



Child Support Services Division (CSSD)

Phone: 1 (800) 346-5437 Fax: 1 (406) 444-9629

Make a payment

[Child Support Payments](#)
or
CSSD PO Box 8001
Helena, MT 59604

Return documents

CSSD Central Mail Unit
PO Box 202943
Helena, MT 59620-2943

CSSD Application for Services is now

CSSD Enrollment for Services

See FAQ below

For general information, such as your case number or the name of your investigator,
Please contact the administrative staff listed below; they will be happy to assist you.
If you know your investigator, please contact them directly. See the investigator list below.

Administrative Staff	Extension#	E-mail
Abigail Robo	0640	abigail.robomt@mt.gov

Usually, questions can be answered by email.
Questions regarding sensitive case information will be answered by phone.

Investigator	Extension#	Email
Chad Martin	1109	jlynch2@mt.gov
Deanna Hause	1107	dhause2@mt.gov
Erica Ward	0103	erica.ward@mt.gov
Jack Lynch	1109	jlynch2@mt.gov
Mary McGee-Spalding	0072	mmcgeespalding@mt.gov
Michelle Bacon	0427	michelle.bacon2@mt.gov
Vanessa Roudebush	0177	vanessa.roudebush@mt.gov
Echoe Paul	1113	echoe.paul2@mt.gov
Jeanette Cleveland	1031	jcleaveland@mt.gov

Helena/Interstate Office of Child Support Services, 2550 Prospect Ave. STE 400, Helena, MT 59601

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Frequently Asked Questions:

How do I know my enrollment for services has been received?

As part of the case opening process, a letter is sent to the custodian and the non-custodial parent.

How long does it take to open the case?

CSSD’s goal is to have the case open within 10 calendar days of receipt. Federal regulation allows for 20 calendar days from receipt to open a case [45 CFR 303.2 (b)].

Can I visit the local office to submit an enrollment form for services?

An enrollment for services can be dropped off at **any** Child Support Services Office, no matter where you live in Montana. CSSD Offices are located in Billings, Butte, Great Falls, Helena, and Missoula.

I am experiencing issues with the online enrollment process for services. Can someone walk me through the process?

For assistance with online enrollment for services, please refer to the administrative contacts listed below.

Administrative Staff	Extension#	E-mail
Abigail Robo	0640	abigail.robo@mt.gov
Danielle Bogunovich	0687	danielle.bogunovich@mt.gov
Erin Forsberg	0660	erin.forsberg@mt.gov
Lorrie Tracy	1088	lorrie.tracy@mt.gov
Megan King	1099	megan.king@mt.gov
Regina Curry	0671	Regina.curry@mt.gov
Samie Nava	0637	samiejo.nava@mt.gov
Sandy Girdler	1074	sandra.girdler@mt.gov