

TEAM CARE SPECIFIC PROGRAM / ACTIVITY FACTS

Team Care is a companion program of Passport to Health designed to educate members how to access medical care appropriately and effectively. Members enrolled in Team Care are also enrolled in Passport. Enrollment in Team Care is based on utilization that is found to be excessive, inappropriate, or fraudulent with respect to need. Montana Healthcare Programs/HMK Plus members can be referred to Team Care by Drug Utilization Review Clinical Case Managers, PCPs, pharmacists, or hospitals.

- **Impact on Member Benefits:** Members in the Team Care program continue to receive the care they need; they do not lose their Medicaid benefits. Team Care members are however required to receive their primary care and prescriptions from certain providers. Team Care members are enrolled with a Primary Care Provider (PCP) to manage their care and receive all Medicaid prescriptions from one pharmacy.
- **Identification:** Members are identified for Team Care by the following methods:
 - DUR (Drug Utilization Review) Board Referrals – The DUR board performs pharmacy reviews of Medicaid’s pharmacy claims. Members determined to be misusing or abusing pharmacy services are automatically enrolled in the program.
 - Provider Referrals - Montana providers can make direct referrals into the program by contacting the Montana Healthcare Programs, or by completing the Team Care Referral Form that is located on the Montana Medicaid provider website.
- **Case Management Fee:** Passport providers with Team Care members enrolled on their caseload receive a \$6 case management fee per member per month.

In State Fiscal Year 2022 there were 140 members enrolled in Team Care.

CONTACT

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RESOURCES

 Please refer to the Provider Website at

<https://medicaidprovider.mt.gov/manuals/passporttohealthmanual> to access the Team Care provider manual.