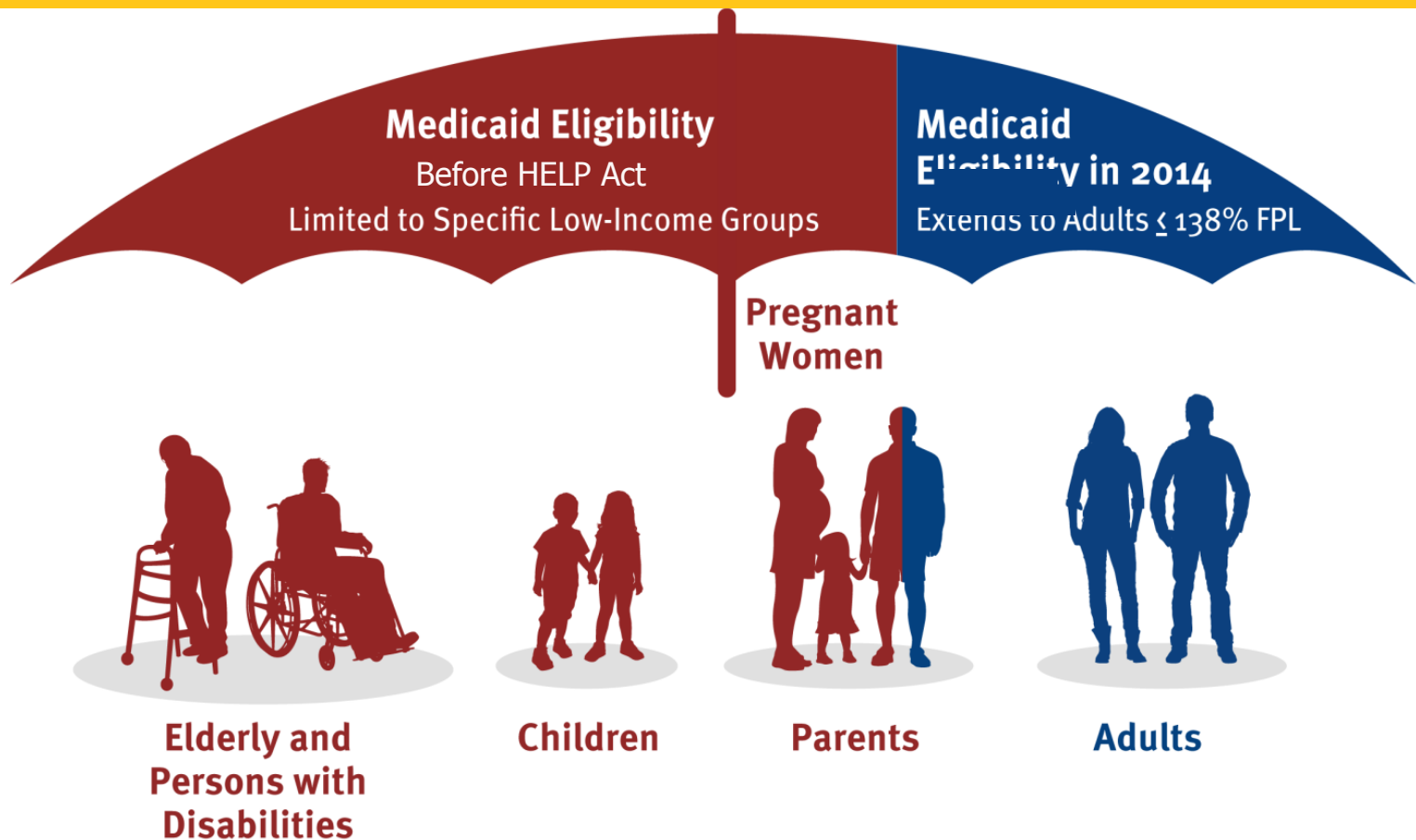




**Health and Economic Livelihood Partnership Oversight Committee  
July 13, 2016**

# Eligibility



Now, parents and adults without kids living at home between the ages of 19-64 with an income at or below 138% of the Federal Poverty Level (FPL)

**\$1,350 a month for one person, and \$2,300 a month for a family of three**

**47,399**

**Montanans Enrolled**



**11,727**

**Preventive Dental Exams**



**3,659**

**Cholesterol Screenings**



**1,350**

**Vaccinations**



**1,449**

**Breast Cancer Screenings**



**2,645**

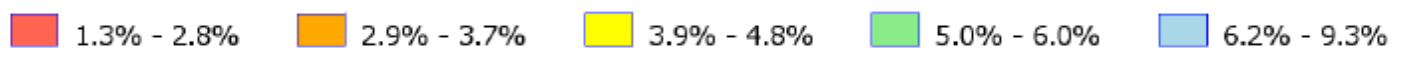
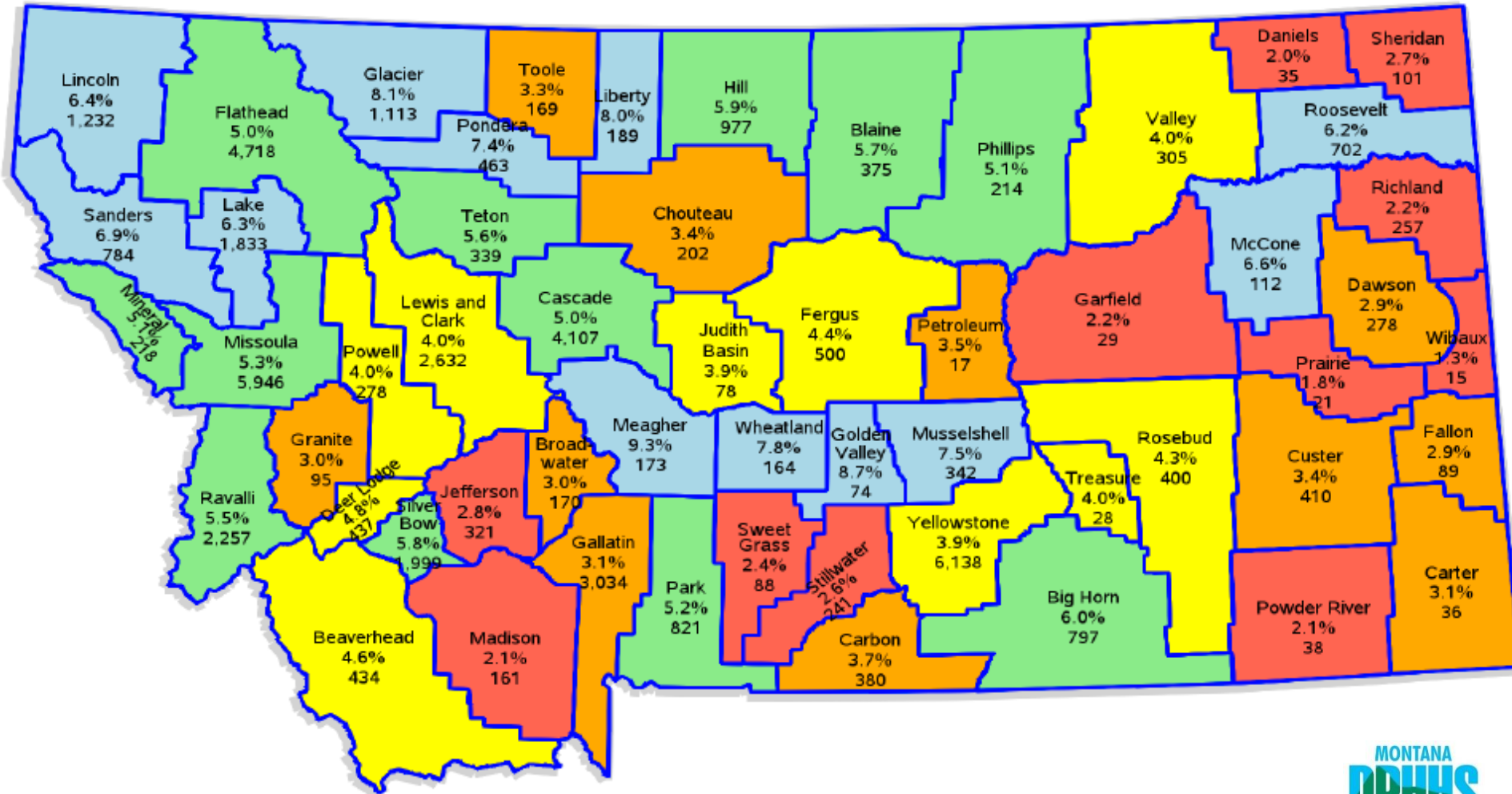
**Preventive/Wellness Exams**



**3,047**

**Colorectal Cancer Screenings**

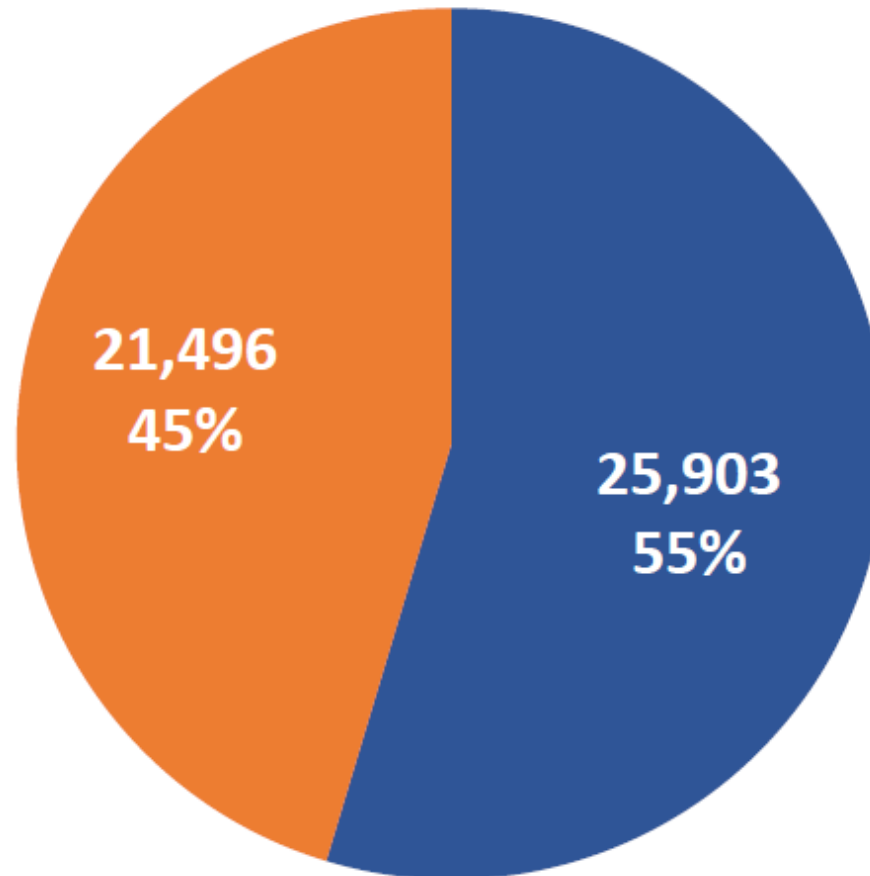
# HELP Coverage by County



# Demographics

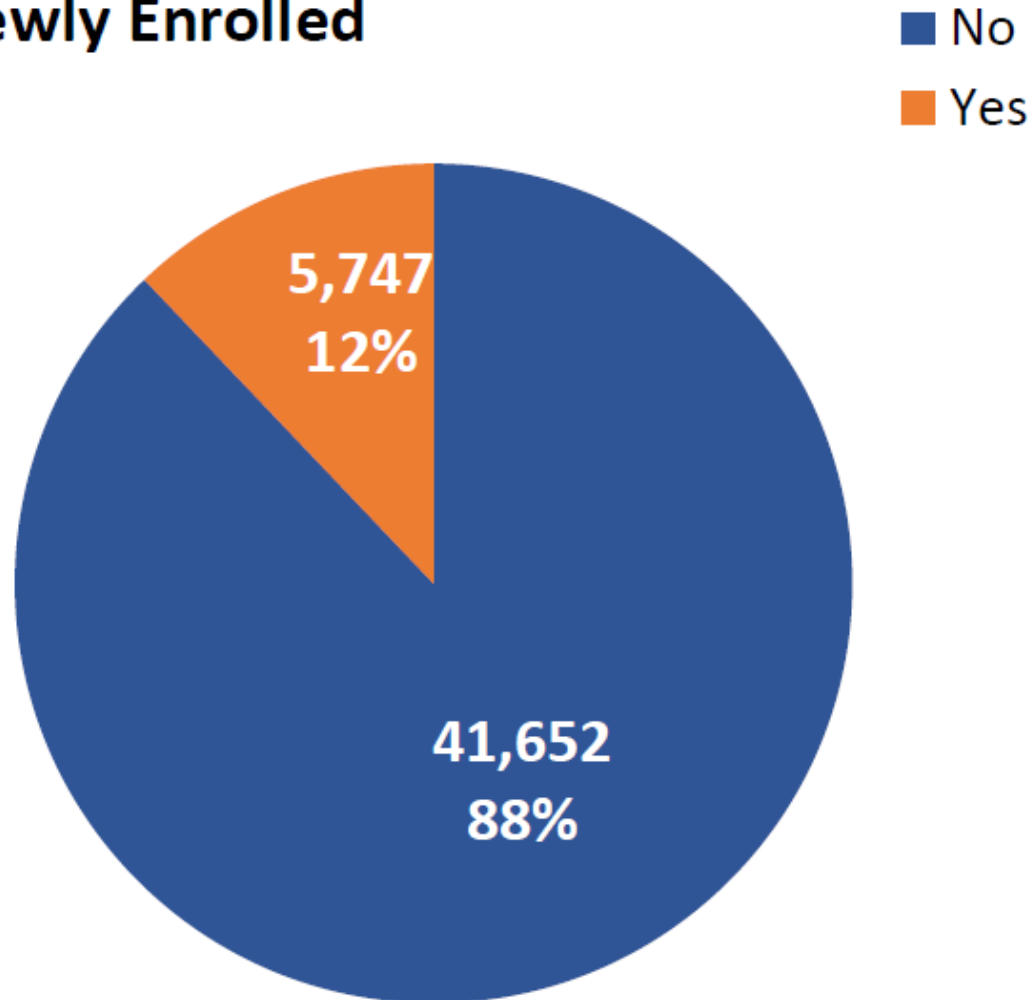
## HELP Newly Enrolled Gender

■ Female ■ Male



# Demographics

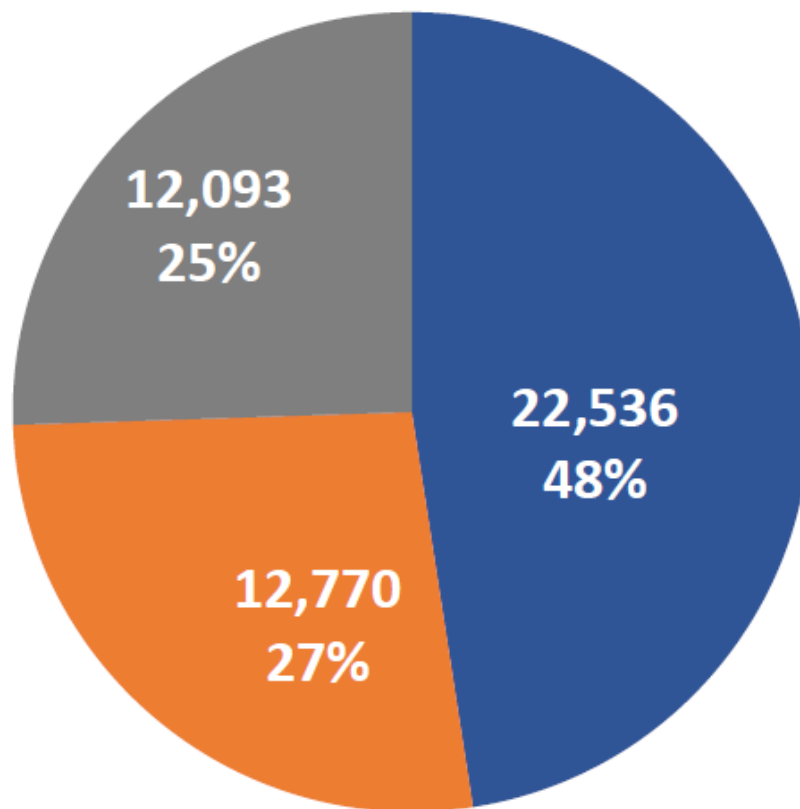
## HELP Newly Enrolled AI/AN



# Demographics

## HELP Newly Enrolled Age

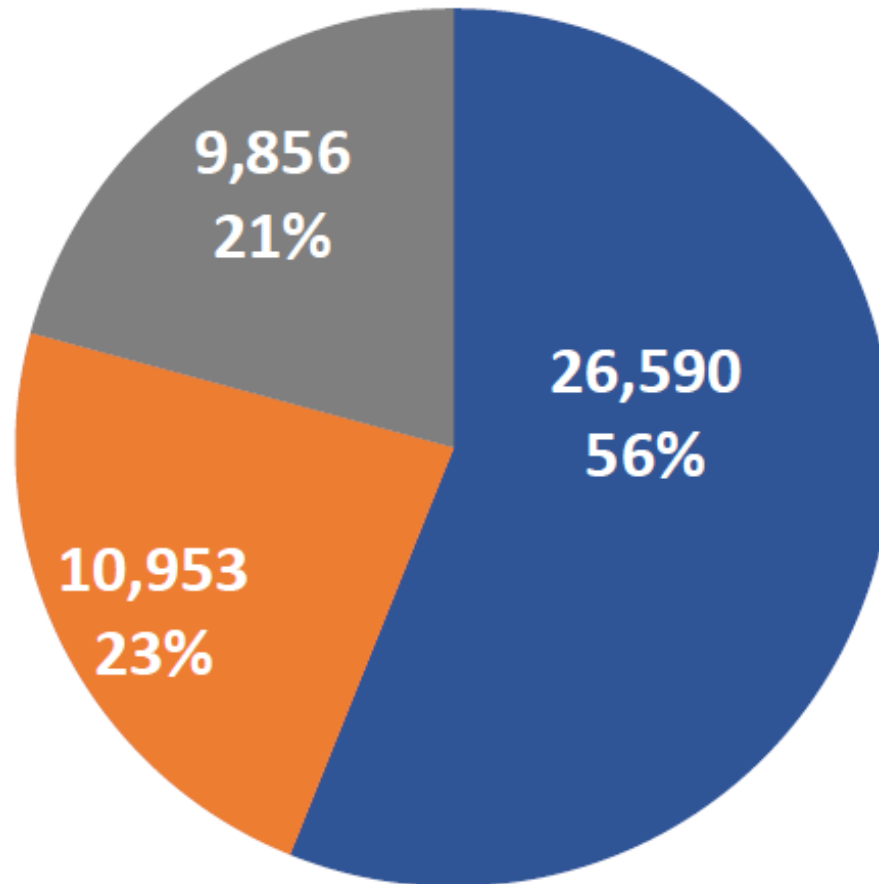
■ 19-34 ■ 35-49 ■ 50-64



# Enrollment by income

**HELP Newly Enrolled**  
**% FPL\***

- 0-50
- 51-100
- 101-138





# Montana Report on the Uninsured

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**Jesse Laslovich, Office of the  
Commissioner of Securities and  
Insurance**

# Financial Report

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**Marie Matthews, DPHHS Operations  
Branch Manger**

# Good Deal for Montana

Before HELP Act

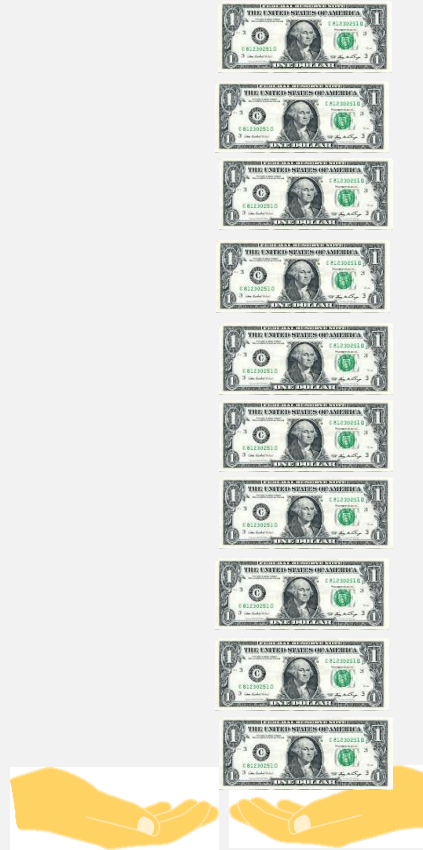
2016-2017

2020 +



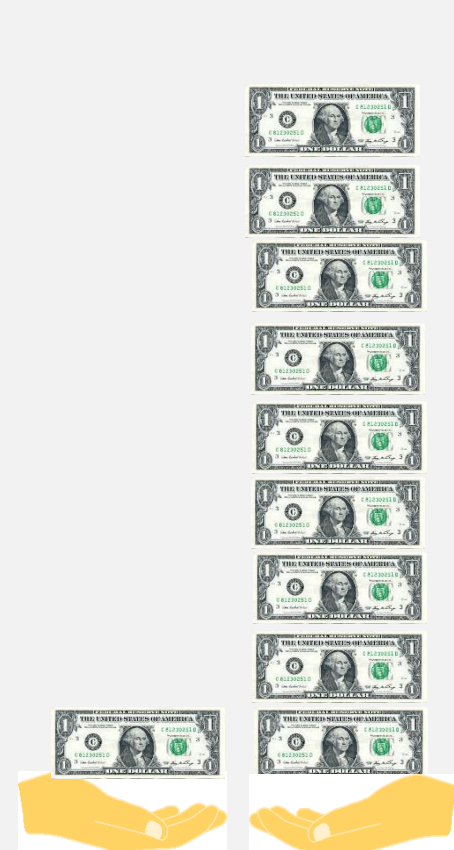
**34:65**

Montana Federal



**0:100**

Montana Federal



**10:90**

Montana Federal

# Enhanced FMAP Schedule

YEAR	ENHANCED FEDERAL MATCHING RATE NEWLY ELIGIBLE ADULTS UP TO 138% FPL	
	<i>State Share</i>	<i>Federal Share</i>
2014	0%	100%
2015	0%	100%
2016	0%	100%
2017	5%	95%
2018	6%	94%
2019	7%	93%
2020+	10%	90%

# Native American Enrollment and Outreach

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**Montana DPHHS**

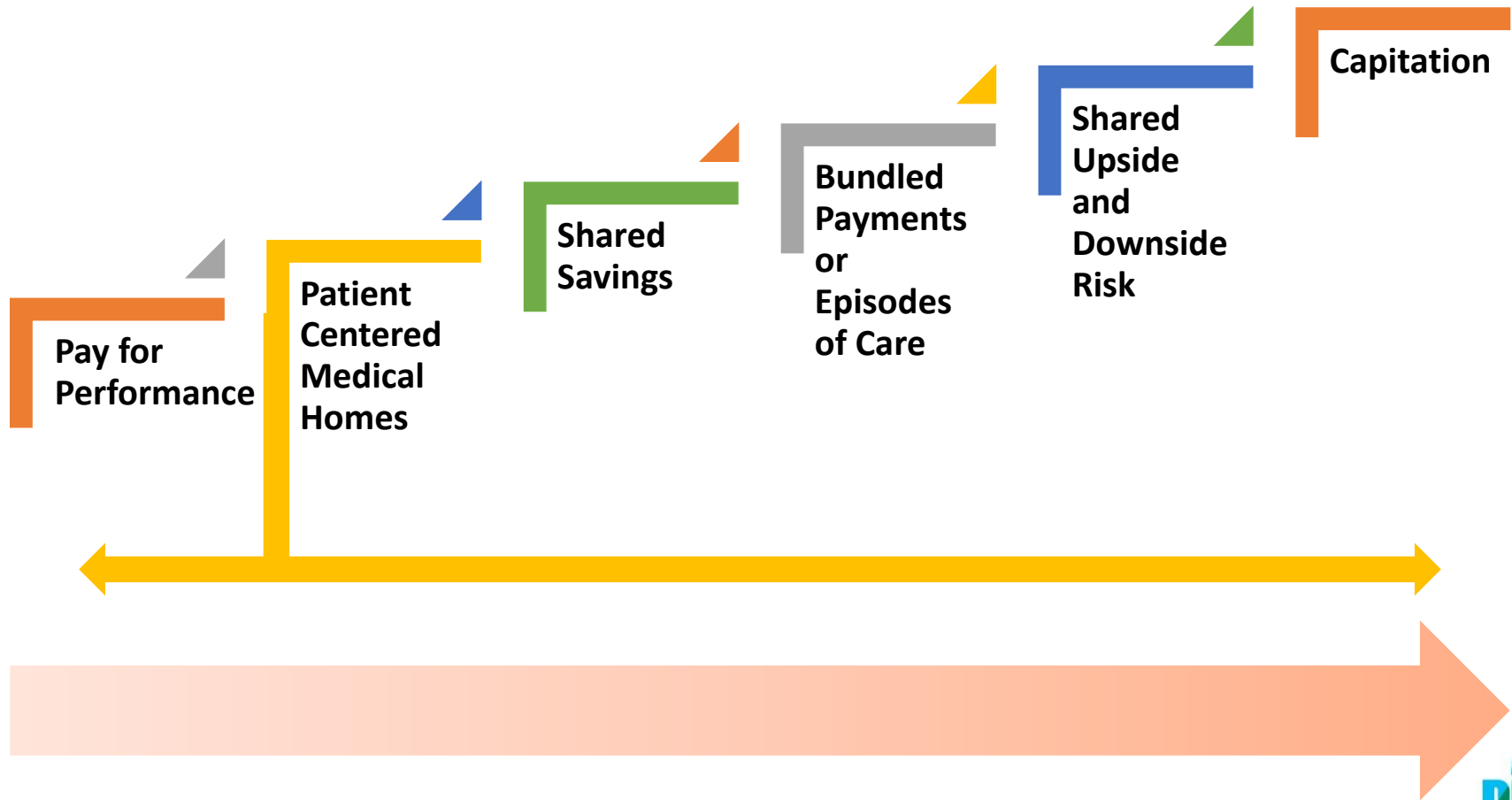
**Benefis**

**CSKT Tribal Health**

# Health Care Reforms & Innovations

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# Value-Based Payment Spectrum



# Governor's Council on Health Care



## Process for Transformation

Governor's Vision

Public-Private Partnership

Stakeholder Engagement



## Montana Health Care Landscape

Providers and Provider Need

Coverage and Payers

Challenges and Opportunities

Foundation for Reform



## Population Health

Health Status and Equity

Access to Care

Target Populations for Delivery Reform



## Delivery System Transformation

ECHO-Enhanced Collaborative Care

Community Resource Teams

Medicaid Health Homes



## Operational Plan

Financial Analysis

Workforce

Metrics and Evaluation

Continued Planning Timeline



## Data Infrastructure

Landscape

Administrative Data Initiatives

Project ECHO

Billings HIE Pilot



# Community ReSource Teams

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**Mountain Pacific Quality Health Foundation**  
**Sara Medley, CEO**

# Improving Coordination of Care

Sara Medley, CEO  
Mountain-Pacific  
Quality Health



**Quality Improvement  
Organizations**

Sharing Knowledge. Improving Health Care.  
CENTERS FOR MEDICARE & MEDICAID SERVICES



**Mountain-Pacific**  
*Quality Health*



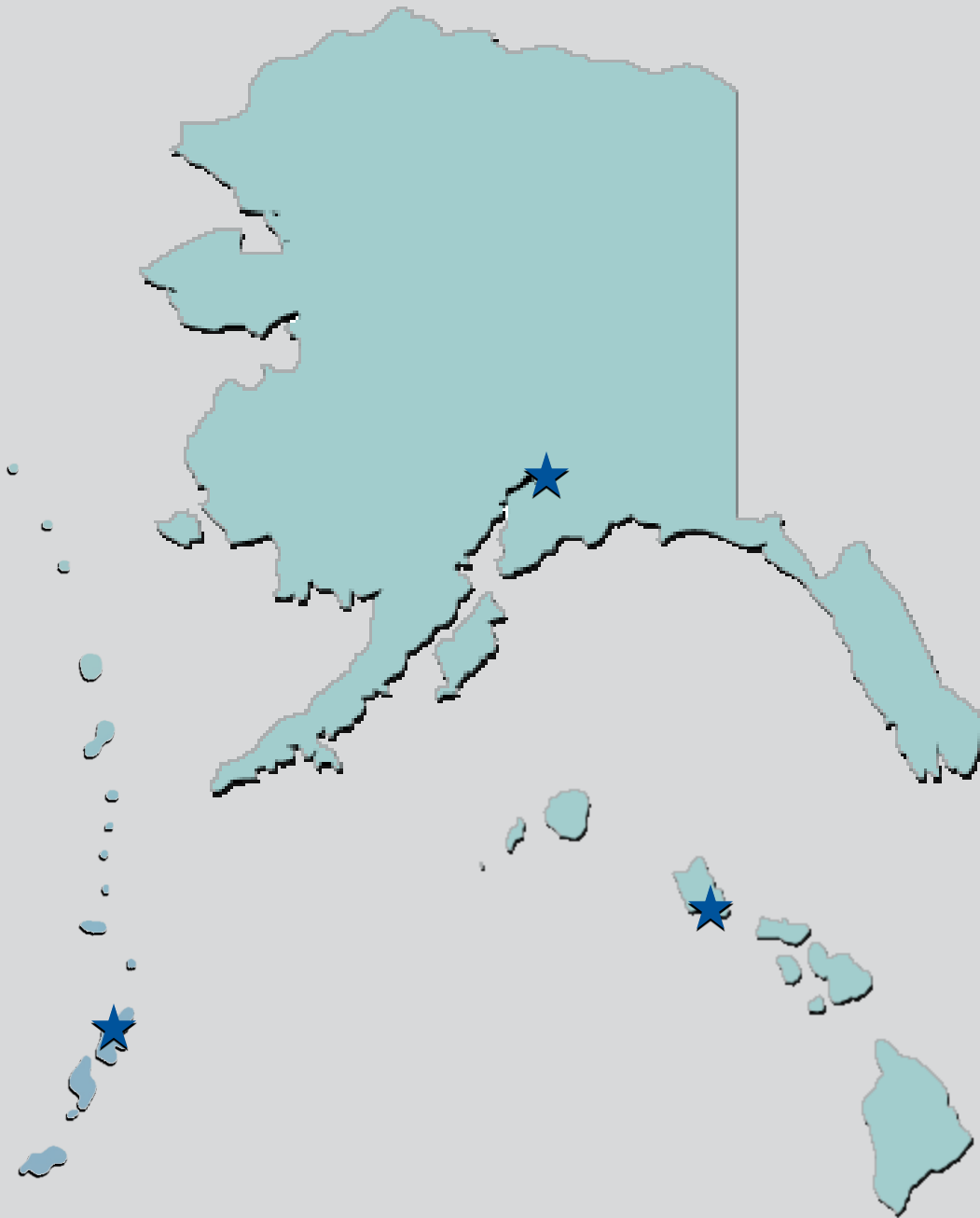
Mountain-Pacific Quality Health

**WHO? WHAT? WHERE?  
AND WHY ?**

## Mountain-Pacific Quality Health is...

- Medicare Quality Innovation Network-Quality Improvement Organization (QIN-QIO)
  - Montana
  - Wyoming
  - Alaska
  - Hawaii
  - Guam
  - American Samoa
  - The Commonwealth of the Northern Mariana Islands
- Medicaid contracts
- Other contracts

# Where?



# What?

**Mountain-Pacific supports quality improvement activities with...**



Hospitals



Nursing homes



Physician/practitioner offices



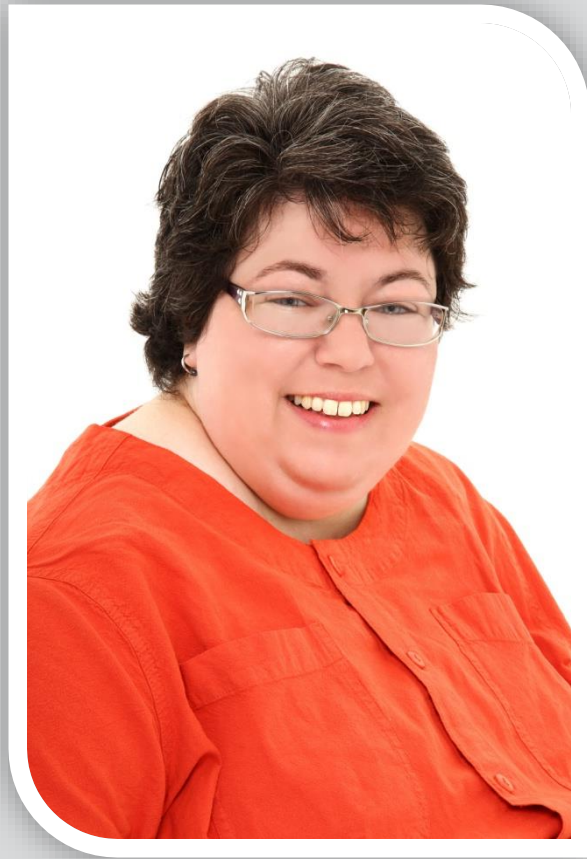
Patients and clients





Last but not least...

**THE WHY**



**Meet Charlotte.**



# How Can We Help Charlotte?

## “Hotspotting” Project

- First step: Analyze data
- Funded by CMS as special innovation project to target Medicare beneficiaries
- Expanded by Robert Wood Johnson Foundation to reach even farther



# “Hotspotting”

1% of patients  
account for  
22% of total  
health care  
expenditures

**Data driven** approach  
to identify and better  
**support high-cost,  
high needs patients**  
who are “super utilizers”  
of health care services

# Meet Our Communities



**Serving  
16,406  
beneficiaries**

## **Northwest Montana Coalition**

- 2 hospitals
- 2 nursing home/skilled nursing facilities
- 7 HHAs
- 3 physicians/practices
- 8 other providers and stakeholders

# Meet Our Communities



**Serving  
16,406  
beneficiaries**



**Serving  
10,089  
beneficiaries**

## Helena Area Coalition

- 1 hospital
- 1 nursing home/skilled nursing facility
- 1 HHA
- 2 physicians/practices
- 7 other providers and stakeholders

# Meet Our Communities



**Serving  
16,406  
beneficiaries**



**Serving  
10,089  
beneficiaries**

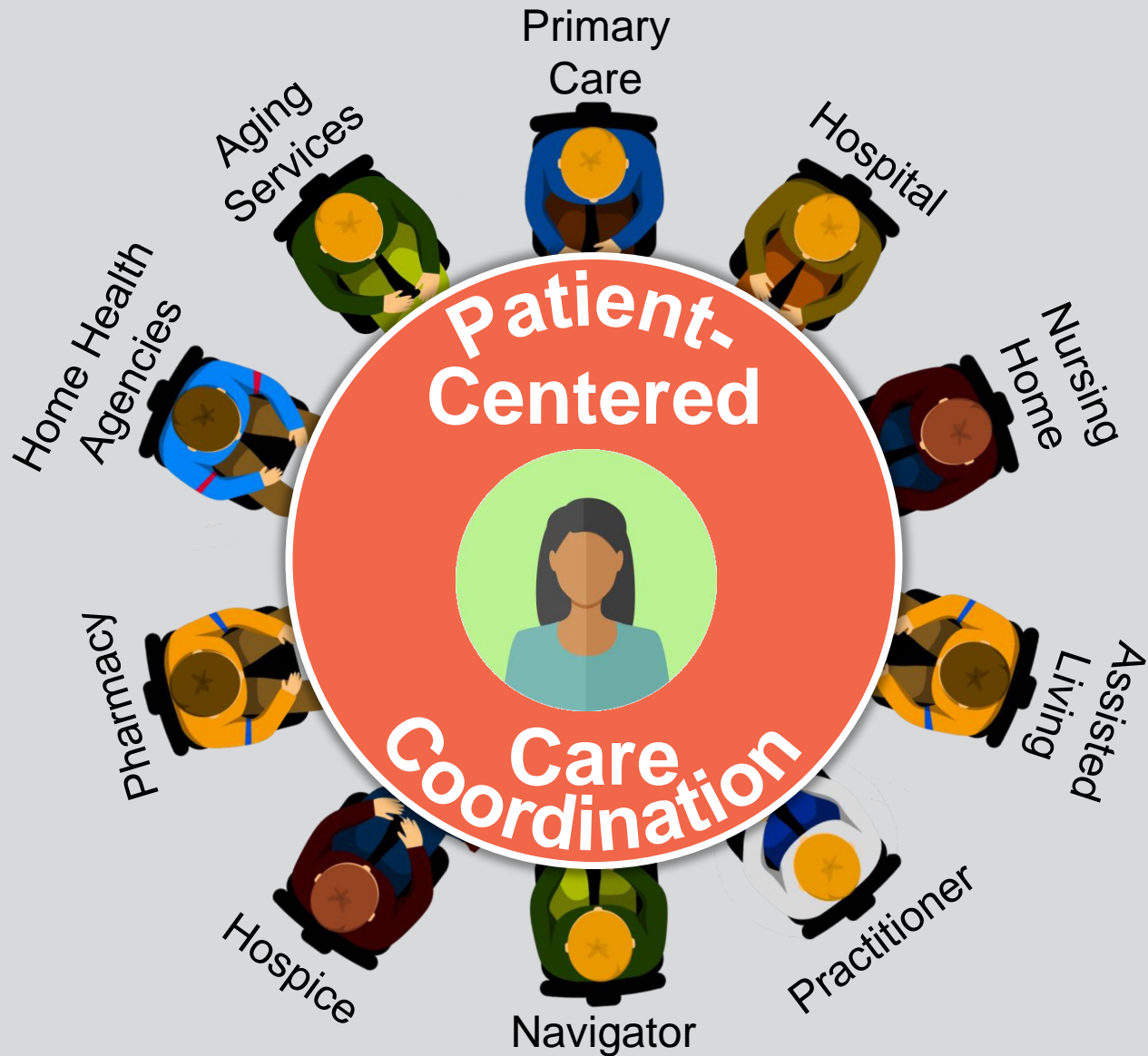
## **Billings Area Coalition**

- 2 hospitals
- 2 HHAs
- 1 physician/practice
- 3 other providers and stakeholders



**Serving  
25,515  
beneficiaries**

# How Does It Work?





Improving Care Coordination

**IS IT WORKING?**

# Most Improved in the Nation

## Hospital Admissions and Readmissions Rates in Montana, Wyoming, Hawaii and Alaska

Admissions per 1,000 Medicare Beneficiaries		
Baseline (CY2013)	Re-Measurement (CY2014)	Relative Improvement Rate (RIR)
<b>208.42</b>	<b>195.67</b>	<b>6.12%</b>

Readmissions per 1,000 Medicare Beneficiaries		
Baseline (CY2013)	Re-Measurement (CY2014)	Relative Improvement Rate (RIR)
<b>30.10</b>	<b>27.25</b>	<b>9.45%</b>



# Montana Improvements

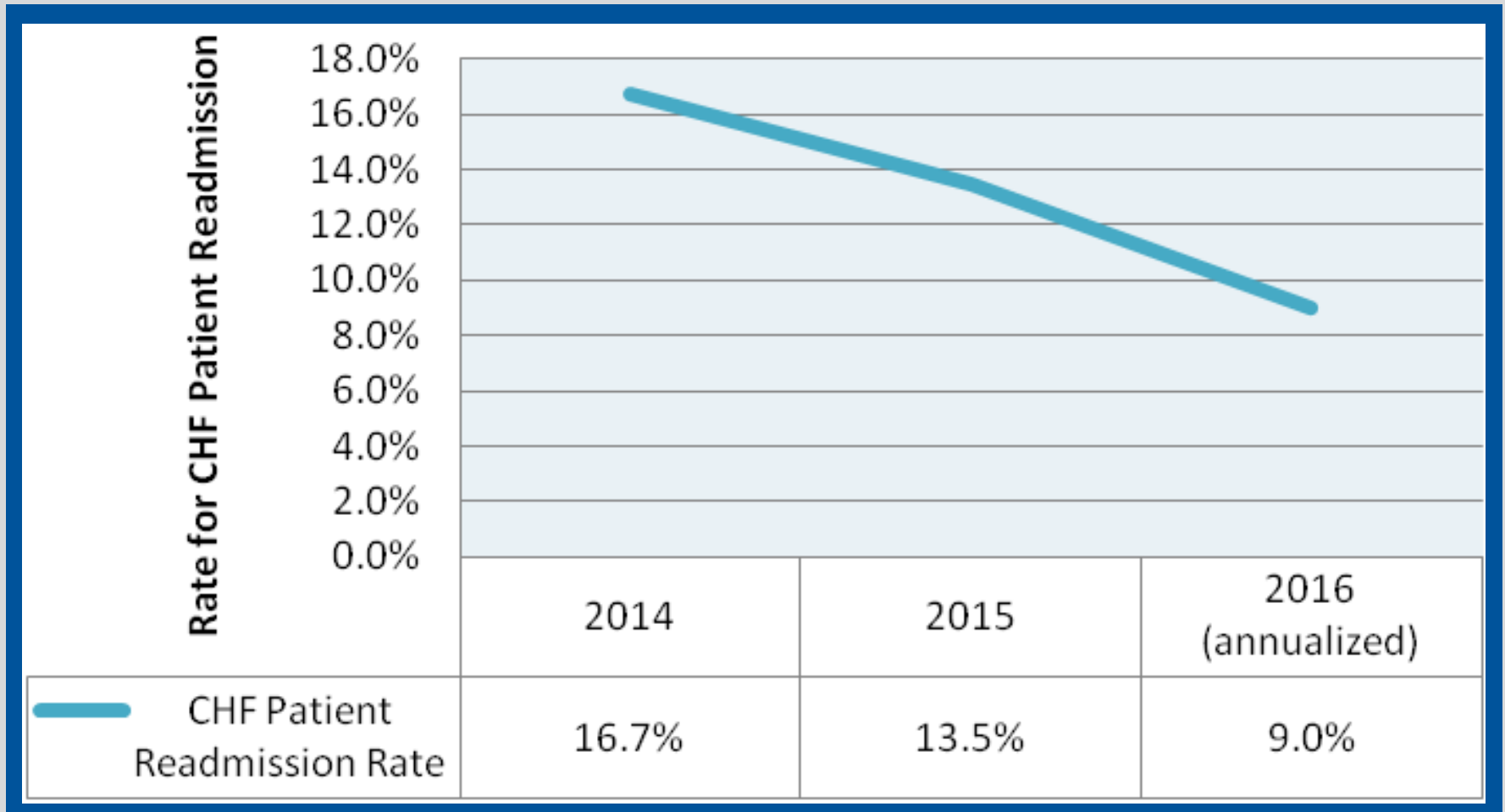
## Reducing Unnecessary Hospital Admissions and Readmissions

Admissions per 1,000 Medicare beneficiaries		
Baseline (CY2013)	Re-Measurement (CY2014)	Relative Improvement Rate (RIR)
<b>227.63</b>	<b>212.19</b>	<b>6.78%</b>

Readmissions per 1,000 Medicare beneficiaries		
Baseline (CY2013)	Re-Measurement (CY2014)	Relative Improvement Rate (RIR)
<b>31.47</b>	<b>28.20</b>	<b>10.39%</b>

# One Community's Results

## Kalispell CHF Patient Readmission Rate





Under Contracts with MT DPHHS

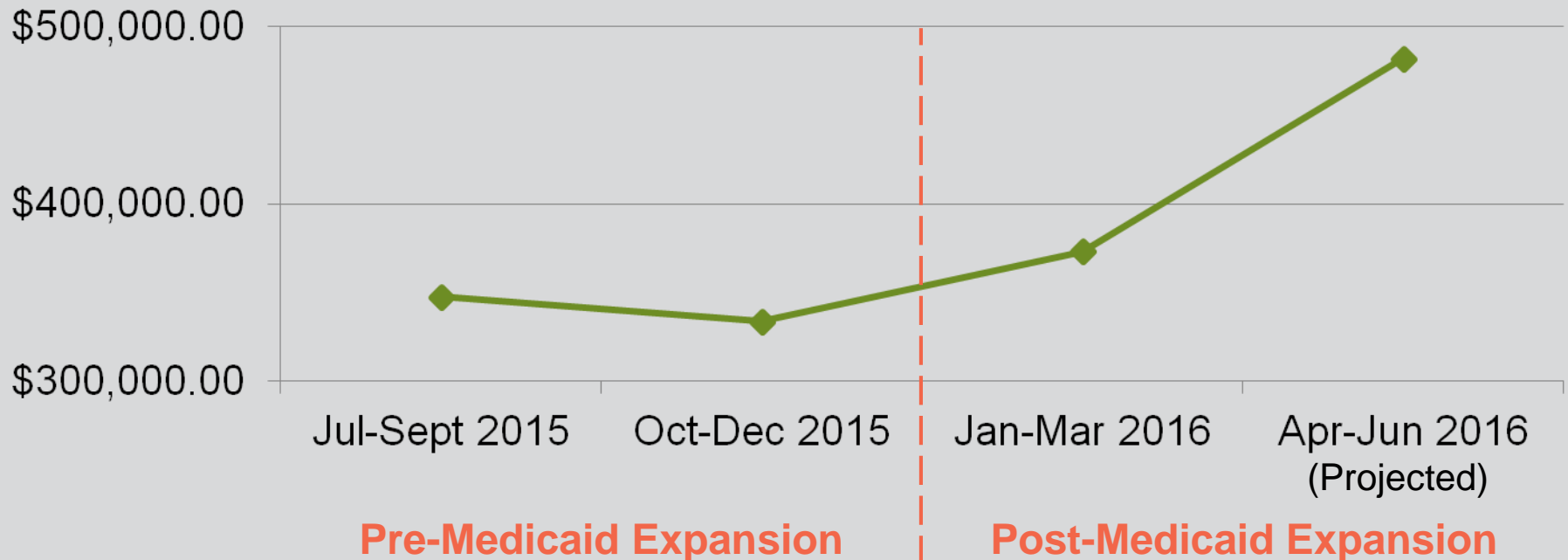
# **ROI RESULTS FROM EXPANSION WORK**

# Montana Medicaid Transportation

Every \$1 invested returned \$1.66

FY2016 66% ROI

## FY2016 Cost Savings by Quarter



# Montana Medicaid

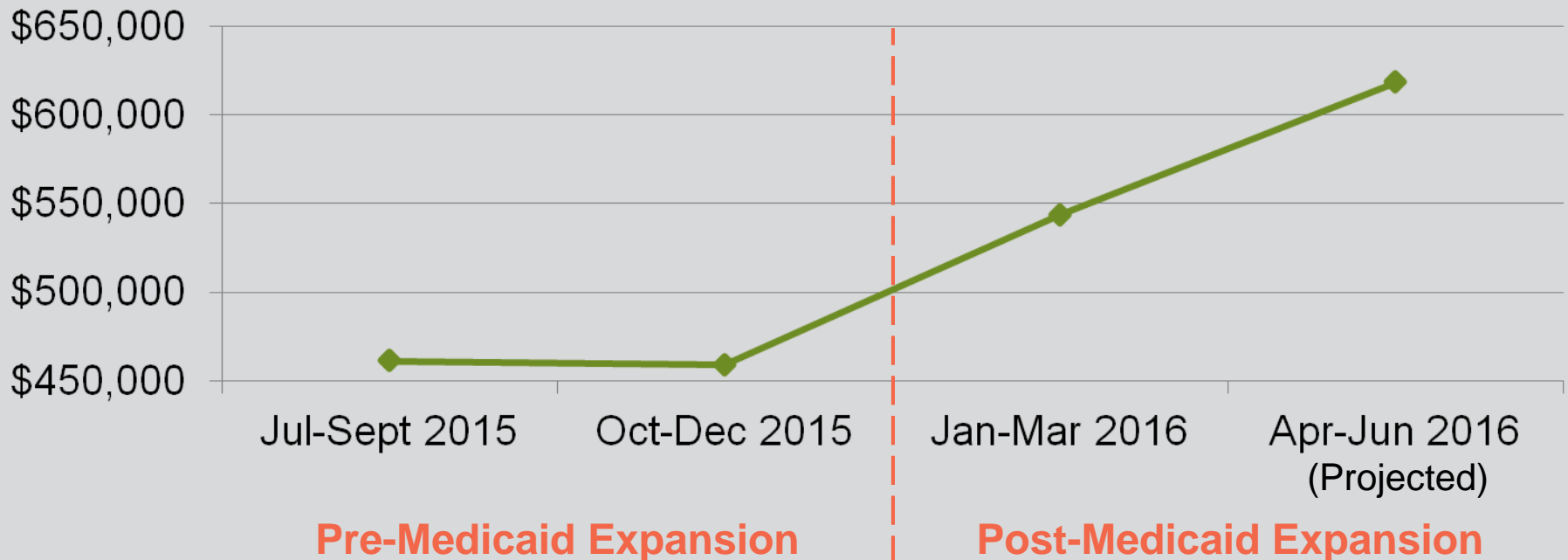
## Utilization Review

Every \$1 invested returned \$5.93

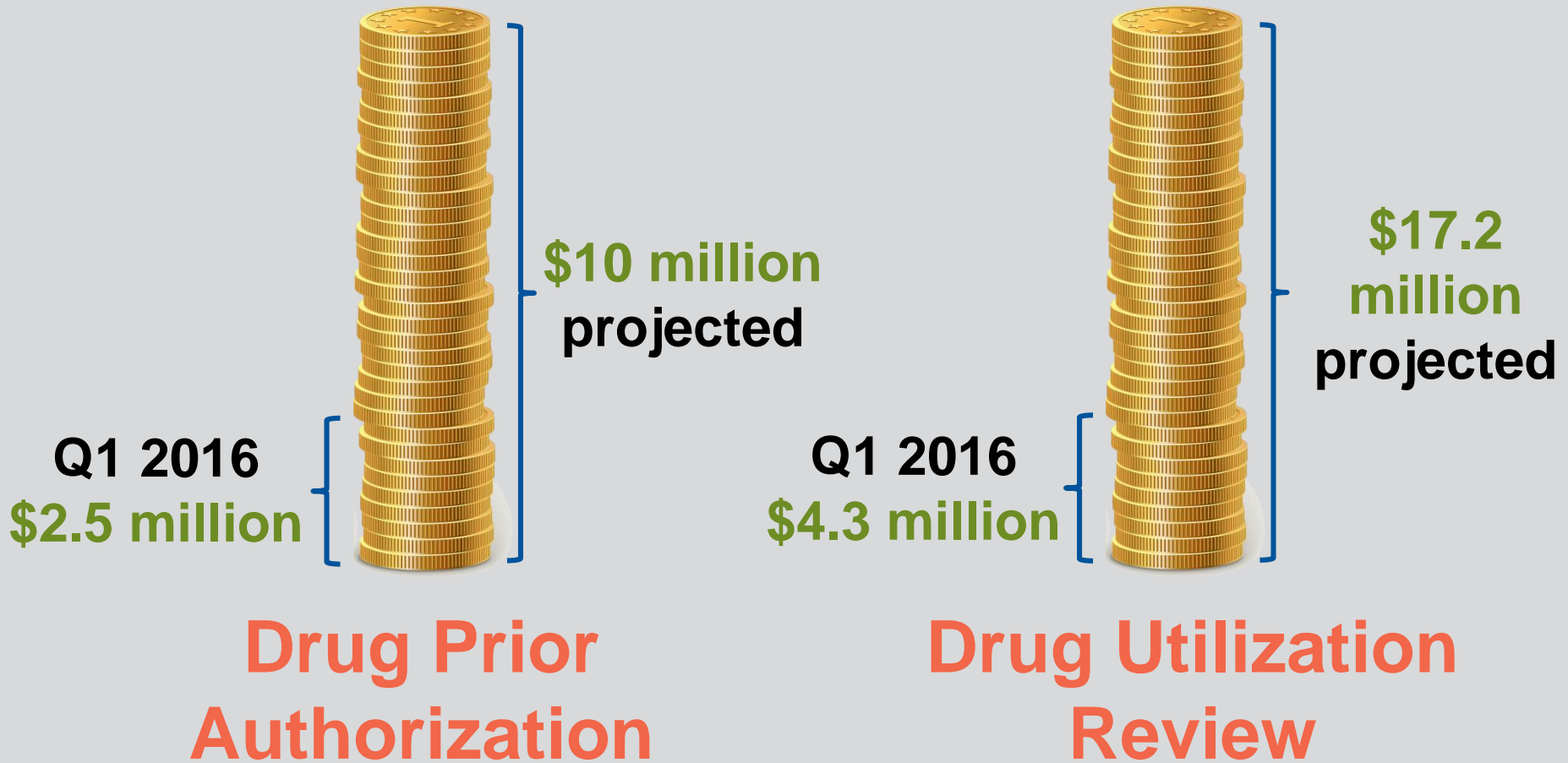
FY2015: 455% ROI

FY2016: 530% ROI

### FY2016 Cost Savings by Quarter



# Drug PA and DUR Cost Savings (HELP Only)





Sara Medley, CEO  
(406) 457-5820  
smedley@mpqhf.org

Thank you!

**QUESTIONS?**



# Comprehensive Primary Care Plus

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**Jess Rhoades and Jo Thompson, Montana DPHHS**



# Comprehensive Primary Care + (CPC+) Overview

**Under CPC+, Medicare will partner with other health care payers (both public and private) to invest in enhancements to primary care practices.**

## Application Timeline

Activity	Date
Payers apply first to participate in program	Applications submitted June 8 <sup>th</sup>
CMS will select up to 20 regions, based on payer applications, where the program will launch	By July 15 <sup>th</sup>
Providers in selected regions will apply to participate	July 15 <sup>th</sup> – September 1 <sup>st</sup>
Up to 5,000 practice sites will be selected to participate	October 2016
Program launches Program will run for five years	January 2017



# CPC+ Overview, Continued

Each payer proposed a payment model for primary care practices

Medicare's payment model features two tracks:

## Track 1

- Focused on building capabilities for comprehensive primary care
- Practices provide care management, coordination, and similar services to all patients, agnostic of payer
- PMPM payment of \$15 on average, on top of usual FFS payment (excluding chronic care management code)
- Quality bonus of \$2.50 PMPM

## Track 2

- Focused on expanding care capabilities for more complex patients
- Capitated, comprehensive fee for care management and portion of expected FFS revenue based on historical claims (average \$235,000/year for site serving 700 Medicare beneficiaries)
- PMPM payment of \$100 for highest risk
- Quality bonus of \$4.00 PMPM
- Decreases in FFS payments

# Montana CPC+

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**Four Montana payers applied:**

**Medicaid**

**BCBS**

**PacificSource**

**Allegiance**

# Provider Engagement in CPC+

If Montana is selected as a CPC+ region, provider participation will be key.

- **Eligible applicants are primary care practices that:**

1. Pass program integrity screening
2. Provide health services to a minimum of 150 attributed Medicare beneficiaries
3. Can meet the requirements of the CPC+ Participation Agreement

- **Practices will apply directly to the track for which they believe they are ready**

- CMS reserves the right to offer a practice entrance into Track 1 if they apply to but do not meet the eligibility requirements for Track 2

- CMS defines a “**Primary Care Practice**” site as the single “bricks and mortar” physical location where patients are seen; includes all NPIs billing under a TIN at a practice site address
- CMS defines “**Primary Care Practitioner**” as a physician (MD or DO), nurse practitioner (NP), physician assistant (PA), or Clinical Nurse Specialist (CNS) with a primary specialty designation of family medicine, internal medicine, or geriatric medicine
- **FQHCs and RHCs are not eligible to participate**



**Reminder:** Participation in CPC+ “counts” as a MACRA Alternative Payment Model. This pathway could help smaller providers avoid likely Medicare payment cuts under the Incentive Payment System pathway.

# Medicaid: Proposed CPC+ Payment Model

Medicaid has proposed a two-part payment model:

## PMPM Payments

### “Care Management Fee”

- Track 1: Four tiers of PMPM payments, depending on patient risk and level of care management required
- Track 2: Five tiers of PMPM payments; top tier is for most complex patients:
  - Top 5% of the CPC+ pool
  - Members with persistent and severe mental illness, dementia

**Specific payment amounts TBD,  
but will be adequate and will align  
with other payers**

## Performance-Based Incentives

- Annual bonus payment at end of year based on performance on specified measures relative to benchmarks/targets
- Utilization/Cost of Care measures: claims measures of inpatient admissions, ED visits for attributed members
- Quality/Outcomes measures: reported quality measures, CAHPS surveys, etc.

**Payments will align, as possible,  
with other payers in the State**

# Medicaid: Proposed CPC+ Payment Model

Providers will be expected to deliver value to payers and beneficiaries in return for enhanced payments.

CPC+ Driver	Provider Expectations
Comprehensive primary care functions, including: care management, access and continuity, planned care for population health, patient and family caregiver engagement	<ul style="list-style-type: none"> <li>• Care management</li> <li>• Increased access to care</li> <li>• Increased continuity of care</li> <li>• Better managed population health</li> <li>• Better patient engagement</li> <li>• Better family/support engagement</li> <li>• Comprehensive coordinated care and services</li> <li>• Reduced inpatient admissions</li> <li>• Reduced ER visits</li> <li>• Increased quality of care and patient experience based on CAHPS survey</li> <li>• Quality measure reporting</li> <li>• Enhanced and complex health IT systems*</li> <li>• Further investment in health IT and EMRs*</li> </ul> <p>*Enhanced expectations for Track 2 practices.</p>
Use of enhanced, accountable payment	
Continuous improvement driven by data	
Optimal use of health IT	

# Medicaid Payment Reform Pathway

These three Medicaid programs serve as the foundation for broader payment reforms

**Primary Care Case Management Program** for 70% of Medicaid enrollees (\$3 PMPM)

**Health Improvement Program** for higher need patients, centered in community and tribal health centers (\$3.75 PMPM)

**Team Care** is a restricted services program; patient care is managed by one PCP and one pharmacy (\$6 PMPM)

Limited scope program to date, could expand

## Patient Centered Medical Homes

- More comprehensive program targeted to those with specific chronic diseases
- \$9.33 PMPM for those with single chronic condition, \$15.33 PMPM for two conditions, \$3.33 for other patients
- Future plans: performance-based incentives
- Required quality reporting

Moving forward to develop new payment models

## Future Reform Models

- **CPC+:** Medicaid proposed PMPMs and performance-based incentives
- **Health Homes:** Considering health home program for high need enrollees (BH or multiple chronic conditions)
- Medicaid could provide enhanced PMPMs or other payment incentives under Health Home program

# Billings Health Information Exchange Pilot

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**Dr. Jon Griffin, BCBS-MT**



HELP-Link

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**Montana Department of Labor and Industry,  
Scott Eychner**

# Latest Research

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## **Montana Budget and Policy Center Heather O'Loughlin**

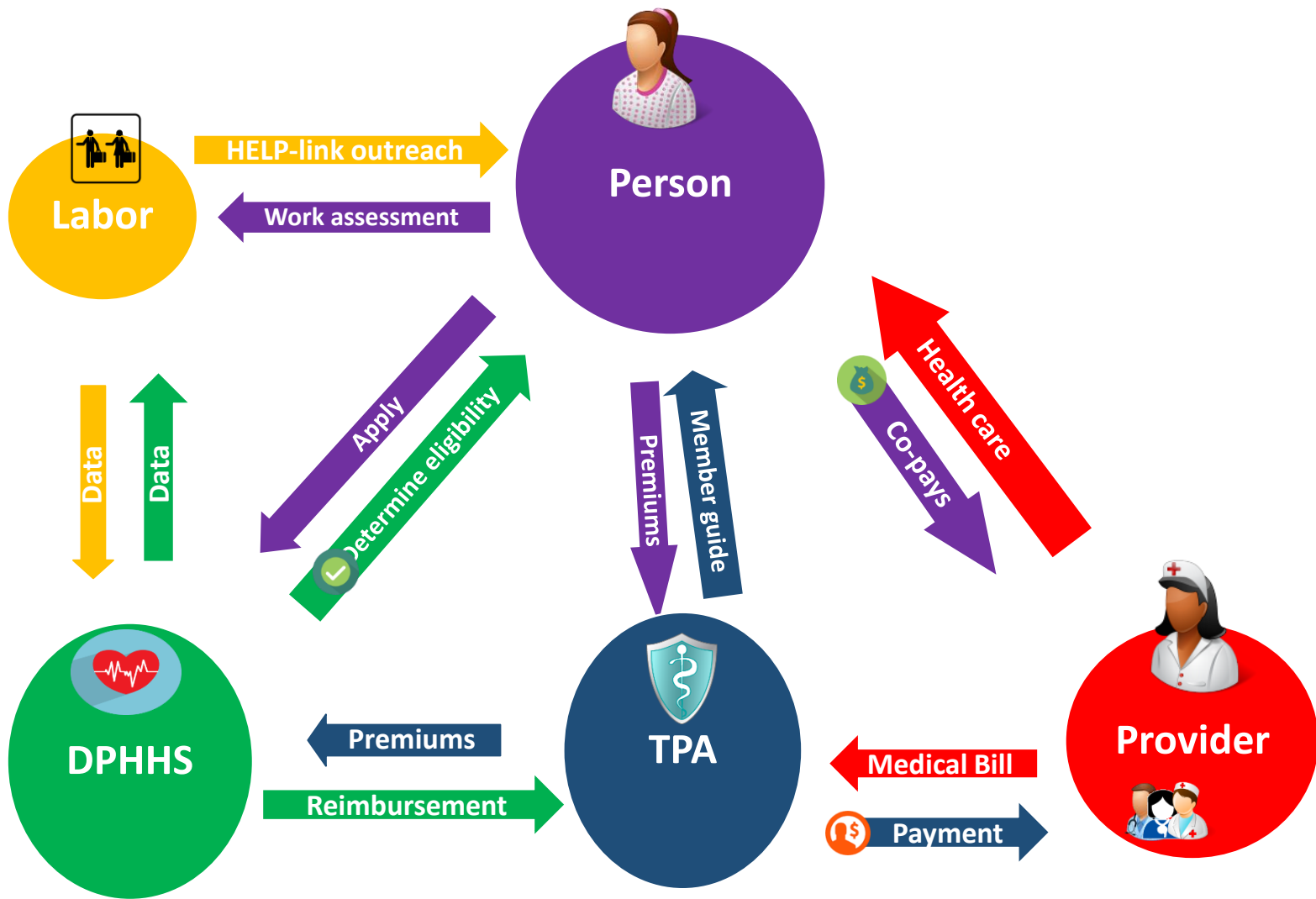
# Summary Findings and Recommendations

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# Appendix

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# Evidence for PCMHs

The most recent evidence on PCMHs, including more than 30 published studies and evaluations, points to clear trends in reduced costs and utilization, and improved quality.

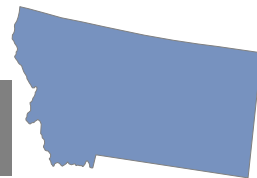
PCMHs are designed to provide a strong foundation for delivery system and payment reform.

## Improved Outcomes

- ✓ Recent studies have found:
  - Better quality of care for diabetes, vascular, asthma, depression, kidney disease, and hypertension
  - Higher rates of cancer and substance abuse screening
  - Improved measures of patient experience, including access to care, doctor rating, and continuity of care
  - Physician support for program and augmented services

## Reduced Utilization and Costs

- ✓ Recent studies have found reductions in ED visits, hospitalizations, specialty visits, prescription drug use and related costs
- ✓ By year 3, most programs see cost reductions:
  - Geisinger Health System saved \$53 PMPM (others cited PMPM savings of \$9-40)
  - BCBS Rhode Island PCMH program had ROI of 250%
  - Minnesota multi-payer PCMH program saved an estimated \$1 billion over 4 years
    - Nearly all Medicaid savings
    - Driven by reductions in hospital visits



# Integrated Physical & Behavioral Health: PCMH Compared to Medicaid Health Homes

	PCMHs	Medicaid Health Homes
<b>Populations served</b>	All populations	<p>Individuals eligible under the Medicaid State Plan or a waiver who have:</p> <ul style="list-style-type: none"> <li>• At least two chronic conditions*</li> <li>• One chronic condition and are at risk for another</li> <li>• One serious and persistent mental health condition</li> </ul> <p><i>*Chronic conditions include: mental health, substance use, asthma, diabetes, heart disease, overweight</i></p>
<b>Staffing</b>	Typically defined as physician-led primary care practices, but often include mid-level practitioners and other health care professionals	<p>Designated provider or team of health care professionals; professionals may be:</p> <ul style="list-style-type: none"> <li>• Based in primary care or behavioral health providers' offices</li> <li>• Coordinated virtually</li> <li>• Located in other settings that suit beneficiaries' needs</li> </ul>
<b>Payers</b>	Multi-payer (Medicaid, Commercial, Medicare)	Medicaid
<b>Care focus</b>	Focused on delivery of traditional primary care services, enhanced use of health IT/HIE, patient-provider communication, etc.	<ul style="list-style-type: none"> <li>• Strong focus on behavioral health integration</li> <li>• Comprehensive care management</li> <li>• Care coordination and health promotion</li> <li>• Comprehensive transitional care from inpatient to other settings and follow up</li> <li>• Individual and family support</li> <li>• Referral to community and social support services</li> <li>• The use of health IT to link services</li> </ul>