

DEAF & HARD OF HEARING INFO - CORONAVIRUS

1-800-833-8503 (TTY/Voice)

dphhs.mt.gov/detd/mtap



PREVENTING ILLNESS



WASH HANDS



CLEAN OBJECTS
& SURFACES



DO NOT TOUCH FACE



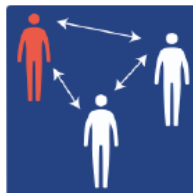
COVER COUGH



STAY HOME



AVOID CROWDS



SOCIAL DISTANCE



AVOID TRAVEL

GET MEDICAL HELP



CONTACT DOCTOR



MEDICAL STAFF



AMBULANCE



HOSPITAL

PREFERRED METHOD OF COMMUNICATION



INTERPRETER



TEXT/
CAPTIONS



WRITING



LIP
READING



GESTURES



ASSISTIVE
LISTENING DEVICE

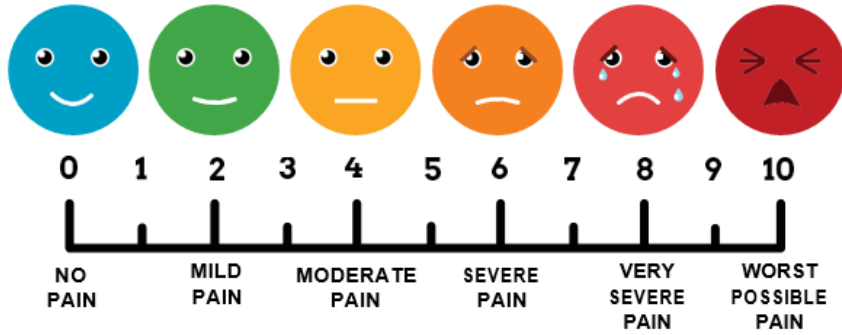
QUICK COMMUNICATION



TIPS FOR HEALTH PROVIDER

- Get the person's attention and make eye contact
- Repeat, rephrase, or write down your request
- Ask and/or indicate before touching the person
- Ask the person their preferred method of communication
- Minimize the number of people interacting with the patient
- Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.

HOW DO YOU FEEL?



HOW LONG HAVE YOU HAD SYMPTOMS?

MINUTES [1] [2] [3] [4] [5] [6] [7]
HOURS [8] [9] [10] [11] [12] [13] [14]
DAYS
WEEKS
MONTHS
YEARS

SITUATION, HISTORY & SYMPTOMS

FEVER	COUGH	SHORT OF BREATH	SORE THROAT
HEADACHE	WEAR A MASK	VOMITING	DIARRHEA
BLOOD PRESSURE	HEART DISEASE	TRAVEL HISTORY	SICK FAMILY MEMBER

TREATMENT & CARE

MEDICAL STAFF	CONTACT DOCTOR	AMBULANCE	HOSPITAL
MEDICAL TEST	OXYGEN	INHALER	MEDICINE
CONTACT FAMILY	APPOINTMENT	STAY HOME	THROW AWAY TISSUES CLEAN HANDS

▶ DEVELOPED BY THE MASSACHUSETTS COMMISSION FOR THE DEAF AND HARD OF HEARING [HTTPS://MASS.GOV](https://mass.gov)