



Long Term Care Claim Changes for Intermediate Care Facility, Nursing Home, and Swing Bed Providers

Montana Healthcare Programs will implement the Montana Healthcare Claims System (MTHCS) in 2027 in partnership with Gainwell Technologies. This new system will modernize claims processing and payment operations.

The use of the MA-3 Nursing Facility Claim Form, also known as Turnaround Documents (TADs), for claims processing will be discontinued. All claims must be submitted on a UB-04 form or 837I (Institutional) transactions, with a goal of 100% electronic submission.

For providers currently not submitting 837I claims through a Clearinghouse or the MES Provider Services Portal free claim submission or who wish to use another option, the new Montana Healthcare Claims Provider Portal will offer free claim entry and Roster Billing functionality. This feature is designed to replicate the TAD process by allowing providers to semi-automate billing on a selected schedule, such as weekly, biweekly, or monthly. Providers can use static roster templates to automatically calculate and populate service days and billed charges and submit claims in bulk.

With near-real-time claim adjudication, providers will receive the final disposition of a claim within minutes of receipt. Providers will be able to adjust/correct claims before the weekly financial cycle, helping reduce claim denials and the need for manual intervention.

Visit the [Claims Modernization](#) page for additional information regarding the MTHCS. If you have questions or feedback regarding the MTHCS, contact HHSClaimsModernization@mt.gov.

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