



Affiliations Requirement in the Montana

When the Montana Healthcare Claims System (MTHCS) rolls out in 2027, there will be an affiliation requirement for Montana Healthcare Programs' providers in the MES Provider Services Module.

Provider affiliations are a connection that a provider, or its owners and managers, has with another entity or individual. Claims submitted to the MTHCS without an affiliation between the rendering (treating) provider and the billing provider will be rejected. Claims submitted electronically will be rejected at the Gainwell EDI gateway with rejection response files returned to the trading partner/submitter. Please note that all claims will be impacted whether submitted through a clearinghouse, sent via paper, or entered into the MES Provider Services Module claims portal.

Individual provider records can create an update and request affiliations to organizations. Organizations use the Manage Affiliation tile to add individual providers. See the [July 2026 Provider Affiliations Training](#) for step-by-step instructions. Providers and organizations may start affiliating at any time. Please do not wait for the new claims system to go live.

This is different than *linking* a provider. Linking allows a provider to see the pay-to organization NPI in the MES Provider Services Portal on their workbench and claims drop-down.

Contact and Website Information

For enrollment questions, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Claims Modernization](#) page for additional information regarding the MTHCS. If you have questions or feedback regarding the MTHCS, contact HHSClaimsModernization@mt.gov.

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