

How do I see if a payment has been made?

Payments are viewable to CRPs in the “Service Deliveries” tab in any client record. Same as the POs tab, CRPs are able to view all, but not edit any information in the “Service Deliveries” tab. There will be payments for your agency and payments for other services the client is receiving. Like the POs, the Service Deliveries are also organized by date, with the newest payments at the top.

Notice the Status column for the payment lines associated with your agency. The Status tells you what is going on with the payment.

- **Pending** means that the payment process *may have* started.
- **Ready for Review** means that the first part of the payment process was done.
- **Complete** means the second part of the payment process was done, but the payment has not yet been submitted to DPHHS fiscal.
- **Complete-Paid** means that the payment is with DPHHS fiscal and VRs part of the payment process is complete.

Madison AmericanJobCenter

My Work Clients Providers Reports

File Tools

Last Name: JAGGER First Name: MICK
CaseNo: 34751 DOB: 5/2/1962

JAGGER, MICK (34751)

Demographics Programs Forms POs **Service Deliveries** CRP Notes

Filters: PO# Search Reset

5 Clients Service Deliveries record(s) returned - now viewing 1 through 5

| PO# | Date | Worker | Provider | Service Code | Units | Payment Date | Status | Total Cost | MACS PO # |
|--------|------------|------------------|--|------------------|-------|--------------|------------------|------------|-----------|
| 199663 | 11/17/2025 | ADERS, LE ANN | OPPORTUNITY RESOURCES INC | VR-CS-Job_Search | 1.00 | | Ready for Review | \$209.16 | |
| | 06/03/2025 | GIBBS, ANNALIESE | BLIND ADJUSTMENT PROGRAM | BA-IL_Other | 1.00 | | Pending | \$0.00 | |
| 199629 | 04/14/2025 | GIBBS, ANNALIESE | EMPLOYBRIDGE HOLDING COMPANY - WESTAFF WORKFORCE SOLUTIONS LLC | VR-T-Job_Ready | 12.00 | | Complete | \$2,000.00 | |
| 199629 | 04/10/2025 | GIBBS, ANNALIESE | EMPLOYBRIDGE HOLDING COMPANY - WESTAFF WORKFORCE SOLUTIONS LLC | VR-T-Job_Ready | 1.00 | | Complete | \$294.11 | |
| | 03/24/2025 | GIBBS, ANNALIESE | OPPORTUNITY RESOURCES INC | EE-Comm-T3 | 1.00 | | Pending | \$465.89 | |

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