# MONTANA WIC FARMERS MARKET NUTRITION PROGRAM

(FMNP)





The Montana WIC Farmers Market Nutrition Program (FMNP) makes it easy for farmers to conduct transactions, and receive direct deposit payouts. This guide will walk you through the process of scanning QR codes to complete eFMNP transactions and troubleshooting common errors. You'll also learn how to view transaction history, daily totals, and understand the payout process. Follow these steps to ensure smooth and efficient transactions while maximizing your participation with FMNP.

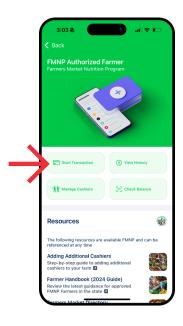
# FARMERS, LET'S CONDUCT A TRANSACTION, LINK YOUR BANK, AND RECEIVE PAYOUTS

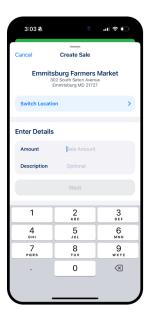
- · Learn how to conduct a transaction
- · Review possible scanning errors
- Highlight banking/payout

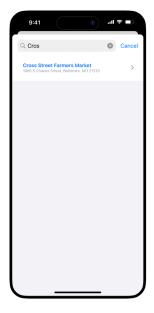
#### PROCESSING TRANSACTIONS

#### Start a Transaction

- 1. Tap "Start Transaction"
- 2. Select location (once), amount and description
- 3. Search and select a known location
- 4. Or, add a custom location





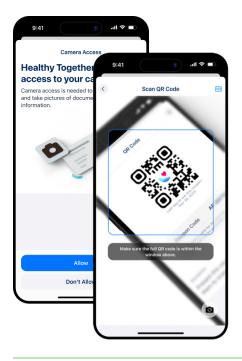


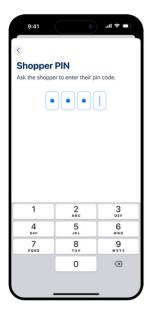


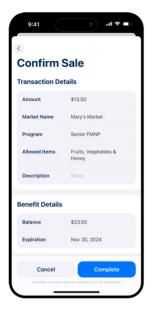
#### Scan QR Code

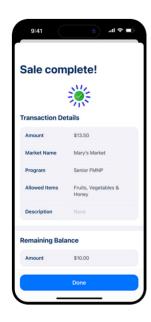
- 1. Grant camera permissions (once)
- 2. Scan QR code
- 3. Shopper enters PIN

- 4. Confirm transaction
- 5. Sale complete



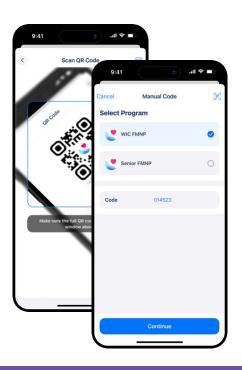


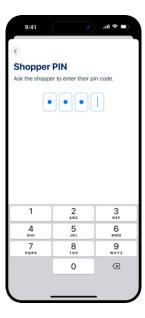


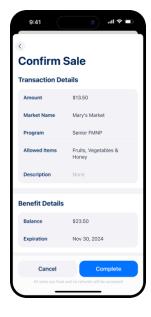


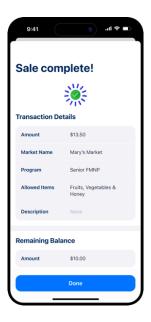
#### Manual QR Code Entry

- 1. Tap [123] icon in top right corner
- 2. Select the program and 6-digit QR code
- 3. Shopper enters PIN
- 4. Confirm and complete the transaction











## **Potential QR Code Scanning Errors**

- Insufficient Funds
- · Benefit not available
- Unrecognized QR Code

- · Unauthorized Program
- · QR Code Locked

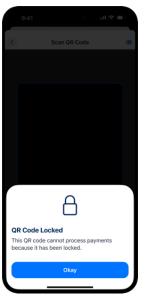










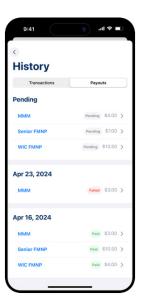


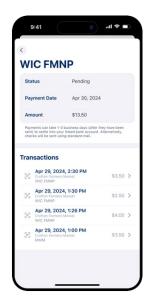
#### **How to View Transaction History**

- 1. Tap "View History"
- 2. Transactions (Primary Account and Cashiers)
  - FMNP Authorized Farmer
    Farmers Market Nutrition Program

    Today

    Apr 28, 2024, 130 PM
    Windows farmer Market
    Win
- 3. Payouts (Primary Account Only)
- 4. Payout Details (Primary Account Only)





#### **How to View Daily Totals**

- 1. Tap "View Daily Totals"
- 2. See totals across farmers markets
- History

  Transactions

  Payouts

  Today

  Apr 29, 2024, 2:30 PM
  Content Formers Market
  Wick PAINP

  Apr 29, 2024, 12:30 PM
  Content Formers Market
  Wick PAINP

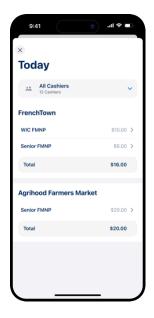
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  Apr 29, 2024, 12:30 PM
  Content Formers Market
  MANA

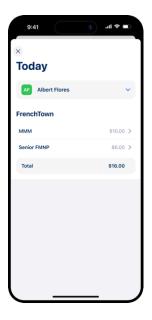
  Apr 29, 2024, 12:30 PM
  Content Formers Market
  MANA

  Apr 29, 2024, 2:30 PM
  Apr 2



- 3. Filter by cashier
- 4. See totals per cashier







#### **BANK LINKING AND PAYOUTS**

#### What are TRANSACTIONS?

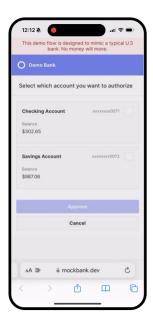
Transactions are sales between participants and farmers.

#### What are PAYOUTS?

Payouts batch all unpaid transactions into a single direct deposit.

#### What is the PAYOUT PROCESS?

- Payouts are processed daily.
- Payouts take 1-3 business days to be deposited.
- If after 30 days a payout is not accepted electronically, a check will be mailed to the farm's mailing address.



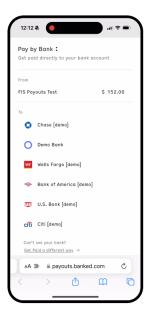
#### Login to your Bank Securely

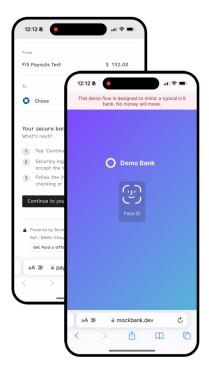
- Secure link sent to the email or phone number associated with your Healthy Together account
- Data encrypted at all times
- Works on Desktop or Mobile
- Login support for 98% of U.S. banks, option to receive checks instead
- Linked bank account used for WIC FMNP only.

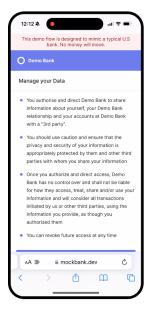
#### **Link Your Bank**

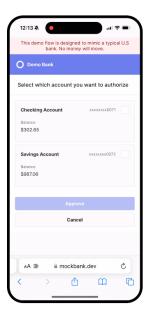
- 1. Select bank or get paid a different way
- 2. Securely login in your usual way

- 3. Manage your data
- 4. Select the account to use







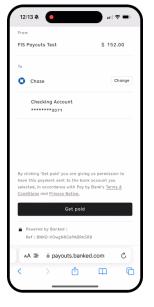


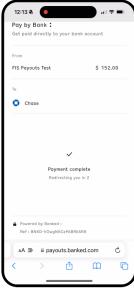
### **Complete Payout**

1. Verify your account

2. Payout completed

The linked bank account will be used for future payouts but can be changed at any time.





# **QUESTIONS?**

