

# SDMI Monthly Provider Meeting

June 23, 2025, Noon - 1:00 pm



DEPARTMENT OF  
**PUBLIC HEALTH &**  
**HUMAN SERVICES**





# Today's topics

- Enrollment Process
- Waiver Renewal
- MedCompass
- Rates/Fee schedule
- Claim Jumper
- The 988 Lifeline



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# Enrollment Process



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Referrals for the program  
are submitted to Mountain Pacific.

Individuals interested in the SDMI program are referred to Mountain Pacific for a Level of Care (LOC) and SDMI Level of Impairment (LOI) evaluation. If the individual meets the LOC and LOI criteria, their information is sent to Aware for follow-up.



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# Aware evaluates for potential eligibility for the program.

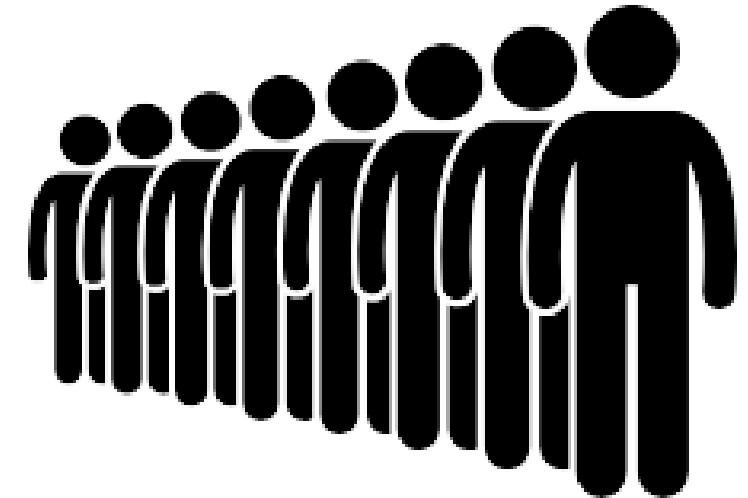
Aware Case Management manages the preliminary evaluation process to determine if the individual meets the program criteria such as establishing service needs, identifying potential service providers, etc.



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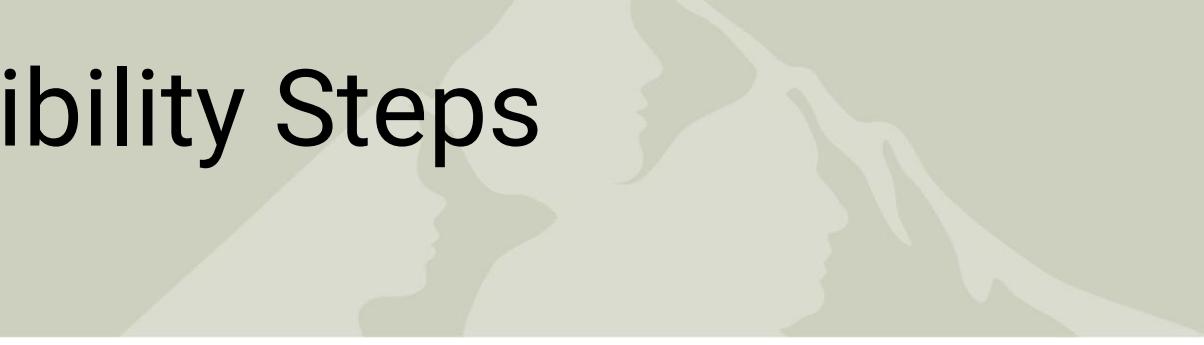
# Wait List Management

SDMI manages a wait list, and individuals are selected for potential enrollment into the SDMI program based on highest score.



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# Additional Eligibility Steps



When an individual is selected for potential enrollment, additional eligibility steps are completed, including a Medicaid eligibility evaluation completed by the Office of Public Assistance.



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# The '55' form

The 55 form is an internal program document and not a document that can be used by providers.

A provider is not qualified to receive payment for services unless, at a minimum, the provider has rendered the SDMI services only after receiving a prior authorization document from the Aware CMT and if the services are rendered within the time frame listed on the PA.



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# Enrollment



If the applicant is determined eligible to enroll in the program, the Aware case management team will complete the intake process. Once the enrollment process occurs, the individual becomes an SDMI member.



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# Enrollment timeframes

The rate in which individuals enroll in the program varies due to the multiple steps that occur prior to enrollment.

- a) The initial referral to Mountain Pacific;
- b) The time an individual may reside on the wait list;
- c) Once the individual has the highest score, the case management team completes the initial evaluation of the individual's needs, service provider availability, etc.
- d) The Medicaid financial and non-financial evaluation completed by the Office of Public Assistance;
- e) If the individual meets (d), the case management team will ensure the applicant continues to have need for the program, service providers are available and the completes the intake;
- f) Once the final enrollment into the program has been completed, the provider then receives the service prior authorization to allow SDMI services to begin.



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# Enrollment timeframes continued

To support transparency for both our members and providers, the program will use a general guideline of a **minimum** of 45 days to complete the enrollment process once the individual has the highest score. But there is no guarantee the enrollment process will not extend past 45 days. In fact, this can and does happen depending on each case's situation.



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# Questions?

# Waiver Renewal Status

The department has requested an extension from CMS to operate the waiver under the current waiver application through September 30, 2025. October 1st is the soonest the waiver renewal is expected to be approved.

# MedCompass

The program is working towards integration into the system currently being used by the Developmental Disabilities program and Big Sky Waiver. An integration date has not been finalized.

## Rates/Fee Schedule

The July 1, 2025 proposed rates  
are expected to be posted soon.

# Claim Jumper

## Sign up for the Montana Medicaid Provider Claim Jumper Newsletter

### Claim Jumper Newsletters

Claim Jumper 2025

[Volume 40 Issue 6 - June 2025](#)

Money Follows the Person: Regional Transition Coordinators

Severe Disabling Mental Illness (SDMI): Life Coach Service Provider

SURS Revelations:Personal Health Information and Your Role in Keeping it Safe

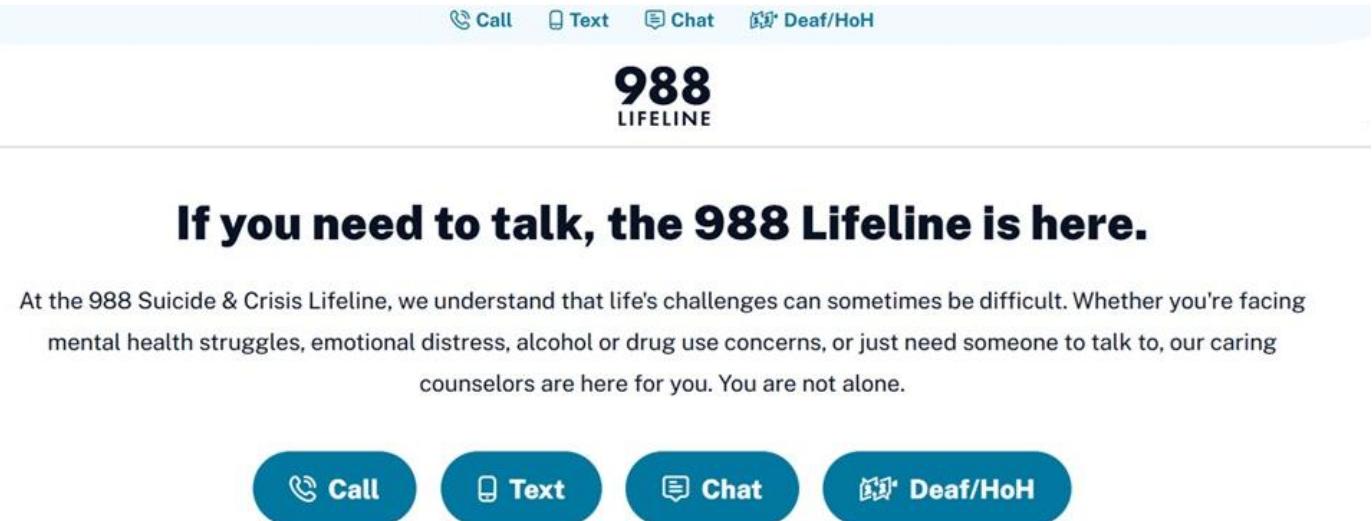
Community First Choice Services and Personal Care Services: Important Update for Providers: Program Name Transition Underway

Recent Website Posts

Top 15 Claims Denials



# The 988 Lifeline



The screenshot shows the 988 Lifeline website. At the top, there are four buttons: 'Call' (phone icon), 'Text' (text message icon), 'Chat' (speech bubble icon), and 'Deaf/HoH' (sign language icon). Below these is the '988 LIFELINE' logo. A bold, dark text box contains the headline 'If you need to talk, the 988 Lifeline is here.' Below the headline is a paragraph: 'At the 988 Suicide & Crisis Lifeline, we understand that life's challenges can sometimes be difficult. Whether you're facing mental health struggles, emotional distress, alcohol or drug use concerns, or just need someone to talk to, our caring counselors are here for you. You are not alone.' At the bottom of the screenshot, there are four blue rounded rectangular buttons with white text: 'Call', 'Text', 'Chat', and 'Deaf/HoH'.

[https://988lifeline.org/?utm\\_source=google&utm\\_medium=web&utm\\_campaign=onebox](https://988lifeline.org/?utm_source=google&utm_medium=web&utm_campaign=onebox)

# SDMI Contacts

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# Questions?