



DEPARTMENT OF **PUBLIC HEALTH & HUMAN SERVICES**

A FAMILY GUIDE TO THE MONTANA CHILD WELFARE SYSTEM Community Inquiry and Concerns

RECORD REQUESTS:

If you would like to request CFSD records regarding the investigation or a case involving yourself, you can make this request by contacting the CFSD office in the community where the investigation or case was conducted. A CFSD office representative will respond to your request within 30 days upon receipt. CFSD contact information can be found at: dphhs.mt.gov/CFSD/

QUESTIONS & CONCERNS:

If you would like to make a community inquiry or have questions about process and procedures within the Child and Family Services Division, you can contact the Chief Safety Officer and Community Liaison at: (406) 329-1538 or cfsdcommunityliaison@mt.gov

LEGISLATIVE FILE REVIEW:

If you would like for a member of the Montana State Legislature or U.S. Congress to review your CFSD records, you must submit that request in writing to the appropriate legislature or congressional member. Include in the written request the name of the child and reasons you believe the laws of the United States or Montana are not being complied with or whether the laws need to be changed to enhance protections for children.

CHILD & FAMILY OMBUDSMAN:

If you would like to file a request for assistance with the Office of Child and Family Ombudsman, the telephone number is 1-844-252-4453 or DOJOMBUDSMAN@mt.gov. More information can be found at: OCFO Home - Montana Department of Justice (dojmt.gov)