PublicKnowledge

MPATH Care Management Module Organizational Change Management Project, Email Communication for 1-9-2021

Subject Line for Email: MedCompass is Coming Soon, What Does Go Live Mean for You?

Dear Region Staff and Providers,

Happy New Year! Go live for MedCompass is set for February 16, 2021. As you prepare for using MedCompass beginning February 16, we want to provide you with a description of what "go live" means for you and your everyday work. Below are descriptions of what it means to go live in MedCompass beginning February 16.

Action	System to Use as of 2/16/2021
Secure Communications (S-Comms)/ Secure Messaging	MedCompass
T-Logs/Provider and Case Manager Case Notes	MedCompass
Assessments	MedCompass
Incident Management Activities	Therap
PSPs scheduled in February and March 2021	Therap
PSPs scheduled in April 2021	MedCompass
Cost Plan changes/additions	MedCompass
Level of Care tasks	MedCompass

Targeted Case Managers need to open all assessments, Including the PSP document, for April PSPs during the week of February 15th. It is important for this action to be completed by the end of the week so providers can begin working on the documents they need to complete by April PSP meetings. A reminder, only one user at a time can be in a member's PSP Assessment in the MedCompass System. More information will be available soon on how this will be coordinated.

Data Extraction from Therap to MedCompass, Important Dates

All data from Therap from July 1, 2018 through February 16th, 2021 will be converted to MedCompass and available for you by March 5th. PSPs scheduled in February and March 2021 that are inputted into Therap will be converted to MedCompass (by AssureCare) by May 14, 2021. After go-live, anything entered into Therap, except for incident management and PSPs, will not be migrated from Therap to MedCompass.

Have you registered for training yet?

A reminder that training registration is live! Please visit the 0208 Training Registration Survey Link found here:
https://assurecare.az1.qualtrics.com/jfe/preview/SV_ah0RAte4P5rjpdP?Q_CHL=preview&Q_SurveyVersionID=current [assurecare.az1.qualtrics.com]. Once you register for training, please complete all of the required activities listed in the confirmation letter before your training session. Registration closes January 22nd!

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<u>Provider Agency Security Configuration – ACTION REQUIRED</u>

We received many Security Configuration Spreadsheets from our providers- thank you so much for doing this, especially amid the Holiday season. For those agencies that have yet to submit, please complete the required actions for the Provider Agency Security Configuration information as soon as possible. If we do not receive this information, we may not be able to guarantee access to MedCompass at go-live. Please reach out with any questions regarding Provider Security Configuration Spreadsheets, questions can be emailed to Ahahm@mt.gov.

<u>Overview of Upcoming Milestones and Dates</u>

As a reminder, here are important upcoming milestones to prepare us for go – live for February 16, 2021:

Milestone	Dates
Complete User Acceptance Testing (Validation)	Completed
Initial draft of the User Security Configuration Spreadsheet verified by providers	Completed
Focus on System Readiness, completion of critical issues	Now-January 2021
MedCompass Request Access Forms to be provided to Case Managers for Guardians/Self-Direct Employers/Advocates requesting access to members information in MedCompass	January 19, 2021
Last Day to Register for Training	January 22, 2021
Last Day for Entering New DDP/Part C/FES Members into AWACS	January 29, 2021
Last Day for Entering new eligibility information, waitlist information, service information in AWACS	January 29, 2021
Last Day for Entering Case Notes in Plan of Care System	January 29, 2021
Second draft of the User Security Configuration Spreadsheet verified by providers	February 1, 2021
Last Day for AWACS Changes and Additions (ICP, EI, etc.)	February 3, 2021
Notifications sent to Guardians/Self-Direct Employers/Advocates, that requested access, to active their accounts	February 8, 2021
Conduct Training	February 1-February 12, 2021
Release 1 Implementation- Access to MedCompass available	February 16, 2021
Incident Management Module	Late Spring 2021
Quarterly Reports	Late Spring 2021

Remember to check the MedCompass website for up to date information about the MedCompass project: https://dphhs.mt.gov/dsd/developmentaldisabilities/medcompasscaremanagementsystem/organizationalchangemanagementmaterials.

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<u>Q & A Corner</u>

If you have a question, please email mtdphhscaremgmt@pubknow.com and I will answer it in an upcoming email.

Question	Answer
Access:	
I am the Program Coordinator for (a provider agency). I am completing the survey for MedCompass access and I do not know our program State C number.	C numbers are for state staff only and do not apply to providers.

Thanks!
Lindsey

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