terminate this demonstration in whole, or in part, consistent with the following requirements.

- a. **Notification of Suspension or Termination.** The state must promptly notify CMS in writing of the reason(s) for the suspension or termination, together with the effective date and a transition and phase-out plan. The state must submit its notification letter and a draft transition and phase-out plan to CMS no less than six (6) months before the effective date of the demonstration's suspension or termination. Prior to submitting the draft plan to CMS, the state must publish on its website the draft transition and phase-out plan for a 30-day public comment period. In addition, the state must conduct tribal consultation in accordance with its approved tribal consultation state plan amendment. Once the 30-day public comment period has ended, the state must provide a summary of each public comment received, the state's response to the comment and how the state incorporated the received comment into the revised phase-out plan.
- b. **Plan approval.** The state must obtain CMS approval of the transition and phase-out plan prior to the implementation of the phase-out activities. Implementation of phase-out activities must be no sooner than 14 days after CMS approval of the phase-out plan.
- c. **Transition and Phase-out Plan Requirements.** The state must include, at a minimum, in its phase-out plan the process by which it will notify affected beneficiaries, the content of said notices (including information on the beneficiary's appeal rights), the process by which the state will conduct administrative reviews of Medicaid eligibility prior to the termination of the

program for the affected beneficiaries including any individuals on demonstration waiting lists, and ensure ongoing coverage for those beneficiaries determined eligible for ongoing coverage, as well as any community outreach activities including community resources that are available.

- d. **Transition and Phase-out Procedures.** The state must comply with all notice requirements found in 42 CFR 431.206, 431.210, 431.211, and 431.213. In addition, the state must assure all appeal and hearing rights afforded to demonstration participants as outlined in 42 CFR 431.220 and 431.221. If a demonstration participant requests a hearing before the date of action, the state must maintain benefits as required in 42 CFR 431.230. In addition, the state must conduct administrative renewals for all affected beneficiaries in order to determine if they qualify for Medicaid eligibility under a different eligibility category as outlined in 42 CFR 435.916.
- e. **Exemption from Public Notice Procedures 42.CFR Section 431.416(g).** CMS may expedite the federal and state public notice requirements under circumstances described in 42 CFR section 431.416(g).
- f. **Federal Financial Participation (FFP):** If the project is terminated or any relevant waivers suspended by the state, FFP shall be limited to normal closeout costs associated with terminating the demonstration including services and administrative costs of disenrolling participants.

**10. Post Award Forum.** Within six months of the demonstration’s implementation, and annually thereafter, the state shall afford the public with an opportunity to provide meaningful comment on the progress of the demonstration. At least 30 days prior to the date of the planned public forum, the state must publish the date, time and location of the forum in a prominent location on its website. The state can either use its Medical Care Advisory Committee, or another meeting that is open to the public and where an interested party can learn about the progress of the demonstration to meet the requirements of this STC. The state must include a summary of the comments in the quarterly report associated with the quarter in which the forum was held. The state must also include the summary in its annual report.

**11. CMS Right to Terminate or Suspend.** CMS may suspend or terminate the demonstration (in whole or in part) at any time before the date of expiration, whenever it determines following a hearing that the state has materially failed to comply with the terms of the project. CMS will promptly notify the state in writing of the determination and the reasons for the suspension or termination, together with the effective date.

**12. Finding of Non-Compliance.** The state does not relinquish its rights to challenge the CMS finding that the state materially failed to comply.

**13. Withdrawal of Waiver Authority.** CMS reserves the right to withdraw waivers or expenditure authorities at any time it determines that continuing the waivers or expenditure authorities would no longer be in the public interest or promote the objectives of title XIX. CMS will promptly notify the state in writing of the determination and the reasons for the withdrawal, together with the effective date, and afford the state an opportunity to request a hearing to challenge CMS' determination prior to the effective date. If a waiver or expenditure authority is withdrawn, FFP is limited to normal closeout costs associated with terminating the waiver or expenditure authority, including services and administrative costs of disenrolling participants.

**14. Adequacy of Infrastructure.** The state must ensure the availability of adequate resources for implementation and monitoring of the demonstration, including education, outreach, and enrollment; maintaining eligibility systems; compliance with cost sharing requirements; and reporting on financial and other demonstration components.

**15. Public Notice, Tribal Consultation, and Consultation with Interested Parties.** The state must comply with the state notice procedures as required in 42 Code of Federal Regulations (CFR) section 431.408 prior to submitting an application to extend the demonstration. For applications to amend the demonstration, the state must comply with the state notice procedures set forth in 59 Fed. Reg. 49249 (September 27, 1994) prior to submitting such request. The state must also comply with the public notice procedures set forth in 42 CFR section 447.205 for changes in statewide methods and standards for setting payment rates.

If the state has federally recognized tribes, the state must also comply with the tribal consultation requirements set forth in section 1902(a)(73) of the Act and implemented in regulation at 42 CFR section 431.408(b), and the tribal consultation requirements contained in the state's approved Medicaid State Plan, when any program changes to the demonstration, either through amendment as set out in STC 7 or extension, are proposed by the state.

**16. Federal Financial Participation.** No federal matching funds for expenditures for this demonstration will take effect until the effective date identified in the demonstration approval letter.

**17. Common Rule Exemption.** The state shall ensure that the only involvement of human subjects in research activities which may be authorized and/or required by this demonstration for projects which are conducted by or subject to the approval of CMS, and which are designed to study, evaluate, or otherwise examine the Medicaid program – including procedures for obtaining Medicaid benefits or services; possible changes in or alternatives to those programs or procedures; or possible changes in methods or level of payment for benefits or services under those programs. CMS has determined that this demonstration as represented in these approved STCs meets the requirements for exemption from the human subject research provisions of the Common Rule set forth in 45 CFR 46.101(b)(5).

#### IV. POPULATIONS AFFECTED BY AND ELIGIBLE FOR THE DEMONSTRATION

1. **Use of Modified Adjusted Gross Income (MAGI) Based Methodologies for Demonstration Groups.** For individuals eligible for continuous eligibility or the Waiver Mental Health Services Plan (WMHSP) only under the demonstration, financial eligibility is determined using modified adjusted gross income (MAGI), and otherwise applicable non-financial standards that would be applicable for state plan populations apply, except as expressly inconsistent with the demonstration eligibility criteria. Eligibility for the demonstration is outlined below in Table 1.

**Table 1: Demonstration Eligible Populations**

Demonstration Populations	Source of Initial Eligibility	Receives Continuous Eligibility	Eligible for Benefits Described in Section VI
Parents and caretaker relatives enrolled in coverage under sections 1931 or 1925 of the Act, who would be ineligible if subject to redetermination prior to the end of 12 months of continuous enrollment.	§1931 and §1925 of the Act	Yes	No
Waiver Mental Health Services Plan (WMHSP) Enrollees	Section IV, paragraph 2 of these STCs	Yes	Yes. (section VI., 1)

2. **Demonstration Eligible Population – Waiver Mental Health Services Plan Populations.** WMHSP enrollees are individuals who at the beginning of a 12 month period of enrollment (subject to paragraph V), have been diagnosed with a SDMI, are age 18 and older, who at the time of their enrollment meet the financial and clinical eligibility criteria for the MHSP, but are otherwise ineligible for Medicaid benefits by either:
  - i. Having income above 133 up to and including 150 percent of the FPL; or
  - ii. Having an income up to and including 133 percent of the FPL, while being eligible for or enrolled in Medicare.

#### V. CONTINUOUS ELIGIBILITY

- 1. Duration.** The state is authorized to provide a twelve month continuous eligibility period for Medicaid covered Parent and caretaker relative adults whose eligibility is based on section 1931 or 1925 of the Social Security Act, and individuals who qualify for or are enrolled in WMHSP, under the demonstration. Once the state begins exercising this authority, each individual's 12 month period shall begin at the initial determination of eligibility; for those individuals who are re-determined eligible consistent with Medicaid state plan rules, the 12-month period begins at that point. At each annual eligibility redetermination thereafter, if an individual is re-determined eligible under the Medicaid state plan the individual is guaranteed a subsequent 12 month continuous eligibility period.
- 2. Continuous Eligibility Exceptions.** If any of the following circumstances occur during an individual's 12 month continuous eligibility period, the individual's Medicaid eligibility shall, after appropriate process, be terminated:
  - i. The individual is no longer a Montana resident.
  - ii. The beneficiary ages out of eligibility.
  - iii. The individual requests termination of eligibility voluntarily.
  - iv. The individual dies.
  - v. The agency determines that eligibility was erroneously granted at the most recent determination, redetermination or renewal of eligibility because of agency error or fraud, abuse, or perjury attributed to the beneficiary or the beneficiary's representative.
- 3. Continuous Eligibility Funding.** Continuous eligibility population funding will be matched at the regular Federal Medical Assistance Percentage (FMAP) rate, and expenditures within the agreed upon per member per month limit for parents and caretaker relatives receiving continuous eligibility in the demonstration will not count against the state's accumulated savings for budget neutrality

## VI. BENEFITS

- 1. Benefits for WMHSP Enrollees.** All individuals enrolled in the demonstration will receive all Medicaid state plan services. This coverage is considered Minimal Essential Coverage (MEC).
- 2. Dental Benefit for Aged, Blind, and Disabled Enrollees.** All individuals enrolled in the state plan aged, blind, and disabled population will receive dental treatment services without limitation above the state plan dental services cap of \$1,125.
- 3. Cost-Effective Insurance.** When a demonstration individual has access to cost-effective health coverage through a cost-effective group health plan, the state may obtain benefits



for the individual by providing premium assistance to the individual for this purpose in accord with the state plan for the provision of alternative cost effective coverage authorized for state plan eligible populations under section 1906 of the Act.

## VII. ENROLLMENT

### 1. General Requirements

- a. Unless otherwise specified in these STCs, all processes for eligibility, enrollment, redeterminations, terminations, appeals, etc. must comply with federal law and regulations governing Medicaid and CHIP.
- b. Any individual who is denied eligibility in any health coverage program authorized under this demonstration must receive a notice from the state that gives the reason for denial, and includes information about the individual's right to appeal.
- c. There is no separate enrollment process required for individuals enrolled in the state plan aged, blind, and disabled population to receive dental services through this demonstration.

**2. Imposing WMHSP Waiver Enrollment Limit and Lifting Enrollment Limit.** The state will facilitate enrollment of up to 3,000 eligible individuals into the WMHSP demonstration population. With 30 days prior notice, the state may impose an enrollment limit upon the WMHSP demonstration population of less than 3,000 in order to phase in enrollment and remain under the budget neutrality limit/ceiling for expenditures established for the demonstration. The state must submit an amendment to this demonstration in order to increase WMHSP enrollment above 3,000 slots.

**3. Prioritization for WMHSP Enrollment.** The state will enroll individuals into the WMHSP program using the following process:

- a. The individual meets the financial and clinical eligibility criteria established for the WMHSP program.
- b. Priority of WMHSP enrolled individuals being moved into the WMHSP demonstration population will be based upon a current SDMI primary diagnosis of schizophrenia spectrum disorder. At the state's discretion, available slots in the demonstration will then be open to eligible individuals with a SDMI bipolar disorder type. The state may then open enrollment of any remaining slots to individuals with a diagnosis of a SDMI major depression type. The state may then open enrollment of any remaining slots to individuals with a SDMI diagnosis outside of these three groups.



- c. The state uses a computer based random drawing to select the individuals (based on priority of diagnosis established in subparagraph b) to fill the available statewide slots.

4. **Enrollment into Primary Care Case Management (PCCM), Enhanced Primary Care Case Management (EPCCM), Patient Centered Medical Home 1932a (PCMH 1932a).** The state may enroll demonstration-eligibles into PCCMs, EPCCMs, and PCMHs. By cross-reference, the enrollment, benefits, and cost sharing in the associated CMS-approved state plan in place in these STCs will apply to this demonstration.

## VIII. COST-SHARING

1. **Cost-sharing.** All demonstration-enrolled individuals will be subject to the Medicaid cost-sharing requirements as set forth in the state plan.

## IX. DELIVERY SYSTEMS FOR WMHSP ENROLLEES

1. **Freedom of Choice of Health Care Providers.** Individuals enrolled in the demonstration:
  - a. May also be enrolled in the PCCM, EPCCM, or PCMH 1932a, which are Montana Medicaid's primary care case management programs. Under the PCCM programs, Medicaid members are required to choose one primary care provider and develop an ongoing relationship that provides a "medical home." With some exceptions, all services to PCCM, EPCCM, or PCMH 1932a program enrollees must be provided or approved by the individual's primary care provider.
  - b. Those who are not enrolled in the Montana PCCM, EPCCM, or PCMH 1932a programs may receive a covered benefit from any provider participating with the Montana Medicaid program.
  - c. Those who are enrolled in the Nurse First Nurse First Advice Line may receive covered benefits from the one Disease Management Organization.
2. **Delivery System of a Cost-Effective Insurance Plan.** Demonstration-enrolled individuals receiving services through a cost-effective insurance plan will receive plan-covered services through the delivery systems provided by their respective insurance plan and additional services as necessary to ensure access to the full benefit package otherwise available. All additional services may be obtained from any physical or behavioral health provider participating with the Montana Medicaid program.
3. **Dental Services.** This demonstration does not impact the delivery system of dental services for individuals enrolled in the state plan aged, blind, and disabled population

who receive dental services through this demonstration.

## **X. GENERAL REPORTING REQUIREMENTS**

**1. Deferral for Failure to Submit Timely Demonstration Deliverables.** CMS will issue deferrals in the amount of \$5,000,000 (federal share) per deliverable when items required by these STCs (e.g., required data elements, analyses, reports, design documents, presentations, and other items specified in these STCs (hereafter singly or collectively referred to as “deliverable(s)”) are not submitted timely to CMS or found to not be consistent with the requirements approved by CMS. Specifically:

- a. Thirty (30) days after the deliverable was due, CMS is required to issue a written notification to the state providing advance notification of a pending deferral for late or non-compliant submissions of required deliverables.
- b. For each deliverable, the state may submit a written request for an extension to submit the required deliverable. Extension requests that extend beyond the current fiscal quarter must include a Corrective Action Plan (CAP).
  - i. CMS may decline the extension request.
  - ii. Should CMS agree in writing to the state’s request, a corresponding extension of the deferral process described below can be provided.
  - iii. If the state’s request for an extension includes a CAP, CMS may agree to or further negotiate the CAP as an interim step before applying the deferral.
- c. The deferral would be issued against the next semi-annual expenditure report following the written deferral notification.
- d. When the state submits the overdue deliverable(s) that are accepted by CMS, the deferral(s) will be released.
- e. As the purpose of a section 1115 demonstration is to test methods of operation or services, a state’s failure to submit all required deliverables may preclude a state from renewing a demonstration or obtaining a new demonstration.
- f. CMS will consider with the state an alternative set of operational steps for implementing the intended deferral to align the process with the state’s existing deferral process, for example what quarter the deferral applies to, and how the deferral is released.

**2. Submission of Post-approval Deliverables.** The state must submit all deliverables as

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stipulated by CMS and within the timeframes outlined within these STCs.

- 3. Compliance with Federal Systems Updates.** As federal systems continue to evolve and incorporate 1115 demonstration reporting and analytics, the state will work with CMS to:
  - a. Revise the reporting templates and submission processes to accommodate timely compliance with the requirements of the new systems;
  - b. Ensure all 1115, T-MSIS, and other data elements that have been agreed to for reporting and analytics are provided by the state; and
  - c. Submit deliverables to the appropriate system as directed by CMS.
  
- 4. Cooperation with Federal Evaluators.** As required under 42 CFR 431.420(f), should CMS undertake a federal evaluation of the demonstration or any component of the demonstration, the state shall cooperate fully and timely with CMS and its contractors' in execution of evaluation activities. This includes, but is not limited to, commenting on design and other federal evaluation documents and providing data and analytic files to CMS, including entering into a data use agreement that explains how the data and data files will be exchanged, and providing a technical point of contact to support specification of the data and files to be disclosed, as well as relevant data dictionaries and record layouts. The state shall include in its contracts with entities who collect, produce or maintain data and files for the demonstration, that they shall make such data available for the federal evaluation as is required under 42 CFR 431.420(f) to support federal evaluation. The state may claim administrative match for these activities. Failure to comply with this STC may result in a deferral being issued as outlined in STC 1 of section X.
  
- 5. Cooperation with Federal Learning Collaboration Efforts.** The state will cooperate with improvement and learning collaboration efforts by CMS.
  
- 6. Annual Operational Reports.** The state must submit one (1) compiled Annual Report each DY, as referenced in 42 CFR 431.428. The Annual Report is due no later than ninety (90 days) following the end of the DY, as required in 42 CFR 431.428.
  - a. The Annual Reports shall provide sufficient information for CMS to understand implementation progress of the demonstration including the reports documenting key operational and other challenges, underlying causes of challenges, how challenges are being addressed, as well as key achievements and to what conditions and efforts successes can be attributed. The reports will include all required elements and should not direct readers to links outside the report. (Additional links not referenced in the document may be listed in a Reference/Bibliography section).

- b. The Annual Reports must follow the framework provided by CMS, which is subject to change as monitoring systems are developed/evolve, and be provided in a structured manner that supports federal tracking and analysis.
- i. Operational Updates - The reports shall provide sufficient information to document key operational and other challenges, underlying causes of challenges, how challenges are being addressed, as well as key achievements and to what conditions and efforts successes can be attributed. The discussion should also include any lawsuits or legal actions; unusual or unanticipated trends; legislative updates; and descriptions of any public forums held.
  - ii. Performance Metrics –Any required monitoring and performance metrics must be included in writing in the Annual Reports. Information in the reports will follow the framework provided by CMS and be provided in a structured manner that supports federal tracking and analysis.
  - iii. Budget Neutrality and Financial Reporting Requirements – The state must provide an updated budget neutrality workbook with every Annual Report that meets all the reporting requirements for monitoring budget neutrality set forth in the General Financial Requirements section of these STCs, including the submission of corrected budget neutrality data upon request. In addition, the state must report annual expenditures associated with the populations affected by this demonstration on the Form CMS-64.
  - iv. Evaluation Activities and Interim Findings. The state shall include a summary of the progress of evaluation activities, including key milestones accomplished, as well as challenges encountered and how they were addressed. The state shall specify for CMS approval a set of performance and outcome metrics and network adequacy, including their specifications, reporting cycles, level of reporting (e.g., the state, health plan and provider level, and segmentation by population) to support rapid cycle assessment in trends for monitoring and evaluation of the demonstration.
- c. Increasing the Frequency of the Required Annual Reports. CMS reserves the right to increase the frequency of the required reports, as determined necessary by CMS officials.
- d. Yearly enrollment reports for demonstration enrollees for each DY (enrollees include all individuals enrolled in the demonstration) that include the member months, as required to evaluate compliance with the budget neutrality agreement.

## **XI. MONITORING CALLS AND DISCUSSIONS**

- 1. Monitoring Calls.** CMS will convene monthly conference calls with the state.
  - a. The purpose of these calls is to discuss any significant actual or anticipated developments affecting the demonstration.
  - b. CMS will provide updates on any amendments or concept papers under review, as well as federal policies and issues that may affect any aspect of the demonstration.
  - c. The state and CMS will jointly develop the agenda for the calls.
  - d. Areas to be addressed during the monitoring call include, but are not limited to:
    - i. Transition and implementation activities;
    - ii. Stakeholder concerns;
    - iii. Operations and performance;
    - iv. Enrollment;
    - v. Cost sharing;
    - vi. Quality of care;
    - vii. Beneficiary access;
    - viii. Benefit package and wrap around benefits;
    - ix. Audits;
    - x. Lawsuits;
    - xi. Financial reporting and budget neutrality issues;
    - xii. Progress on evaluation activities and contracts;
    - xiii. Related legislative developments in the state; and
    - xiv. Any demonstration changes or amendments the state is considering.

## **XII. GENERAL FINANCIAL REQUIREMENTS UNDER TITLE XIX**

- 1. Quarterly Expenditure Reports for Title XIX.** The state must provide quarterly expenditure reports using Form CMS-64 to separately report total expenditures for services provided through this demonstration under section 1115 authority that are subject to budget neutrality. This project is approved for expenditures applicable to services rendered during the demonstration period. CMS shall provide FFP for allowable demonstration expenditures only as long as they do not exceed the pre-defined limits on the costs incurred as specified in Section IX.
- 2. Expenditures Subject to the Title XIX Budget Neutrality Expenditure Limit.** All expenditures for health care services for demonstration participants (as defined in section IV above) are subject to the budget neutrality expenditure limit.

- 3. Accounting for Enrollment and Expenditures of Demonstration Populations.** All enrollment and expenditures of WMHSP individuals enrolled in the PCCM, EPCCM, or the PCMH 1932a Programs will be attributable to this demonstration and reported in accord with section IX, X, and XI. The enrollment and expenditures of WMHSP individuals enrolled in these programs will not be included in the state’s section 1915(b) Passport to Health Waiver reports.
- 4. Reporting Expenditures Subject to the Title XIX Budget Neutrality Expenditure Limit.** The following describes the reporting of expenditures subject to the budget neutrality expenditure limit:
- a. **Use of Waiver Forms.** In order to track expenditures under this demonstration, the state must report demonstration expenditures through the Medicaid and Children's Health Insurance Program Budget and Expenditure System (MBES/CBES), following routine CMS-64 reporting instructions outlined in section 2500 of the state Medicaid Manual (SMM). All demonstration expenditures claimed under the authority of title XIX of the Act and subject to the budget neutrality expenditure limit must be reported each quarter on separate Forms CMS-64.9 Waiver and/or 64.9P Waiver, identified by the demonstration Project Number (11-W-00181/8) assigned by CMS.
  - b. **Reporting By Date of Service.** In each quarter, demonstration expenditures (including prior period adjustments) must be totaled and reported on separate Forms CMS-64.9 Waiver and/or 64.9P Waiver by demonstration Year (DY). The DY for which expenditures are reported is identified using the project number extension (a 2-digit number appended to the demonstration Project Number). Expenditures are to be assigned to DYs on the basis of date of service. The date of service for premium or premium assistance payments is identified as the DY that accounts for the larger share of the coverage period for which the payment is made. DY 1 will correspond to the period of February 1, 2004, through January 31, 2005, DY 2 with the period of February 1, 2005, through January 31, 2006, and so on.
  - c. **Waiver Name.** For each demonstration quarter, separate Forms CMS-64.9 Waiver and/or 64.9P Waiver must be completed to report expenditures for the following demonstration populations. The waiver names to be used to identify these separate Forms CMS-64.9 Waiver and/or 64.9P Waiver appear in bold following the colon. Expenditures should be allocated to these forms based on the guidance provided in these STCs.
    - i. **Demonstration Population 1: Parents and caretaker relatives** — Eligibility Group (EG) consists of parent / caretaker relative adults whose Medicaid eligibility derives from their status as an optional Medicaid population under section 1925 or 1931 of the Act – counted in the “with”

and “without” waiver calculations. Expenditures up to the PMPM limit established in STC paragraph XII, 3. Table 2, for this demonstration population will not count against the state’s accumulated savings for budget neutrality.

- ii. **Demonstration Population 2: WMHSP** —EG consists of enrolled WMHSP adults who are only eligible with section 1115 demonstration authority (Title XIX demonstration-eligible expansion population) – counted only in the “with” waiver calculations.
- iii. **Demonstration Population 3: Dental**—EG consists of the cost of dental services above the state plan annual dental treatment services limit of \$1,125 for beneficiaries who are aged, blind, and disabled whose Medicaid eligibility derives from their status as a mandatory Medicaid population under section 1602 of the Act- counted in the “with” and “without” waiver calculations. Expenditures up to the PMPM limit established in STC paragraph XII, 3.

**d. Premiums and Cost Sharing Adjustments.** Premiums and other applicable cost-sharing contributions that are collected by the state from enrollees under the demonstration must be reported to CMS each quarter on Form CMS-64 Summary Sheet Line 9D, columns A and B. In order to assure that these collections are properly credited to the demonstration, premium and cost-sharing collections (both total computable and federal share) should also be reported separately by DY on the Form CMS-64 Narrative, and divided into subtotals corresponding to the EGs from which collections were made. In the calculation of expenditures subject to the budget neutrality expenditure limit, premium collections applicable to demonstration populations shall be offset against expenditures. These section 1115 premium collections will be included as a manual adjustment (decrease) to the demonstration’s actual expenditures on a quarterly basis.

**e. Cost Settlements.** For monitoring purposes, cost settlements attributable to the demonstration must be recorded on the appropriate prior period adjustment schedules (Form CMS-64.P Waiver) for the Summary Sheet Line 10B, in lieu of Lines 9 or 10C. For any cost settlements not attributable to this demonstration, the adjustments should be reported as otherwise instructed in the state Medicaid Manual.

- i. **Prescription Drug Rebates.** While the state collects prescription drug rebates on the WMHSP population, the state does not include such rebates in the expenditure reports either as a credit or as an offset of prescription drug expenditures. This process will continue for the extension of the demonstration covered by these special terms and conditions.

An amendment would be necessary should the state wish to attribute a



portion of the Prescription Drug Rebate to expenditures for the population included in the Basic demonstration. The amendment would need to include a rebasing of the PMPM costs to include prescription drug costs and a proposed methodology for assigning a portion of prescription drug rebates to the demonstration, in a way that reasonably reflects the actual rebate-eligible utilization of the demonstration population, and which reasonably identifies prescription drug rebate amounts with DYs. Consistent with section 1115 demonstrations, the use of the methodology is subject to the approval in advance by the CMS Regional Office, and changes to the methodology must also be approved in advance by the Regional Office. The portion of prescription drug rebates assigned to the demonstration using the approved methodology will be reported on the appropriate Forms CMS-64.9 Waiver for the demonstration, and not on any other CMS-64.9 form (to avoid double-counting). Each rebate amount must be distributed as state and federal revenue consistent with the federal matching rates under which the claim was paid.

- ii. **Federally Qualified Health Center Settlement Expenses.** Within 60 days of this award, the state must propose to the CMS Regional Office a methodology for identifying the portion of any FQHC settlement expenses that should be reported as demonstration expenditures because of a linkage between settlement payments to FQHCs and use of FQHC services by demonstration participants. Once the methodology is approved by the Regional Office, the state will reported the amounts of FQHC settlement payments identified on the appropriate Forms CMS-64.9 and 64.9P Waiver.
- iii. **Indian Health Services.** The following rules govern reporting of Indian Health Service (IHS) expenditures subject to the 100 percent federal matching for WMHSP eligibles.
  - iv. Because IHS expenditures were excluded from the original calculation of the without-waiver PMPM costs estimates for Parents and caretaker relatives, the state must report IHS expenditures for Parents and other caretaker relatives on forms CMS-64.9 Waiver and 64.9P Waiver, under waiver name “IHS” and with project number extension “NA.” This is an exception to the instructions for reporting Parents and caretaker relatives’ expenditures in subparagraphs (b) through (d) above.
    1. Because IHS expenditures for WMHSP eligibles are costs not otherwise matchable, they are necessarily demonstration expenditures. For this reason, the state must report these expenditures on forms CMS-64.9 Waiver and 64.9P Waiver under waiver name “WMHSP Adults,” following the instructions in subparagraphs (b) through (d).



5. **Title XIX Administrative Costs.** Administrative costs will not be subject to the budget neutrality expenditure limit, but the state must separately track and report additional administrative costs that are directly attributable to the demonstration. All such administrative costs will be identified on the Forms CMS-64.10 Waiver and/or 64.10P Waiver, using waiver name “Montana Section 1115 Waiver for Additional Services and Populations.”
6. **Claiming Period.** All claims for expenditures subject to the budget neutrality expenditure limit (including any cost settlements) must be made within 2 years after the calendar quarter in which the state made the expenditures. Furthermore, all claims for services during the demonstration period (including any cost settlements) must be made within 2 years after the conclusion or termination of the demonstration. During the latter 2-year period, the state must continue to identify separately net expenditures related to dates of service during the operation of the section 1115 demonstration on the CMS-64 waiver forms in order to properly account for these expenditures in determining budget neutrality.
7. **Standard Medicaid Funding Process.** The standard Medicaid funding process shall be used during the demonstration. The state must estimate matchable Medicaid expenditures on the quarterly form CMS-37. In addition, the estimate of matchable demonstration expenditures (total computable and federal share) subject to the budget neutrality agreement must be separately reported by quarter for each FFY on the form CMS-37.12 for both the medical assistance program and administrative costs. CMS shall make federal funds available based upon the state’s estimate, as approved by CMS. Within 30 days after the end of each quarter, the state must submit the Form CMS-64 quarterly Medicaid expenditure report, showing Medicaid expenditures made in the quarter just ended. CMS shall reconcile expenditures reported on the Form CMS-64 with federal funding previously made available to the state, and include the reconciling adjustment in the finalization of the grant award to the state.
8. **Extent of Title XIX FFP for the Demonstration.** Subject to CMS approval of the source(s) of the non-federal share of funding, CMS shall provide FFP at the applicable federal matching rates for the demonstration as a whole as outlined below, subject to the limits described in Section IX:
  - a. Administrative costs, including those associated with the administration of the demonstration;
  - b. Net expenditures and prior period adjustments, made under approved expenditure authorities, with dates of service during the operation of the demonstration
9. **Sources of Non-Federal Share.** The state certifies that the source of non-federal share of funds for the demonstration is state/local monies. The state further certifies that such funds shall not be used as the non-federal share for any other federal grant or contract,

except as permitted by law. All sources of non-federal funding must be compliant with title XIX of the Act and applicable regulations. In addition, all sources of the non-federal share of funding are subject to CMS approval.

- a. CMS shall review the sources of the non-federal share of funding for the demonstration at any time. The state agrees that all funding sources deemed unacceptable by CMS shall be addressed within the time frames set by CMS.
- b. The state shall provide information to CMS regarding all sources of the non-federal share of funding for any amendments that impact the financial status of the program.
- c. Under all circumstances, health care providers must retain 100 percent of the reimbursement amounts claimed by the state as demonstration expenditures. Moreover, no pre-arranged agreements (contractual or otherwise) may exist between the health care providers and the state and/or local government to return and/or redirect any portion of the Medicaid or demonstration payments. This confirmation of Medicaid and demonstration payment retention is made with the understanding that payments that are the normal operating expenses of conducting business (such as payments related to taxes (including health care provider-related taxes, fees, and business relationships with governments that are unrelated to Medicaid or the demonstration and in which there is no connection to Medicaid payments) are not considered returning and/or redirecting a Medicaid or demonstration payment.

**10. Maintenance of Effort for the WMHSP Population.** In order for the demonstration to include up to 3,000 individuals who are not otherwise Medicaid eligible, Montana must provide the same level of state funding (referred to as Maintenance of Effort (MOE)) for the continued provision of health services to this population.

- a. **WMHSP Claiming.**
  - i. The state must determine the total reported health benefit expenditures for WMHSP waiver enrolled individuals for each DY, and in each annual report provide assurance to CMS that state expenditures for WMHSP and SMHSP will be maintained at the projected level.
  - ii. The state is not eligible to claim the increased FFP established under the American Recovery and Reinvestment Act of 2009 for the WMHSP population.
  - iii. The state is not eligible to claim the increased FFP established under the Affordable Care Act for this WMHSP population.

**11. Monitoring the Demonstration.** The state will provide CMS with information to

effectively monitor the demonstration, upon request, in a reasonable timeframe.

### **XIII. MONITORING BUDGET NEUTRALITY FOR THE DEMONSTRATION**

- 1. Limit on Title XIX Funding.** The state shall be subject to a limit on the amount of federal title XIX funding that the state may receive on selected Medicaid expenditures during the period of approval of the demonstration. The limit is determined by using a per capita cost method. The budget neutrality expenditure targets are set on a yearly basis with a cumulative budget neutrality expenditure limit for the length of the entire demonstration. Actual expenditures subject to the budget neutrality expenditure limit shall be reported by the state using the procedures described in paragraph 3.
- 2. Risk.** The state assures that the demonstration expenditures do not exceed the level of expenditures had there been no demonstration.
  - a. The state will be at risk for the per capita cost (as determined by the method described in this Section) above the state’s projected PMPM cost for Medicaid eligibles in the following eligibility group(s): “Parents and other Caretaker Relatives,” and “Dental” but not for the number of individuals enrolled in the group(s). By providing FFP for enrollees in the specified group(s), the state will not be at risk for changing economic conditions that impact enrollment levels.
  - b. The state will be at risk, under this budget neutrality agreement, for both the number of enrollees as well as the per capita cost for the following expansion populations enrolled in the demonstration: enrolled WMHSP individuals.
- 3. Budget Neutrality Expenditure Limit.** The following describes how the annual budget neutrality expenditure limits are determined:
  - a. For each DY of the budget neutrality agreement, an annual target is calculated as the projected PMPM cost for Parents and caretaker relatives times the actual number of member months (reported by the state in accordance with section X paragraph **Error! Reference source not found.**).
  - b. For each DY of the budget neutrality agreement, an annual target is calculated as the projected PMPM cost for the Aged, Blind, and Disabled population times the actual number of member months (reported by the state in accordance with section X).
  - c. Member months for WMHSP eligibles are not used for calculation of the budget neutrality expenditure limit.
  - d. The following table gives the projected PMPM costs for the calculation described in paragraph 3(a) by DY.

**Table 2: Projected PMPM Costs and trend rate for Determining the Budget Neutrality Ceiling**

	<b>DY 15 PMPM (2018)</b>	<b>DY 16 PMPM (2019)</b>	<b>DY 17 PMPM (2020)</b>	<b>DY 18 PMPM (2021)</b>	<b>DY 19 PMPM (2022)</b>
<b>Parents and caretaker relatives (formerly known as Able-Bodied Adults)</b>	\$408.55 1.63%	\$415.21 1.63%	\$421.98 1.63%	\$428.86 1.63%	\$435.85 1.63%
<b>Aged Blind or Disabled</b>	\$8.24 4.1%	\$8.58 4.1%	\$8.93 4.1%	\$9.30 4.1%	\$9.68 4.1%

- e. The budget neutrality expenditure limit is the federal share of the annual PMPM limits for the demonstration period, and represents the maximum amount of FFP that the state may receive for title XIX expenditures during the demonstration period, as described in paragraph X.3. The budget neutrality expenditure limit is equal to the sum of all of the subcomponents described in (a)(1) above for all DYs, times the composite federal share (defined in (e) below).
- f. The composite federal share is the ratio calculated by dividing the sum total of FFP received by the state on actual demonstration expenditures during the approval period, as reported through the MBES/CBES and summarized on Schedule C by total computable demonstration expenditures for the same period as reported on the same forms. For the purpose of interim monitoring of budget neutrality, a reasonable estimate of composite federal share may be developed and used through the same process or through an alternative mutually agreed upon method.

**4. Calculating the Federal Medical Assistance Percentage (FMAP) for Continuous Eligibility.** Adults receiving continuous eligibility in the demonstration will be matched at the regular FMAP rate.

**5. State Reporting for FMAP.** Individuals in the demonstration shall be claimed at the regular FMAP rate. For the purposes of budget neutrality, expenditures within the agreed upon PMPM limit for individuals in the Parents and other Caretaker Relatives population and the Dental population will be treated as a hypothetical populations, and will not count against the state’s accumulated savings, nor will they accumulate savings.

- 6. Future Adjustments to the Budget Neutrality Expenditure Limit.** CMS reserves the right to adjust the budget neutrality expenditure limit to be consistent with enforcement of impermissible provider payments, health care related taxes, new federal statutes, or policy interpretations implemented through letters, memoranda, or regulations with respect to the provision of services covered under this demonstration. CMS reserves the right to make adjustments to the budget neutrality expenditure limit if any health care-related tax that was in effect during the base year with respect to the provision of services covered under this demonstration, or provider-related donation that occurred during the base year, is determined by CMS to be in violation of the provider donation and health care-related tax provisions of section 1903(w) of the Social Security Act. Adjustments to annual budget targets will reflect the phase out of impermissible provider payments by law or regulation, where applicable.
- 7. Enforcement of Budget Neutrality.** CMS shall enforce budget neutrality over the life of the demonstration rather than on an annual basis. However, if the state exceeds the calculated cumulative target limit by the percentage identified below for any of the DYs, the state shall submit a corrective action plan to CMS for approval.

Year	Cumulative target definition	Percentage
DY 15	DYs 1 through 15 combined budget neutrality limit	0 percent
DY 16	DYs 1 through 16 combined budget neutrality limit	0 percent
DY 17	DYs 1 through 17 combined budget neutrality limit	0 percent
DY 18	DYs 1 through 18 combined budget neutrality limit	0 percent
DY 19	DYs 1 through 19 combined budget neutrality limit	0 percent

- 8. Budget Neutrality Savings Phase-Down.** Beginning with the demonstration period that begins on January 1 2018, the net variance between the without-waiver and actual with-waiver costs will be reduced. The reduced variance is used in place of the total variance to determine overall budget neutrality of the demonstration. The reduced variance is comprised of the last five years of demonstration accumulated savings, January 1, 2013 through December 31, 2017. As of January 1, 2018, the state will not accumulate future budget neutrality savings.
- 9. Exceeding Budget Neutrality.** If the budget neutrality expenditure limit has been exceeded at the end of this demonstration period, the excess federal funds shall be returned to CMS. If the demonstration is terminated prior to the end of the budget neutrality agreement, the budget neutrality test shall be based on the time elapsed through the termination date.

**XIV. EVALUATION OF THE DEMONSTRATION**

- 1. Submission of Draft Evaluation Design.** The state must submit to CMS for approval a draft evaluation design for an overall evaluation of the demonstration no later than 120

days after the effective date of the demonstration. At a minimum, the draft design must include a discussion of the goals and objectives set forth in Section II of these STCs, as well as the specific hypotheses that are being tested. The draft design must discuss the outcome measures that will be used in evaluating the impact of the demonstration during the period of approval. It shall discuss the data sources and sampling methodology for assessing these outcomes. The draft evaluation design must include a detailed analysis plan that describes how the effects of the demonstration must be isolated from other initiatives occurring in the state. The draft design must identify whether the state will conduct the evaluation, or select an outside contractor for the evaluation.

- 2. Inclusion of the ABD Population into the Evaluation Design.** The state will submit an addendum to the Draft Evaluation Design previously submitted for the demonstration. The revised Draft Evaluation Design that incorporates the Waiver for Additional Services and Populations Section 1115 demonstration addendum will be submitted to CMS for approval no later than 60 days after CMS's approval of the state's Amendment 3.
- 3. Interim Evaluation Reports.** In the event the state requests to extend the demonstration beyond the current approval period under the authority of section 1115(a), (e), or (f) of the Act, the state must submit an interim evaluation report as part of the state's request for each subsequent renewal.
- 4. Final Evaluation Design and Implementation.** CMS will provide comments on the draft evaluation design within 60 days of receipt, and the state shall submit a final design within 60 days after receipt of CMS comments. The state must implement the evaluation design and submit its progress in each of the annual reports. The state must submit to CMS a draft of the evaluation report within 120 days after expiration of the demonstration. CMS must provide comments within 60 days after receipt of the report. The state must submit the final evaluation report within 60 days after receipt of CMS comments.
- 5. Final Evaluation Report.** The state must submit to CMS a draft of the final evaluation report within 120 days after expiration of the demonstration. CMS must provide comments within 60 days after receipt of the report. The state must submit the final evaluation report within 60 days after receipt of CMS' comments.
- 6. Cooperation with Federal Evaluators.** Should CMS undertake an independent evaluation of any component of the demonstration, the state shall cooperate fully with CMS or the independent evaluator selected by CMS. The state shall submit the required data to CMS or the contractor.

## **XV. HEALTH INFORMATION TECHNOLOGY**

1. Health Information Technology (HIT). The state will use HIT to link services and core providers across the continuum of care to the greatest extent possible. The State is expected to achieve minimum standards in foundational areas of HIT and to develop its own goals for the transformational areas of HIT use.
  - a. HIT: Montana must have plans for health IT adoption for providers. This will include creating a pathway (and/or a plan) to adoption of certified EHR technology and the ability to exchange data through the State’s health information exchanges. If providers do not currently have this technology, there must be a plan in place to encourage adoption, especially for those providers eligible for the Medicare and Medicaid EHR Incentive Program.
  - b. The State must participate in all efforts to ensure that all regions (e.g., counties or other municipalities) have coverage by a health information exchange (HIE). Federal funding for developing HIE infrastructure may be available, per State Medicaid Director letter #11-004, to the extent that allowable costs are properly allocated among payers. The State must ensure that all new systems pathways efficiently prepare for 2014 eligibility and enrollment changes.
  - c. All requirements must also align with Montana State Medicaid HIT Plan and other planning efforts such as the Office of National Coordinator HIE Operational Plan.

**XVI. T-MSIS REQUIREMENTS**

1. On August 23, 2013, a State Medicaid Director Letter entitled, “Transformed Medicaid Statistical Information System (T-MSIS) Data”, was released. It states that all States are expected to demonstrate operational readiness to submit T-MSIS files, transition to T-MSIS, and submit timely T-MSIS data by July 1, 2014.

Should the MMIS fail to maintain and produce all federally required program management data and information, including the required T-MSIS, eligibility, provider, and managed care encounter data, in accordance with requirements in the State Medicaid Manual Part 11, FFP may be suspended or disallowed as provided for in federal regulations at 42 CFR 433 Subpart C, and 45 CFR Part 95.

**XVII. SCHEDULE OF STATE DELIVERABLES DURING THE DEMONSTRATION EXTENSION**

STC	Deliverable
Within 30 days of the date of award	State acceptance of demonstration Waivers, STCs, and Expenditure Authorities (approval letter)



<b>Monthly Deliverables</b>	<b>Deliverable</b>
In compliance with section XI paragraph 1.	Monitoring Call
<b>Annual Due 90 days after the end of the 4<sup>th</sup> quarter</b>	<b>Deliverable</b>
In compliance with section X, paragraph 6.	Draft and Final Annual Reports
<b>Other</b>	<b>Deliverable</b>
120 days after expiration of the demonstration per section XIV, paragraph 5.	Submit Draft Final Evaluation Report
Within 60 days after receipt of CMS comments per section XIV, paragraph 5.	Submit Final Evaluation Report



## ATTACHMENT A

### ANNUAL REPORT FORMAT AND CONTENT

Under Section X, paragraph 6, the state is required to submit annual reports to CMS. The purpose of the annual report is to inform CMS of significant demonstration activity from the time of approval through completion of the demonstration. The reports are due to CMS 90 days after the end of each calendar year.

The following report guidelines are intended as a framework and can be modified when agreed upon by CMS and the state. A complete annual report must include an updated budget neutrality monitoring workbook.

#### **NARRATIVE REPORT FORMAT:**

**Title Line One – Montana Section 1115 Waiver for Additional Services and Populations Demonstration**

**Title Line Two - Section 1115 Annual Report**

**Demonstration Reporting Period:**

*Example:*

*Demonstration Year: 1 (January 1, 2010 – December 31, 2010)*

#### **Introduction**

Information describing the goal of the demonstration, what it does, and key dates of approval/operation. (This should be the same for each report.)

#### **Enrollment Information**

Please complete the following table that outlines all enrollment activity under the demonstration. The state should indicate “N/A” where appropriate. If there was no activity under a particular enrollment category, the state should indicate that by “0”.

#### **Enrollment Count**

**Note:** Enrollment counts should be person counts, not member months.

Demonstration Populations (as hard coded in the CMS 64)	Enrollment (last day of quarter)				Enrollment Annual Total	Newly Enrolled (annual count)	Disenrolled (annual count)
	Q1	Q2	Q3	Q4			
Parent and caretaker relatives							
Dental							
WMHSP Adults							
• Schizophrenia							

• <b>Bipolar Disorder</b>							
• <b>Major Depression</b>							
• <b>Other Diagnoses</b>							

**Member Month Reporting**

Enter the member months for each quarter, and the annual total.

<b>Eligibility Group</b>	<b>Quarter 1</b>	<b>Quarter 2</b>	<b>Quarter 3</b>	<b>Quarter 4</b>	<b>Annual Total</b>
<b>Parents and caretaker relatives</b>					
<b>Dental</b>					
<b>WMHSP Adults</b>					
• <b>Schizophrenia</b>					
• <b>Bipolar Disorder</b>					
• <b>Major Depression</b>					
• <b>Other Diagnoses</b>					

**Outreach/Innovative Activities:**

Summarize outreach activities and/or promising practices in each quarter.

**Operational/Policy Developments/Issues:**

Identify all significant program developments/issues/problems that have occurred in each quarter, including, but not limited to, approval and contracting with new plans, benefit changes, and legislative activity.

**Financial/Budget Neutrality Developments/Issues:**

Identify all significant developments/issues/problems with financial accounting, budget neutrality, and CMS-64 reporting from each quarter. Identify the state’s actions to address these issues. Specifically, provide an update on the progress of implementing the corrective action plan.

**Consumer Issues:**

A summary of the types of complaints or problems consumers identified about the program in each quarter. Include any trends discovered, the resolution of complaints, and any actions taken or to be taken to prevent other occurrences.

**Quality Assurance/Monitoring Activity:**

Identify any quality assurance/monitoring activity in each quarter.

**Status of Benefits and Cost Sharing:**

Provide update regarding any changes to benefits or cost sharing during each quarter.

**Demonstration Evaluation:**

Discuss progress of evaluation design and planning.

**Enclosures/Attachments:**

Identify by title any attachments along with a brief description of what information the document contains.

**State Contact(s):**

Identify individuals by name, title, phone, fax, and address that CMS may contact should any questions arise.

**Date Submitted to CMS:**

# **Attachment B - Evaluation Design**

## **Montana**

### **Section 1115 Waiver for Additional Services and Populations (WASP) Demonstration (formerly Basic Medicaid) Draft Evaluation Design**

**Submitted 01/13/2021**

#### **Introduction**

Montana's Waiver for Additional Services and Populations (WASP), formally known as the Basic Medicaid Waiver, has remained a positive source of Medicaid coverage since the program's inception in 1996. The Basic Program was comprised of mandatory Medicaid benefits and a collection of optional services available for emergencies and when necessary, for seeking and maintaining employment. These services were available to Able-Bodied Adults (neither pregnant nor disabled) who were parents and/or caretaker relatives of dependent children. This waiver has undergone multiple changes over the years.

Changes that directly impacted this waiver's services in 2016 were precipitated by the implementation of Medicaid expansion, called the Health and Economic Livelihood Partnership (HELP) Plan. Due to Medicaid expansion, many Basic Medicaid / WASP Program members became eligible for Montana Medicaid. At the same time, significant changes were made to the Basic Program / WASP Program. An amendment effective January 1, 2016, reduced the number of persons covered, changed the nature of the population eligible and changed the plan of benefits for WASP members. Basic Medicaid previously did not cover or had very limited coverage of some services. This amendment aligned the Basic Medicaid benefit package with the Standard Medicaid benefit package.

An additional amendment, effective March 1, 2016, changed the name of the Basic Waiver to Waiver for Additional Services and Populations. It also added dental treatment coverage, above the Medicaid State Plan cap of \$1,125, for categorically eligible ABD individuals, as a pass-through cost. The benefits for this demonstration are offered through a fee for service model to individuals who qualify.

## **WASP Populations Covered**

1. Individuals age 18 or older, with SDMI who qualify for or are enrolled in the state-financed Mental Health Services Plan (MHSP), but are otherwise ineligible for Medicaid benefits and either:
  - Have income 0-138% of the FPL and are eligible for or enrolled in Medicare; or
  - Have income 139-150% of the FPL regardless of Medicare status (they can be covered or not covered by Medicare and be eligible).
2. Provide a 12-month continuous eligibility period for all non-expansion Medicaid-covered individuals whose eligibility is based on MAGI.
3. Individuals determined categorically eligible for ABD for dental treatment services above the \$1,125 State Plan dental treatment cap.

## **Detailed History and Key Dates of Approval/Operation**

The Montana Medicaid Program is authorized under 53-6-101, Montana Codes Annotated, and Article XII, Section 3 of the Montana Constitution. The Department of Public Health and Human Services (DPHHS) administers the Medicaid Program. The Basic Medicaid Program was the medical services provided for able-bodied adults (neither pregnant nor disabled) and who were parents and/or caretaker relatives of dependent children, eligible for Medicaid under Sections 1925 or 1931 of the Social Security Act. The Basic Program was operated under a Section 1115 waiver, offering all mandatory services and a reduced package of Medicaid optional services through a fee-for-service delivery. Amount, duration, and scope of services, under Section 1902(a)(10)(B) of the Act were waived enabling Montana to carry out the 1115 demonstration.

In February 1996, Montana implemented its state-specific welfare reform program known as Families Achieving Independence in Montana (FAIM). This sweeping change involved the cash assistance, food stamp, and Medicaid programs that were administered on the federal side by several agencies under multiple statutes. As part of welfare reform, Montana obtained a Section 1115 waiver, approved in February 1996. On October 23, 2003, the DPHHS submitted an 1115 waiver application to CMS requesting approval to continue the Basic Medicaid Program. CMS approved the waiver application on January 29, 2004, for a five-year period from February 1, 2004, through January 31, 2009. Terms of the request and

the approval were consolidated into an Operational Protocol document as of February 2005. The waiver structure remained constant throughout the life of the Basic Program. The State was required to submit a quarterly Basic Medicaid report as one of the Operational Protocol conditions.

A HIFA proposal was submitted on June 27, 2006. 1115 Basic Medicaid Waiver amendments were submitted on March 23, 2007, and January 28, 2008, requesting seven new optional and expansion populations. Tribal Consultation was completed on December 14, 2007. As a result of discussions with CMS, Montana submitted a revised 1115 Basic Medicaid Waiver amendment on June 6, 2008, requesting four new populations. July 30, 2009, and August 6, 2010, submittals requested only one population, Mental Health Service Plan (MHSP) Waiver individuals (individuals with schizophrenia and individuals with bipolar), in addition to Able Bodied Adults. CMS approved the waiver extension and the request to insure the additional population, effective December 1, 2010.

The 1115 Basic Medicaid Waiver renewal was submitted in June of 2013 and approved by CMS effective January 1, 2014. The renewal includes raising the enrollment cap from "up to 800" to "up to 2000"; the primary Severe Disabling Mental Illness (SDMI) clinical diagnosis of major depressive disorder as a covered diagnosis; and home infusion as a covered service.

In June 2014, Montana submitted an amendment to the Section 1115 Basic Medicaid Waiver (Amendment #1) which was approved by CMS with an August 1, 2014, effective date. This amendment increased the enrollment cap for individuals who qualify for the State only MHSP Program from "up to 2,000" to "up to 6,000" It also updated the eligible diagnosis codes to allow all MHSP Program individuals with SDMI; added a random drawing with the diagnosis code hierarchy selection of schizophrenia first, bipolar second, major depressive disorder third, and then all remaining diagnosis codes. It also updated the per member per month costs of all waiver populations; updated the amount of money (Maintenance of Effort) the State needed to continue to spend on benefits for the mental health waiver population; updated the budget neutrality; revised the CMS approved evaluation design; updated the Federal Poverty Level from 33% FPL to approximately 47% FPL for Able Bodied Adults; and lastly, updated general waiver language.

Effective January 1, 2016, Montana submitted an amendment (Amendment #2), to remove the Able-Bodied Adult population, remove the SDMI population eligible for State Plan expansion, give the MHSP Waiver population the Standard Medicaid benefit, and close the Basic benefit. This amendment proposed to cover individuals age 18 or older, with SDMI who qualify for or are enrolled in the state-financed MHSP

but are otherwise ineligible for Medicaid benefits and either: 1) have income 0-138% of the federal poverty level (FPL) and are eligible for or enrolled in Medicare; or 2) have income 139-150% of the FPL regardless of Medicare status. The MHSP Waiver enrollment cap was reduced from 6,000 to 3,000. The amendment provided for 12-month continuous eligibility period for all non-expansion Medicaid-covered individuals whose eligibility is based on modified adjusted gross income (MAGI).

On March 7, 2016, an amendment was submitted (Amendment #3) that proposed to: change the name of the Waiver to Section 1115 Montana Waiver for Additional Services and Populations and cover individuals determined categorically eligible for ABD for dental treatment services above the Medicaid State Plan cap of \$1,125, as a pass-through cost. This amendment was approved with an effective date of March 1, 2016.

Following the third quarter report for DY13, the decision was made to change the reporting for this demonstration to a January through December calendar year as opposed to the prior February through January schedule. Therefore, the DY13 Annual Report covered an abbreviated year, 02/01/2016 through 12/31/2016. The DY14 Annual Report was applicable to the entire calendar year of 2017.

The Montana WASP Medicaid Demonstration was granted an extension on December 15, 2017. This extension, including new Special Terms and Conditions, was accepted by Montana DPHHS, January 12, 2018, and is effective January 1, 2018 through December 31, 2022.

## **Enrollment Count from DY14 through DY16**

**Note:** Enrollment counts are person counts, not member months.

Demonstration Populations (as hard coded in the CMS 64)	Newly Enrolled (annual count) DY14	Disenrolled (annual count) DY14	Enrollment Annual Total* DY14	% Change in Total Enrollment from Prior DY	Newly Enrolled (annual count) DY15	Disenrolled (annual count) DY15	Enrollment Annual Total* DY15	% Change in Total Enrollment from Prior DY	Newly Enrolled (annual count) DY16	Disenrolled (annual count) DY16	Enrollment Annual Total* DY16	% Change in Total Enrollment from Prior DY
Parent and caretaker relatives	5,757	17,778	27,846	n/a	6,078	10,482	23,578	-15.3%	10,880	7,127	27,486	+16.6%
Dental	4,239	4,891	31,555	n/a	3,932	4,736	30,856	-2.2%	4,136	4,401	30,724	-0.4%
MHSP Adults	221	454	1,335	n/a	132	144	1,325	-0.8%	116	158	1,283	-3.2%
• Schizophrenia	56	91	404	n/a	39	45	398	-1.5%	52	39	411	+3.3%
• Bipolar Disorder	52	158	370	n/a	30	42	358	-3.2%	22	44	336	-6.2%
• Major Depression	72	168	432	n/a	40	49	423	-2.1%	24	54	393	-7.1%
• Other Diagnoses	41	37	129	n/a	23	8	146	+13.2%	19	21	144	-1.4%

\*The annual enrollment totals are more than any single quarterly total because the quarterly totals are based on enrollment on the last day of the quarter while the annual total counts members enrolled at any point during the year.

## **Demonstration Objectives/Goals**

The goal of the Waiver for Additional Services and Populations (WASP) Demonstration mirrors the state's Medicaid goal, that is to assure medically necessary medical care is available to all eligible Montanans within available funding resources.

The three populations covered under WASP differ significantly from each other and the benefit each population derives from inclusion in WASP also differ. The MHSP population receives the broadest service package and is therefore the principal focus of this evaluation design.

### **MHSP Population Goal**

The goal of WASP for the MHSP population is threefold. The goals include improving (1) access to mental health care, (2) utilization of mental health care, and (3) mental health outcomes for individuals age 18 or older, with Severe Disabling Mental Illnesses (SDMI) who qualify for, or are enrolled in, the Section 1115 Waiver for Additional Services and Populations (WASP) by providing coverage to receive Standard



Medicaid benefits for mental health services. The evaluation plan utilizes three research questions that seek to understand how the provision of Standard Medicaid benefits coverage for the MHSP population of WASP impacts their (1) access to mental health care, (2) utilization of mental health care, and their (3) mental health outcomes. The evaluation design and research questions enable an understanding of the impact of WASP on the MHSP population by hypothesizing that the provision of Standard Medicaid benefits will enable the MHSP population to receive timely and appropriate mental health care, including community-based mental health care services and psychotropic prescription drug services, that improves their mental health outcomes by reducing the MHSP population's utilization of emergency rooms, crisis facilities, inpatient behavioral health units and the Montana State Hospital for mental health care.

The State will conduct the evaluation for the MHSP population using survey responses and claims data specific to the MHSP population over a defined time period. The distinct measurements evaluate access to and utilization of services covered by Standard Medicaid benefits, which would be unavailable to the MHSP population without WASP. The defined data sources ensure that the evaluation design utilizes measurements primarily effected by the provision of Standard Medicaid benefits to ensure the evaluation is isolated from other initiatives within the State.

## **Evaluation Questions and Hypotheses**

### Research Questions:

1. How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact their access to covered services?
2. How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact utilization of covered services?
3. How does the provision of Standard Medicaid benefits coverage impact health care outcomes in the WASP population?

### Hypotheses:

1. Access to care will improve for members of the WASP population who receive Standard Medicaid benefits for mental health services.
2. Utilization of community-based mental health services and psychotropic prescription drug services will increase.
3. Utilization of emergency department services for mental health services and admission to crisis stabilization facilities, inpatient psychiatric facilities, and the Montana State Hospital will decrease for

members of the WASP population who receive Standard Medicaid benefits for mental health services.

**Summary of Key Evaluation Questions, Hypotheses, Data Sources, and Analytic Approaches**

**Mental Health Services Plan (MHSP) Population**

**Demonstration Goal 1:** Improve access to mental health care, improve utilization of mental health care and improve mental health outcomes for individuals age 18 or older, with Severe Disabling Mental Illness (SDMI) who qualify for, or are enrolled in, the Section 1115 Waiver for Additional Services and Populations (WASP) by providing coverage to receive Standard Medicaid benefits for mental health services.

**Table 1. Illustrative Demonstration Goal with Examples of Related Research Questions, Hypotheses, and Measures**

<b>Demonstration Goal</b>	Improve access to mental health care, improve utilization of mental health care and improve mental health outcomes for individuals age 18 or older, with Severe Disabling Mental Illnesses (SDMI) who qualify for, or are enrolled in, the Section 1115 Waiver for Additional Services and Populations (WASP) by providing coverage to receive Standard Medicaid benefits for mental health services.
<b>Research Questions</b>	<ol style="list-style-type: none"> <li>1. How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact their access to covered services?</li> <li>2. How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact utilization of covered services?</li> <li>3. How does the provision of Standard Medicaid benefits coverage impact health care outcomes in the WASP population?</li> </ol>
<b>Hypotheses</b>	<ol style="list-style-type: none"> <li>1. Access to care will improve for members of the WASP population who receive Standard Medicaid benefits for mental health services.</li> <li>2. Utilization of community-based mental health services and psychotropic prescription drug services will increase.</li> <li>3. Utilization of emergency department services for mental health services and admission to crisis stabilization facilities, inpatient psychiatric facilities, and the Montana State Hospital will decrease for members of the WASP population who receive Standard Medicaid benefits for mental health services.</li> </ol>
<b>Measures</b>	<ol style="list-style-type: none"> <li>1a. Enrollee perception of difficulty getting care.</li> <li>2a. Number of enrollees receiving community-based mental health services, specifically Outpatient Therapy services, Targeted Case Management services, Behavioral Health Day Treatment services, Rehabilitation &amp; Support services, Illness Management and Recovery services, Behavioral Health Group Home services, Program of Assertive Community</li> </ol>

	<p>Treatment services, Peer Support services, and Adult Foster Care services.</p> <p>2b. Number of enrollees receiving psychotropic prescription drug services.</p> <p>3a. Number of enrollees utilizing emergency department services for mental health services.</p> <p>3b. Number of enrollees admitted to a crisis stabilization facility.</p> <p>3c. Number of enrollees admitted to an inpatient psychiatric facility.</p> <p>3d. Number of enrollees admitted to the Montana State Hospital.</p>
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**Table 2. Design Measure Structure**

<b>Evaluation Component</b>	<b>Evaluation Question</b>	<b>Evaluation Hypotheses</b>	<b>Measure (to be reported for each Demonstration Year)</b>	<b>Recommended Data Source</b>	<b>Analytic Approach</b>
Process	How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact their access to covered services?	Access to care will improve for members of the WASP population who receive Standard Medicaid benefits for mental health services.	Enrollee perception of difficulty accessing care.	Mental Health Statistical Improvement Survey (MHSIP); Domain: Access.	Baseline data will be MHSIP survey responses from 1/1/2019-7/30/2019 in the Access Domain of the survey. Will track annual trends to monitor if beneficiaries perceive their ability to access care has improved.
Process	How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact utilization of covered services?	Utilization of community-based mental health services and psychotropic prescription drug services will increase.	Number of enrollees receiving community-based mental health services, specifically Outpatient Therapy services, Targeted Case Management services, Behavioral Health Day Treatment services, Rehabilitation & Support services, Illness Management and Recovery services, Behavioral Health Group Home services,	Community-based mental health services claim data from the MT claims reporting system.	Baseline data will be claims with Dates of Service between 1/01/2019-12/31/2019. Will track annual trends to monitor if beneficiaries are accessing increased number of community-based mental health services.

<b>Evaluation Component</b>	<b>Evaluation Question</b>	<b>Evaluation Hypotheses</b>	<b>Measure (to be reported for each Demonstration Year)</b>	<b>Recommended Data Source</b>	<b>Analytic Approach</b>
			Program of Assertive Community Treatment services, Peer Support services, and Adult Foster Care services.		
Process	How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact utilization of covered services?	Utilization of community-based mental health services and psychotropic prescription drug services will increase.	Number of enrollees receiving psychotropic prescription drug services.	Psychotropic prescription drug claims data from the MT claims reporting system.	Baseline data will be claims with Dates of Service between 1/01/2019-12/31/2019. Will track annual trends to monitor if beneficiaries are accessing increased number of psychotropic prescription drug services.
Process	How does the provision of Standard Medicaid benefits coverage impact health care outcomes in the WASP population?	Utilization of emergency department services for mental health services will decrease.	Number of enrollees utilizing emergency department services for mental health services.	Emergency department claims data from the MT claims reporting system.	Baseline data will be claims with Dates of Service between 1/01/2019-12/31/2019. Will track annual trends to monitor if beneficiaries are accessing emergency department services for mental health services less frequently.
Process	How does the provision of Standard Medicaid benefits coverage impact health care	Admission to crisis stabilization facilities, inpatient psychiatric facilities, and the Montana State	Number of enrollees admitted to a crisis stabilization facility.	Crisis stabilization facility claims data from the MT claims reporting system.	Baseline data will be claims with Dates of Service between 1/01/2019-12/31/2019. Will

<b>Evaluation Component</b>	<b>Evaluation Question</b>	<b>Evaluation Hypotheses</b>	<b>Measure (to be reported for each Demonstration Year)</b>	<b>Recommended Data Source</b>	<b>Analytic Approach</b>
	outcomes in the WASP population?	Hospital will decrease for members of the WASP population who receive Standard Medicaid benefits for mental health services.			track annual trends to monitor if beneficiaries are being admitted to crisis stabilization facility less frequently.
Process	How does the provision of Standard Medicaid benefits coverage impact health care outcomes in the WASP population?	Admission to crisis stabilization facilities, inpatient psychiatric facilities, and the Montana State Hospital will decrease for members of the WASP population who receive Standard Medicaid benefits for mental health services.	Number of enrollees admitted to an inpatient psychiatric facility.	Inpatient psychiatric facility claims data from the MT claims reporting system.	Baseline data will be claims with Dates of Service between 1/01/2019-12/31/2019. Will track annual trends to monitor if beneficiaries are being admitted to inpatient psychiatric facilities less frequently.
Process	How does the provision of Standard Medicaid benefits coverage impact health care quality and outcomes in the WASP population?	Admission to crisis stabilization facilities, inpatient psychiatric facilities, and the Montana State Hospital will decrease for members of the WASP population who receive Standard Medicaid benefits for mental health services.	Number of enrollees admitted to the Montana State Hospital.	Admission and discharge data from the Montana State Hospital.	Baseline data will be admission and discharge data with dates between 1/01/2019-12/31/2019. Will track annual trends to monitor if beneficiaries are being admitted to the Montana State Hospital less frequently.

**Table 3. Quantitative Methods**

Evaluation Question	Method of Evaluation
How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact their access to covered services?	Measure trend over the demonstration life cycle.
How does the provision of Standard Medicaid benefits coverage for WASP enrollees impact utilization of covered services?	Measure trend over the demonstration life cycle.
How does the provision of Standard Medicaid benefits coverage impact healthcare outcomes in the WASP population?	Measure trend over the demonstration life cycle.

**Table 4. Data Collection Process**

Measure	Source
Enrollee perception of difficulty getting care.	Mental Health Statistical Improvement Survey (MHSIP); Domain: Access.
Number of enrollees receiving community-based mental health services, specifically Outpatient Therapy services, Targeted Case Management services, Behavioral Health Day Treatment services, Rehabilitation & Support services, Illness Management and Recovery services, Behavioral Health Group Home services, Program of Assertive Community Treatment services, Peer Support services, and Adult Foster Care services.	Community-based mental health services claims data from the MT claims reporting system.
Number of enrollees receiving psychotropic prescription drug services.	Psychotropic prescription drug claims data from the MT claims reporting system.
Number of enrollees utilizing emergency department services for mental health services.	Emergency department claims data from the MT claims reporting system.
Number of enrollees admitted to a crisis stabilization facility.	Crisis stabilization facility claims data from the MT claims reporting system.
Number of enrollees admitted to an inpatient psychiatric facility.	Inpatient psychiatric facility claims data from the MT claims reporting system.
Number of enrollees admitted to the Montana State Hospital.	Admission and discharge data from the Montana State Hospital.

(1a) Simplified Evaluation Budget (MHSP Portion):

**MHSP Evaluation Budget**

The state will conduct the MHSP evaluation utilizing state staff only. Outside evaluation contractors will not be employed for this project.

Activity	Cost
Computer programming (cost per hour x hours)	No additional programming costs will be incurred for this evaluation.
Analysis of the data (cost per hour x hours)	\$30.00/hour x 40 hours = \$1,200.00
Preparation of the report (cost per hour x hours)	\$30.00/hour x 10 hours = \$300.00
Other (specify work, cost per hour, and hours). If work is outside the requirements of the basic evaluation this should be identified in the draft evaluation design along with justification for an increased budget match.	Survey task will be completed by a non-cost-allocated employee so no additional charge will be incurred for this data collection task. The cost of including this data in the report is covered under the "Preparation of the report" category.

**PCR Population Goal**

The goal of including the PCR population into the WASP coverage is to provide a 12-month continuous eligibility period for all non-expansion Medicaid-covered individuals whose eligibility is based on MAGI. The PCR population receives the standard Medicaid benefit already, without the aid of WASP eligibility. Including this population into the WASP coverage eliminates the redetermination burden on the member and the state while aligning these members with an annual redetermination schedule that mirrors most other Montana Healthcare Program members.

The PCR population began receiving this singular benefit under WASP on January 1, 2016. There are no similar groups for which to compare the PCR population or any additional services covered for them under WASP, only the absence of an extra eligibility requirement. Likely, most PCR WASP members do not realize they are participants in the WASP as its action is invisible to them. Therefore, member satisfaction surveys and outside comparisons for this population are purposely excluded.

**PCR Goal: provide a 12-month continuous eligibility period for all non-expansion Medicaid-covered individuals whose eligibility is based on MAGI.**

<b>Evaluation Component</b>	<b>Evaluation Question</b>	<b>Evaluation Hypotheses</b>	<b>Measure (to be reported for each Demonstration Year)</b>	<b>Recommended Data Source</b>	<b>Analytic Approach</b>
Process	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize PCR services during the transitional period.	Number of beneficiaries who had at least one service encounter in each year of the demonstration/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system. Both the numerator and the denominator will be a distinct count of PCR transitional beneficiaries, counting the beneficiary only once regardless of the number of services covered by their PCR transitional Enrollment.	Base line data will be claims with Dates of Service between 01/01/2016-12/31/2016. Will track annual trends over time to monitor if a higher proportion of beneficiaries are using services.
Process	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize PCR services during the transitional period.	Number of services utilized/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system. Will pull the total count of services to get an average annual per beneficiary count of services utilized.	Base line data will be claims with Dates of Service between 01/01/2016-12/31/2016. Will track annual trends to see if service utilization per beneficiary increases, decreases, or remains flat.
Process	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize PCR services during the transitional period.	Top ten utilized services in each year of the demonstration/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system. Will pull the total services each year by total count of claims and report the top ten most highly utilized services/total PCR count to get the Top 10 service per beneficiary.	Base line data will be claims with Dates of Service between 01/01/2016-12/31/2016. Will compare the top services from one year to the next to see how the services change or remain the same over time. Compare the trend of like services to see if service utilization per beneficiary increases, decreases, or remains flat.



## PCR Goal: Data Collection Process

Measure	Source
Number of beneficiaries who had at least one service encounter in each year of the demonstration/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system.
Number of services utilized/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system.
Top ten utilized services in each year of the demonstration/total number of beneficiaries	PCR claims data from the MT claims reporting system pulled from the database and the total PCR transitional Enrollment Data pulled from the database that receives information from the eligibility system.

## PCR Quantitative Methods

Evaluation Question	Method of Evaluation
How did beneficiaries utilize covered health services?	Measure trend over the demonstration life cycle.
Does the demonstration improve health outcomes?	Measure trend over the demonstration life cycle.
Are beneficiaries satisfied with services?	n/a

(1b). Simplified Evaluation Budget (PCR Portion):

**PCR Evaluation Budget**

The state will conduct the evaluation utilizing state staff only. Outside evaluation contractors will not be employed for this project.

<b>Activity</b>	<b>Cost</b>
Computer programming (cost per hour x hours)	No additional programming costs will be incurred for this evaluation.
Analysis of the data (cost per hour x hours)	\$52.60/hour x 20 hours = \$1,052.00
Preparation of the report (cost per hour x hours)	\$30.00/hour x 6 = \$180.00
Other (specify work, cost per hour, and hours). If work is outside the requirements of the basic evaluation this should be identified in the draft evaluation design along with justification for an increased budget match.	n/a

**ABD Dental Population Goal**

The goal of including the ABD Dental population into the WASP coverage is to provide individuals determined categorically eligible for ABD with dental treatment services above the \$1,125 State Plan dental treatment cap.

The ABD population began receiving this singular benefit under WASP on March 1, 2016. There are no similar groups to compare with this ABD population or any additional services covered for them under WASP, only the absence of the dental treatment cap. Likely, most ABD WASP members do not realize they are participants in the WASP as its action is invisible to them. The ABD population is aged, blind and disabled. They are offered this additional annual coverage because of the hardship inherent in providing dental services incrementally. This population is especially difficult to serve with dental care, sometimes needs to be anesthetized, often prone to behavioral combativeness and emotional trauma. The service itself is offered at the request of providers who find this population especially in need of dental care that is not limited by timeframe or dollar amount. This is a population who, if offered a survey, would likely have it completed by a proxy if able to complete one at all. Therefore, member satisfaction surveys and outside comparisons for this population are purposely excluded.

**ABD Dental Goal: provide individuals determined categorically eligible for ABD with dental treatment services above the \$1,125 State Plan dental treatment cap.**

<b>Evaluation Component</b>	<b>Evaluation Question</b>	<b>Evaluation Hypotheses</b>	<b>Measure (to be reported for each Demonstration Year)</b>	<b>Recommended Data Source</b>	<b>Analytic Approach</b>
Process	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize ABD dental services above the dental treatment cap.	Number of beneficiaries who had at least one dental service encounter above the cap in each year of the demonstration/total number of beneficiaries above the dental cap.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system. Both the numerator and the denominator will be a distinct count of ABD beneficiaries above the dental limit, counting the beneficiary only once regardless of the number of services covered by their ABD transitional Enrollment.	Base line data will be claims with Dates of Service between 03/01/2016-02/28/2017. Will track annual trends over time to monitor if a higher proportion of beneficiaries are using services.
Process	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize ABD dental services above the dental treatment cap.	Number of services utilized/total number of beneficiaries.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system. Will pull the total count of services to get an average annual per beneficiary count of services utilized.	Base line data will be claims with Dates of Service between 03/01/2016-02/28/2017. Will track annual trends to see if service utilization per beneficiary increases, decreases, or remains flat.
Process	How did beneficiaries utilize covered health services?	Enrollees will continue to utilize ABD dental services above the dental treatment cap.	Top ten utilized dental services in each year of the demonstration/total number of beneficiaries.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system. Will pull the total services each year by total count of claims and report the top ten most highly utilized services/ total ABD count to get the Top 10 service per beneficiary.	Base line data will be claims with Dates of Service between 03/01/2016-02/28/2017. Will compare the top services from one year to the next to see how the services change or remain the same over time. Compare the trend of like services to see if service utilization per beneficiary increases, decreases, or remains flat.

### ABD Dental Goal: Data Collection Process

Measure	Source
Number of beneficiaries who had at least one dental service encounter above the cap in each year of the demonstration/total number of beneficiaries above the dental cap.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system.
Number of services utilized/total number of beneficiaries.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system.
Top ten utilized dental services in each year of the demonstration/total number of beneficiaries.	ABD dental claims data from the MT claims reporting system pulled from the database and the total counts of ABD eligible above the dental limit Enrollment Data pulled from the database that receives information from the eligibility system.

### ABD Quantitative Methods

Evaluation Question	Method of Evaluation
How did beneficiaries utilize covered health services?	Measure trend over the demonstration life cycle.
Does the demonstration improve health outcomes?	Measure trend over the demonstration life cycle.
Are beneficiaries satisfied with services?	n/a

(1c) Simplified Evaluation Budget (ABD Portion):

**ABD Evaluation Budget**

The state will conduct the evaluation utilizing state staff only. Outside evaluation contractors will not be employed for this project.

<b>Activity</b>	<b>Cost</b>
Computer programming (cost per hour x hours)	No additional programming costs will be incurred for this evaluation.
Analysis of the data (cost per hour x hours)	\$52.60/hour x 20 hours = \$1,052.00
Preparation of the report (cost per hour x hours)	\$30.00/hour x 6 = \$180.00
Other (specify work, cost per hour, and hours). If work is outside the requirements of the basic evaluation this should be identified in the draft evaluation design along with justification for an increased budget match.	n/a

1. Simplified Evaluation Budget (Full Evaluation):

**Full Evaluation Budget**

The state will conduct the evaluation utilizing state staff only. Outside evaluation contractors will not be employed for this project.

Activity	Cost
Computer programming (cost per hour x hours)	No additional programming costs will be incurred for this evaluation.
Analysis of the data (cost per hour x hours)	MHSP section: \$30.00/hour x 40 hours = \$1,200.00 PCR section: \$52.60/hour x 20 hours = \$1,052.00 ABD section: \$52.60/hour x 20 hours = \$1,052.00 <b>Full Evaluation: \$ 3,304.00</b>
Preparation of the report (cost per hour x hours)	MHSP section: \$30.00/hour x 10 hours = \$300.00 PCR section: \$30.00/hour x 6 = \$180 ABD section \$30.00/hour x 6 = \$180 <b>Full Evaluation: \$ 660.00</b>
Other (specify work, cost per hour, and hours). If work is outside the requirements of the basic evaluation this should be identified in the draft evaluation design along with justification for an increased budget match.	n/a

## Deliverable Schedule

Montana Waiver for Additional Services and Populations  
 Demonstration Approved: December 15, 2017  
 Approval Period: January 1, 2018 – December 31, 2022  
 Demonstration Year: January through December

<b>Proposal</b>				
<b>Deliverable</b>	<b>Timeframe</b>	<b>Due Date</b>	<b>STC</b>	<b>Content Included in the Report</b>
Post Award Forum	Within six months of the demonstration's implementation, and annually thereafter, the state shall afford the public with an opportunity to provide meaningful comment on the progress of the demonstration. At least 30 days prior to the date of the planned public forum, the state must publish the date, time and location of the forum in a prominent location on its website. The state can either use its Medical Care Advisory Committee, or another meeting that is open to the public and where an interested party can learn about the progress of the demonstration to meet the requirements of this STC.	<b>Annually</b>  <b>Held</b> <b>11/17/2020</b>	Page 11, STC #10	n/a
Draft of the Evaluation Design	Due no later than one hundred twenty (120) calendar days after the effective date of these STCs <b>Renegotiated with CMS</b> <b>12/10/2020 and 01/07/2021</b>	Originally due by 05/01/2018 Adjusted due date 01/15/2021 <b>submitted</b> <b>01/13/2021</b>	Page 28- 29, STC# 1	n/a

<b>Deliverable</b>	<b>Timeframe</b>	<b>Due Date</b>	<b>STC</b>	<b>Content Included in the Report</b>
Annual Monitoring Report	Report is due no later than ninety (90) calendar days following the end of the DY	Due by March 31, 2021 (This report covers January 1, 2020- December 31, 2020)	Page 18-19, STC# 6	Must include Operational Updates, Performance Metrics, Budget Neutrality and Financial Reporting Requirements, and Evaluation Activities and Interim Findings. The state must also include a summary of the post award forum. (Page 11, STC #10)
		Due by March 31, 2022 (This report covers January 1, 2021- December 31, 2021)		
		Due by March 31, 2023 (This report covers January 1, 2022- December 31, 2022)		
Budget Neutrality Report	Due with every Annual Report	Due by March 31, 2021 (This report covers January 1, 2020- December 31, 2020)	Page 18-19, STC# 6 (b)(iii)	The state must provide an updated budget neutrality workbook with every Annual Report that meets all the reporting requirements for monitoring budget neutrality set forth in the General Financial Requirements section of these STCs.
		Due by March 31, 2022 (This report covers January 1, 2021- December 31, 2021)		
		Due by March 31, 2023 (This report covers January 1, 2022- December 31, 2022)		
Revised Draft of the Evaluation Design (if needed)	Due within sixty (60) calendar days after receipt of CMS' comments on the Draft Evaluation Design	<b>TBD</b>	Page 28- 29, STC# 1	n/a
Final Evaluation Design	Due within sixty (60) calendar days after receipt of CMS' comments on the Draft Evaluation Design	This date is determined by the date Draft Evaluation Design comments are received from CMS.	Page # 29 STC# 4	n/a



<b>Deliverable</b>	<b>Timeframe</b>	<b>Due Date</b>	<b>STC</b>	<b>Content Included in the Report</b>
Post the approved Evaluation Design for Current Approval Period to the state's website	Due within thirty (30) calendar days of CMS approval	<b>TBD</b>	STC #49	n/a
Application for Extension	Due one year before date of end of demonstration period	<b>(TBD)</b> <b>12/31/2021</b> <b>*see note below this table.</b>	STC page 8 #8	n/a
Interim Evaluation Report	Due when the application for extension is submitted. If the state is not requesting an extension of the demonstration, an Interim Evaluation Report is due one year prior to the end of the demonstration.	<b>(TBD)</b> <b>12/31/2021</b> The state must provide an updated budget neutrality workbook with every Annual Report that meets all the reporting requirements for monitoring budget neutrality set forth in the General Financial Requirements section of these STCs	Page 8-9 STC# 8	n/a
Draft Final Evaluation Report	Due within 120 days after expiration of the demonstration. (This covers the entire demonstration period of performance.)	<b>Due by</b> <b>April 30, 2023</b>	Page 29 STC# 4	n/a
Final Evaluation Report	Due within sixty (60) calendar days of receiving comments from	This date is determined by the date Draft Final Evaluation Report	Page 29 STC# 4	n/a

<b>Deliverable</b>	<b>Timeframe</b>	<b>Due Date</b>	<b>STC</b>	<b>Content Included in the Report</b>
	CMS on the draft Summative Evaluation Report	comments are received from CMS.		

\*The application for extension (due 12/31/2021) will include what is possible of an interim Evaluation Report. Given this Draft Design is not due until early January 2021 and approval date is unknown. The collection of enough data for an interim report to be submitted by December of 2021 may present a challenge.

# Attachment 2

(Summary of Comments Received and Responses Given  
by the State During the 60-day Public Comment Period)

## ***Public Comments***

Public comments included questions about the timing of the end of 12-month continuous eligibility, the Medicaid agency's tracking of the Parent, Caregiver, Relative group's re-enrollment, and the agency's staffing plans to handle members' re-enrollment.

The department responded that the end of continuous eligibility will be determined by the end of the public health emergency, re-enrollments will be tracked in reports, and contract staff will be hired to augment existing staff handling re-enrollment.

### *Public Hearings of May 19 and May 20, 2022*

Three members of the Medicaid agency and no members of the public attended the May 19 public hearing. Three members of the Medicaid agency and one member of the public attended the May 20 public hearing.

No public comments were given in either hearing.

## ***Response to Public Comments***

### *Children, Families, Health and Human Services Interim Committee meeting of May 12 and May 13, 2022:*

#### *When will coverage end?*

This will depend on the timing of the end of the Public Health Emergency.

#### *How will DPHHS track re-enrollment of the PCR currently in the WASP?*

DPHHS will be running reports; Senator Gross requested such reports.

#### *How is DPHHS handling inadequate staffing for re-enrollments?*

DPHHS is looking at augmentations, looking to augment with contract staff.

# **Attachment 3**

**(Individual Comments Received during the 60-day Public Comment Period)**

No individual public comments were received.